



NON-TICKET HOLDERS' GUIDE

THE CHAMPIONSHIPS, WIMBLEDON

MONDAY 24TH JUNE — SUNDAY 7TH JULY 2013



TICKET WARNING

Do NOT buy tickets from touts or other unauthorised agents; they will not gain you entry to the Grounds.

Tickets with the word 'Debenture' printed on them in place of the price may be legally transferred or sold on. All other tickets are strictly non-transferable and must neither be sold nor advertised for sale whether on the Internet, in newspapers or elsewhere. Any such tickets advertised for sale will be void.

PLEASE NOTE

- Comprehensive information on all aspects of The Championships may be found on our website: wimbledon.com
- Neither St John Ambulance nor AELTC provides wheelchairs for visitors.
- If you require a larger print version of this leaflet please contact the Ticket Office on 020 8971 2473.

Issued by The All England Lawn Tennis Club
(Championships) Limited ("AELTC")

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PLANNING A VISIT

SAFETY & COMFORT

This brochure provides information particularly for those hoping to purchase a ticket at the turnstiles on the day of play.

If you are intending to visit The Championships, we would like you to have an enjoyable experience.

The Championships Grounds cover more than 40 acres and are built on land which is not totally level. Therefore we ask you to take care and to consider your own and others' safety and comfort by heeding the following:

- Wear appropriate footwear (flip flops and high heels are not recommended)
- Come prepared for extreme weather conditions, taking appropriate measures when in the sun or rain
- Do not leave items unattended at any time
- We strongly recommend that wheeled bags are not brought into the Grounds
- Allow good time to reach your seat or destination within the Grounds — do not rush through crowded areas
- Take care when negotiating stairways inside and outside the stadia. In common with most other sports and entertainment venues, there are no supporting rails in tiered sections of the stands
- If you face challenges/difficulties in negotiating distances or hilly ground, it may be easier for you to bring a wheelchair (Please note that neither AELTC nor St John Ambulance provides these for visitors)

People with special dietary requirements should bring with them what they need to eat and drink to avoid disappointment. A limited choice of pre-packaged gluten-free foods can be purchased on request in the Aorangi Food Court.

For further ticket information (not ticket sales), or if you have limited mobility and would like further information concerning provision for our wheelchair users and ambulant disabled customers, please call the Ticket Office on 020 8971 2473.

SECURITY

Comprehensive security measures will be in place for all those visiting The Championships; these will include extensive searches on entry to the Grounds and the Show Courts. Please note the restriction, which will be enforced, on the number and size of bags which may be brought into the Grounds.

One bag only per person will be allowed and this bag must measure no more than 16" x 12" x 12" (40cm x 30cm x 30cm). Furthermore, no hard-sided items (e.g. picnic hampers, coolboxes, briefcases, thermos flasks) of any size will be allowed into the Grounds.

Please note: Speed of entry is decreased dramatically when multi-pocketed bags/backpacks are presented. If you have to bring a regulation size bag, as noted above – or one smaller, please choose a single compartment bag.

Left luggage facilities are provided outside the Grounds for items exceeding these criteria.

Every effort will be made to speed your progress through the search procedures; however, this process depends on the requirements of the Metropolitan Police.

You are strongly advised to arrive as early as possible. We know that these procedures may be inconvenient but we are sure that you will understand the need to protect the safety and security of all our visitors.

TRAVELLING TO THE CHAMPIONSHIPS

ARRIVING BY CAR

On-street parking is not permitted in any of the roads around the All England Club during The Championships. Offending vehicles will be removed.

ROUTES TO THE CHAMPIONSHIPS

Please follow the signposted routes.

One-way systems operate in the Wimbledon area.

SAT-NAVS

The AELTC lies between SW19 5AG and SW19 5AF. Do not use the postcode SW19 5AE to locate the AELTC via Sat-Nav.

AA ROADWATCH

Call **09068 884322** or **884 322** from a mobile for latest reports.

PARKING

PRE-PAID PUBLIC PARKING

Limited spaces are available in Car Park 6, entrance in Home Park Road or Church Road (Call AA — **01256 492110** or visit theaa.com/wimbledon).

UNRESERVED PUBLIC PARKING

Available in Car Parks 6 (entrance in Home Park Road or Church Road) and 10 (entrance in Wimbledon Park Road) subject to available capacity.

PARKING FOR DISABLED PEOPLE

Subject to availability, pre-paid 'Disabled' car parking may be available for Blue Badge holders (Call AA — **01256 492110** or visit theaa.com/wimbledon).

PARK & RIDE

This has yet to be confirmed. Please check wimbledon.com before planning your journey.

Please note there is a charge for all parking.

The pre-payment facility closes at noon on the Friday before The Championships.

ARRIVING BY PUBLIC TRANSPORT

JOURNEY PLANNER

The Transport for London website offers a comprehensive journey planner for travelling around London by train, tube, tram and bus at journeyplanner.tfl.gov.uk

LONDON UNDERGROUND

Southfields on the District Line, see thetube.com or call **0843 222 1234**.

SOUTH WEST TRAINS

Wimbledon via South West Trains from Waterloo, see nationalrail.co.uk or southwesttrains.co.uk. National Rail enquiries **08457 484950**.

TRAMLINK

Services run to Wimbledon from Croydon and suburbs. For more information see tramlink.net

BUSES

Bus services run from local stations direct to The Championships. For more information see londongeneral.co.uk/wimbledon

LEFT LUGGAGE

- Please refer to Conditions of Entry.
- There are no left luggage facilities inside the Grounds. Left luggage facilities are provided at a number of locations outside the Grounds. Camping equipment, oversize bags, picnic hampers and other prohibited items must be left in one of these facilities.

All bags will be searched before acceptance into the left luggage facilities. A charge of £1 will be made for deposited items, apart from camping equipment, which will cost £5. Proceeds from camping equipment charges are donated towards improving facilities in Wimbledon Park.

BUYING TICKETS

QUEUEING INFORMATION

The Queue has a limited allocation of tickets for Centre Court, No.1 Court and No.2 Court as well as Grounds Admission.

A substantial queue forms for the daily allocation of tickets. The Queue is strictly controlled in a designated area to ensure minimum disruption to our neighbours.

- It is usually necessary to join The Queue several hours before the Grounds open and entry cannot be guaranteed.
- Numbered Queue Cards are issued strictly one per individual and are non-transferable.
- Tickets are sold on a strictly one per person queueing basis.
- Payment is by **cash** only to maintain speed of entry.
- The Honorary Stewards operate a Code of Conduct for The Queue and will arbitrate in any dispute.
- Your position in The Queue cannot be reserved by a third party or by the placing of equipment — you must be present in person.
- Please note that overnight queuers should not bring or erect gazebos.

QUEUEING FOR MOBILITY IMPAIRED VISITORS

There are facilities for mobility impaired visitors to wait nearer the Grounds. Entry to the Grounds will be in the Queue Card number order. Please ask any Steward for further assistance. Disabled visitors with mobility impairments who intend to buy tickets on the day are advised to phone the Ticket Office on **020 8971 2473** for further details on queueing and car parking arrangements.

ONLINE TICKET SALES

Several hundred Centre Court and No.3 Court tickets will be sold online on the day before play via the Ticketmaster website. Details will be communicated initially to those people who have registered for regular Wimbledon email newsletters via **wimbledon.com**

2013 TICKET PRICES

FIRST WEEK	CENTRE COURT	No.1 COURT	No.2 COURT	No.3 COURT [†]	GROUNDS TICKETS [‡]	
					BEFORE 5PM	AFTER 5PM
MONDAY	£45	£40	£37	£37	£20	£14
TUESDAY	£45	£40	£37	£37	£20	£14
WEDNESDAY	£58	£50	£44	£44	£20	£14
THURSDAY	£58	£50	£44	£44	£20	£14
FRIDAY	£74	£62	£53	£53	£20	£14
SATURDAY	£74	£62	£53	£53	£20	£14
SECOND WEEK						
MONDAY	£86	£69	£58	£58	£20	£14
TUESDAY	£86	£69	£38	£38	£17	£12
WEDNESDAY	£101	£80	£35	£35	£17	£12
THURSDAY	£101*	£52	AVAILABLE ONLY	AVAILABLE ONLY	£16	£12
FRIDAY	£112*	£34	FOR AS MANY DAYS AS	FOR AS MANY DAYS AS	£15	£11
SATURDAY	£112*	£32	A FULL PROGRAMME CAN	A FULL PROGRAMME CAN	£15	£11
SUNDAY	£130*	£27	BE MAINTAINED	BE MAINTAINED	£8	£5

* THE LAST 4 DAYS ON CENTRE COURT ARE NOT SOLD AT THE TURNSTILES

† AVAILABLE VIA TICKETMASTER ONLINE SALES, NOT AT THE TURNSTILES

‡ GROUNDS TICKETS, AVAILABLE ON THE DAY OF PLAY ONLY, ENTITLED TO USE OF STANDING ROOM AND UNRESERVED SEATING ON COURTS 3—19 SUBJECT TO AVAILABILITY. ENTRY AT ANY TIME IS SUBJECT TO GROUND CAPACITY, WHICH DOES VARY

PROVISIONAL PROGRAMME OF PLAY

EARLIEST START DATES

The following is only a guide and may change due to circumstances beyond the AELTC's control, e.g. weather, player injury etc.

DAYS 1–7

MONDAY/	Gentlemen's & Ladies' Singles
TUESDAY	Gentlemen's & Ladies' Doubles
THURSDAY	Mixed Doubles
SATURDAY	Boys' & Girls' Singles

DAYS 8–13

TUESDAY	Ladies' Singles QF Boys' & Girls' Doubles Veterans' Invitation Doubles	Centre & No.1
WEDNESDAY	Gentlemen's Singles QF	Centre & No.1
THURSDAY	Ladies' Singles SF Championship Doubles SF	Centre Court Centre or No.1
FRIDAY	Gentlemen's Singles SF Championship Doubles SF	Centre Court Centre or No.1
SATURDAY	Ladies' Singles Final Gentlemen's Doubles Final Ladies' Doubles Final	Centre Court Centre Court Centre Court
SUNDAY	Gentlemen's Singles Final Mixed Doubles Final	Centre Court Centre Court

QF = Quarter-Final

SF = Semi-Final

On the last 3 days on No.1 Court there will be a full programme of play; it will comprise Juniors' and Veterans' matches, with the possibility of Championship Doubles Semi-Finals.

GENERAL INFORMATION

GROUND OPENING & MATCHES

The Grounds are open from 10.30am daily.

- On Courts 2–19 play is provisionally scheduled to start at 11.30am for main draw matches on at least the first eight days and at 11.00am for Junior matches on the middle Saturday and during the second week.
- On Centre Court play will start at 1.00pm except on the final two days when play will start at 2.00pm.
- On No.1 Court play will start at 1.00pm on all thirteen days.
- Please check the daily order of play.
- In the first week the early rounds of the Gentlemen's and Ladies' Singles, Gentlemen's, Ladies' and Mixed Doubles will be played on all courts, with top seeds' matches played on the Show Courts.
- On the middle Saturday the Juniors' events commence and will be played on the outside courts as well as on some of the Show Courts.

Non-Ticket Holders cannot be admitted after 8.00pm, therefore please allow time for the security checks.

BABIES & CHILDREN

BABES IN ARMS AND CHILDREN UNDER 5 YEARS

- We recommend that babes in arms and pushchairs are not brought to The Championships as the Grounds are large and crowded.
- A ticket is not required for those under 5.
- **Babes in arms and children under 5 are NOT allowed into the Show Courts (Centre, No.1, No.2 & No.3 Courts and Courts 12 & 18).**
- A limited number of baby changing facilities are available but there are no facilities for mothers to 'express' milk.

CHILDREN 5 YEARS AND OVER

- A ticket (full price) is required.
- Children in this category are allowed into all courts provided that they have their own seat and do not disturb other spectators.
- Children under 12 years **must be accompanied** by an adult **at all times.**

CORPORATE HOSPITALITY & OVERSEAS TOURS

The Official AELTC operators who provide ticket/accommodation arrangements are: **KEITH PROWSE** Call **0845 126 9800**, or email **wimbledon@keithprowse.co.uk**. Overseas visitors (Europe and the Americas) should call **+44 1895 451 189 (US toll free 1 888 552 6791)**, see **wimbledon-experience.com**

SPORTSWORLD GROUP For UK hospitality packages call **020 8971 2966**, or email sales@sportsworld.co.uk Overseas visitors (Asia and Australasia) can find out more from purewimbledon.com, or by calling **+44 (0) 20 8971 2966**, or via email info@purewimbledon.com

OFFICIALLY APPROVED PACKAGES

See newmarket.travel for a range of packages which enable you to book No.1 Court hotel-inclusive packages simply and easily, including:

Coach-inclusive breaks over the finals weekend including No.1 Court ticket, coach and overnight hotel (with hotel/Wimbledon coach transfers), from nationwide pick-up points, and

Make-Your-Own-Way breaks over the finals weekend including No.1 Court ticket and overnight hotel (with hotel/Wimbledon coach transfers).

BARCLAYS ATP WORLD TOUR FINALS

The Barclays ATP World Tour Finals run from 4th November to 11th November 2013. To register your interest in purchasing tickets for the season climax see BarclaysATPWorldTourFinals.com. The AELTC Ticket Office will not be handling tickets for this event.

PUBLIC BALLOT FOR THE 2014 CHAMPIONSHIPS

To obtain an application form, please send a stamped, self-addressed envelope from 1st August 2013 to 15th December 2013 to: AELTC, PO Box 98, London SW19 5AE. Overseas applicants please check wimbledon.com from August 2013 for full details.

Wheelchair users: please specify that you require a Wheelchair Ballot application form.

Requests for forms postmarked after 15th December 2013 and applications which are not accompanied by a stamped, self-addressed envelope will not be processed.

Only one application per household is permitted.

CONDITIONS OF ENTRY TO THE GROUNDS

THE CHAMPIONSHIPS, WIMBLEDON 2013

Entry to the Grounds of the All England Lawn Tennis Club requires a valid ticket, authorised voucher or pass issued by or on behalf of The All England Lawn Tennis Club (Championships) Limited ("AELTC"), which must be retained at all times and implies acceptance of the following conditions which have been established for the safety and enjoyment of all our visitors and may be amended from time to time:

SECURITY

The AELTC reserves the right to limit items which may be brought into the Grounds and to search bags, vehicles and the person before granting entry to the Grounds and other specific facilities within the Grounds.

PROHIBITED ITEMS

The following items are prohibited from the Grounds:

- Any bag exceeding 16" x 12" x 12" (40cm x 30cm x 30cm);
- Hard-sided items of any size;
- Any item which may be interpreted as a potential weapon including sharp or pointed objects (e.g. knives, large corkscrews) and 'personal protection' sprays;
- Large flags (over 2' x 2'), banners, rattles, klaxons or oversized hats;
- Any objects or clothing bearing political statements or commercial identification intended for 'ambush marketing'.

Visitors in possession of prohibited items may be refused entry or ejected from the Grounds. Prohibited items may be left in the Left Luggage facilities outside the Grounds or handed to AELTC security staff for disposal.

ALCOHOL AND REFRESHMENTS

Alcohol may be brought into the Grounds but is limited to the equivalent of one bottle of wine or two 500ml cans of beer per person. The consumption of alcohol is permitted only in public bars and other authorised areas. Glass drinking vessels may not be used on the Show Courts; all drinks taken onto the Show Courts must be covered to avoid spillage. Hot and/or strong smelling food may not be taken onto the Show Courts. The AELTC reserves the right to refuse entry to the stands of any court to anyone carrying alcohol and to ask anyone drinking alcohol in the stands to leave.

BEHAVIOUR

The use of any annoying or dangerous behaviour, foul or abusive language or obscene gestures, the removal of shirts or any clothing likely to cause offence and the climbing onto any building, wall or other structure/equipment and the use of wheeled footwear is forbidden and may result in ejection from the Grounds.

COURTS

Unauthorised persons are not permitted on the courts at **ANY** time.

PHOTOGRAPHY AND FILMING

The use of photographic equipment must not inconvenience any other person in the Grounds. Still photographs, film, videotape or other audio-visual material recorded within the Grounds may not be sold or used commercially in any way whatsoever unless authorised by the AELTC and may be confiscated by the AELTC if such sale or commercial use is suspected. AELTC shall own all intellectual property rights in materials taken or recorded in the Grounds.

MOBILE TELEPHONES, TABLETS, COMMUNICATIONS DEVICES AND RADIOS

The use of mobile telephones, computers or other electronic devices, communication devices, audio-visual equipment or radios must not inconvenience any other person in the Grounds; in particular they must be **SWITCHED OFF** in and around the courts in play. Personal headphones must be used when listening to radios inside the Grounds. Betting is prohibited in the Grounds at all times.

TICKETS

Championships tickets may not be bought, sold or distributed without lawful authority.

FILMING AND BROADCASTING AT THE CHAMPIONSHIPS

During the Wimbledon fortnight, various filming, photography and broadcasting takes place. By your presence at The Championships, you grant your permission for your likeness and voice to be included in pictures and/or on film and their exploitation and advertising without compensation or credit.

THE AELTC RESERVES THE RIGHT FOR ITS AUTHORISED EMPLOYEES, AGENTS, CONTRACTORS AND POLICE OFFICERS TO REMOVE FROM THE GROUNDS ANY PERSON WHO CONTRAVENES THE ABOVE 'CONDITIONS OF ENTRY' AND ANY PERSON WHOSE PRESENCE AND/OR BEHAVIOUR IN THE GROUNDS COULD REASONABLY BE CONSTRUED AS DANGEROUS, A NUISANCE OR ANNOYANCE TO ANY OTHER PERSON IN THE GROUNDS.



WIMBLEDON.COM

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