



TICKET HOLDERS' GUIDE

THE CHAMPIONSHIPS, WIMBLEDON
MONDAY 24TH JUNE — SUNDAY 7TH JULY 2013



A GUIDE TO THE CHAMPIONSHIPS

2013 will see the finest players from over 60 countries compete in the five main Championships' events. In the second week of the Tournament these players are joined by Junior, Veteran and Wheelchair competitors, playing in their own events on the Championships lawns.

This guide is aimed at assisting you with your plans for visiting The Championships. It contains general information to allow you to plan an enjoyable day with us.

Our priority is always safety and comfort for all those who attend The Championships, and we would therefore ask you to pay particular attention to the **Safety & Comfort, Security** and **Enjoying the Championships** sections of the booklet — as well as taking time to review the **Advice to Spectators** and **Conditions of Entry to the Grounds**.

We have also included a map of the Grounds highlighting the location of courts and facilities. Information points are also shown, which are there to provide further guidance and advice once you arrive.

We hope you enjoy your visit to Wimbledon.

YOUR TICKETS

Please note: Tickets are for the court specified on the date shown and entitle the holder to entrance to that court and not to viewing a particular match or round of matches. Matches may be moved from one court to another.

TICKET WARNING

Do NOT buy tickets from touts or other unauthorised agents; they will not gain you entry to the Grounds.

Tickets with the word 'Debenture' printed on them in place of the price may be legally transferred or sold on. All other tickets are strictly non-transferable and must neither be sold nor advertised for sale whether on the Internet, in newspapers or elsewhere. Any such tickets advertised for sale will be void.

We also continue with extensive measures to minimise the 'black market' and ensure that tickets are used by those who originally bought them.

SECURITY RESTRICTIONS

In the interest of security, AELTC reserves the right to search bags, vehicles and the person as a condition of entry to the Grounds.

One bag only per person will be allowed and this bag must measure no more than 16" x 12" x 12" (40cm x 30cm x 30cm). Further, **no hard-sided items** (e.g. picnic hampers, coolboxes, briefcases, thermos flasks and camping chairs) **of any size will be allowed into the Grounds.**

All bags will be searched:

- On entry to the Grounds
- At the entrances to Show Courts
- Before acceptance at left luggage facilities.

Please see p21 for full conditions of entry to the Grounds.

PLEASE NOTE

- Comprehensive information on all aspects of The Championships may be found on our website: wimbledon.com
- Neither St John Ambulance nor AELTC provides wheelchairs for visitors
- If you require a larger print version of this leaflet please contact the Ticket Office on 020 8971 2473.

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SECURITY

Comprehensive security measures will be in place for all those visiting The Championships; these will include extensive searches on entry to the Grounds and the Show Courts. Please note the restriction, which will be enforced, on the number and size of bags which may be brought into the Grounds.

In the interest of security, AELTC reserves the right to search bags, vehicles and the person as a condition of entry to the Grounds.

One bag only per person will be allowed and this bag must measure no more than 16" x 12" x 12" (40cm x 30cm x 30cm). Further, no hard-sided items (e.g. picnic hampers, coolboxes, briefcases, thermos flasks and camping chairs) of any size will be allowed into the Grounds.

All bags will be searched:

- **On entry to the Grounds**
- **At the entrances to Show Courts**
- **Before acceptance at left luggage facilities**

Please see p21 for full conditions of entry to the Grounds.

Please note: Speed of entry is decreased dramatically when multi-pocketed bags/backpacks are presented. If you have to bring a regulation size bag, as noted above — or one smaller, please choose a single compartment bag.

Left luggage facilities are provided outside the Grounds for items exceeding these criteria.

Every effort will be made to speed your progress through the search procedures; however, this process depends on the requirements of the Metropolitan Police.

You are strongly advised to arrive as early as possible. We know that these procedures may be inconvenient but we are sure that you will understand the need to protect the safety and security of all our visitors.

SAFETY & COMFORT

If you are intending to visit The Championships, we would like you to have an enjoyable experience.

The Championships' Grounds cover more than 40 acres and are built on land which is not totally level. Therefore we ask you to take care and to consider your own and others' safety and comfort by heeding the following:

- Wear appropriate footwear (flip flops and high heels are not recommended)
- Come prepared for extreme weather conditions, taking appropriate measures when in the sun or rain
- Do not leave items unattended at any time
- We strongly recommend that wheeled bags are not brought into the Grounds
- Allow good time to reach your seat/ destination within the Grounds — do not rush through crowded areas
- Take care when negotiating stairways inside and outside the stadia. In common with most other sports/entertainment venues, there are no supporting rails in tiered sections of the stands
- If you face challenges/difficulties in negotiating distances or hilly ground, it may be easier for you to bring a wheelchair (Please note that neither AELTC nor St John Ambulance provides these for visitors).

People with special dietary requirements should bring with them what they need to eat and drink to avoid disappointment. A limited choice of pre-packaged gluten-free foods can be purchased on request in the Aorangi Food Court.

For further ticket information (not ticket sales), or if you have limited mobility and would like further information concerning provision for our wheelchair users and ambulant disabled customers, please call the Ticket Office on 020 8971 2473.



YOUR TICKETS

TICKET CONDITIONS

Your attention is drawn to the following extract from the AELTC's 'Conditions of Sale':

- 1 Tickets shall not be resold or transferred (save as mentioned in (2) below) and shall not be purchased or obtained from or through any person, commercial agent, company or otherwise than directly by the applicant from the AELTC or its authorised agent. Any tickets advertised for sale will be void.
- 2 If more than one ticket is issued to an applicant those tickets may be used only by the applicant and the person intending to accompany that applicant to and at The Championships. The provision of such ticket by an applicant to such person without payment shall not contravene (1) above.
- 3 Tickets are issued subject to Conditions of Entry established by the AELTC from time to time and the AELTC shall be entitled to refuse admission to any ticket holder in reasonable circumstances and shall give written reasons if requested. A copy of the full Conditions of Entry currently in force is available on the Official website of The Championships and is also available on application.
- 4 Any ticket obtained in breach of these Conditions shall be void and all rights conferred or evidenced by such ticket shall be nullified. Any person seeking to use a ticket obtained in breach of these Conditions in order to gain or provide entry to or remain at The Championships will be a trespasser and will be ejected and liable to legal action.
- 5 Tickets remain the property of the AELTC at all times.

CANCELLATION OF PLAY

Details of the Raincheck policy introduced in 2001 are as follows and apply to all 13 scheduled days of The Championships, including the final Sunday.

- i If there is less than one hour's play because of rain on the court for which tickets have been bought, the original purchasers of the tickets for that court on that day will be refunded with the amount which they paid for those tickets — the maximum refund payable will be the face value of the tickets for the day concerned.
- ii Purchasers of Grounds passes at the turnstiles (except those purchased after 5.00pm) will be eligible for a full refund if, due to rain, the average amount of play on those courts accessible with a Grounds pass and for which play was originally scheduled is less than one hour.
- iii If there is more than one hour's play, but less than two hours' play, refunds will be limited to half the amount paid.
- iv The Referee's decision on how much play has taken place will be final.
- v Only the **original purchasers** are eligible for refunds under this policy. Refunds will be paid out automatically for tickets bought in advance, but tickets bought at the turnstiles (prior to 5.00pm only) should be returned without delay to: The Ticket Office, AELTC, "Raincheck", PO Box 98, London SW19 5AE.
- vi In view of the numbers that could be involved, please do not call at the AELTC's Ticket Office or telephone the AELTC.
- vii Tickets purchased at the Ticket Resale kiosk are not covered by this policy as the monies are passed to charity.
- viii Separate terms and conditions apply a) to Debenture Holders as notified by The All England Lawn Tennis Ground plc and b) to any extra days of play.

In the event of any curtailment or cancellation of play, due to any cause (other than negligence of the AELTC) other than rain, it is regretted that no refund of money can be made.

ACCESSIBILITY

We endeavour to provide a high standard of accessible facilities for visitors and spectators with a disability, including those using a wheelchair. If you have any comments or suggestions for further improvement please write to the Chief Executive at the following address: AELTC, Church Road, Wimbledon, London SW19 5AE.

ADVICE TO SPECTATORS

DO'S & DON'TS.

DO

- Leave prohibited items at Left Luggage
- Leave plenty of time to reach your destination — either getting into the Grounds or when moving within the Grounds
- Switch off mobile telephones, tablets and other communication devices in the stands and around the courts
- Hand in or offer your ticket for scanning, for resale on behalf of charity, as you leave the Grounds.

DO NOT

- Buy tickets from touts (Schwarzhändler, Bacarinagios, Scalpers, ダブ屋), they will not gain you entry. Tickets are checked at all entry gates
- Enter or leave the stands except at a change of ends and NOT during a tie-break
- Make a noise during a rally
- Applaud a net cord or double fault
- Use flash photography from the stands — automatic flashlights must be suppressed
- Bring babes in arms or children under 5 into any Show Court
- Smoke within the stands of any court or in any enclosed space
- Take glass or uncovered drinks containers, hot or strong smelling food onto the Show Courts.
- Leave items unattended at any time — they will be removed

EMERGENCY

If you discover an accident, fire or suspect package etc, then:

- Contact a member of staff or steward/guard immediately, or
- Call ext.2666 direct from a red emergency telephone or 020 8971 2666 from an external line
- Give your name, the nature of the incident and the location.

The relevant emergency service(s) will be despatched immediately.

EVACUATION

If you are asked to evacuate a court or the Grounds, please leave by the nearest suitable exit or as directed by uniformed stewarding staff, taking all your personal belongings with you.

Please note that, in order to ensure the effectiveness of any emergency evacuation, **the AELTC regrets that spectators using wheelchairs are only permitted access to designated areas within the stands.**



TRAVELLING TO THE CHAMPIONSHIPS

LOCAL TRAFFIC ARRANGEMENTS

- Every effort is made to keep traffic moving in the vicinity of the AELTC
- One-way and no stopping systems and other vehicle restrictions will be in operation
- Please observe the signs and follow Police directions at all times.

No stopping or parking is permitted in any of the roads around the AELTC during The Championships. Offending vehicles will be removed.

Dog owners leaving animals in cars during periods of warm weather face possible prosecution by the RSPCA.

ROUTES TO THE CHAMPIONSHIPS

Please follow the signposted routes appropriate to your car park.

SAT-NAVS

The AELTC lies between SW19 5AG and SW19 5AF. Do not use the postcode SW19 5AE to locate the AELTC via Sat-Nav.

AA ROADWATCH

Call 09068 884322 or 884 322 from a mobile for latest reports.

CAR PARK ENTRANCES & OPENING TIMES

Car Park 3	entrance in Somerset Road	8.00am
Car Park 4	entrance in Somerset Road (includes motorcycle parking)	8.00am
Car Park 5	entrance in Church Road	6.30am
Car Park 6	entrances in Church Road and Home Park Road	6.00am
Car Park 8	entrance in Church Road (includes free bicycle parking)	6.30am
Car Park 10	entrance in Wimbledon Park Road (unreserved)	6.30am

CAR PARKING

Please note if you are using designated car parks — there is a charge for all parking.

ARRIVING BY CAR

Car Parks are numbered 3, 4, 5, 6, 8 and 10 in the central area (map on p12 & 13).

PRE-PAID PUBLIC PARKING

Limited spaces are available in Car Park 6, entrance in Home Park Road or Church Road (Call AA — 01256 492110 or visit theaa.com/wimbledon).

UNRESERVED PUBLIC PARKING

Available in Car Parks 6 (entrance in Home Park Road or Church Road) and 10 subject to available capacity.

PARKING FOR DISABLED PEOPLE

Subject to availability, pre-paid 'Disabled' car parking may be available for Blue Badge holders (Call AA — 01256 492110 or visit com/wimbledon).

PARK & RIDE

Please see wimbledon.com for location/routes.

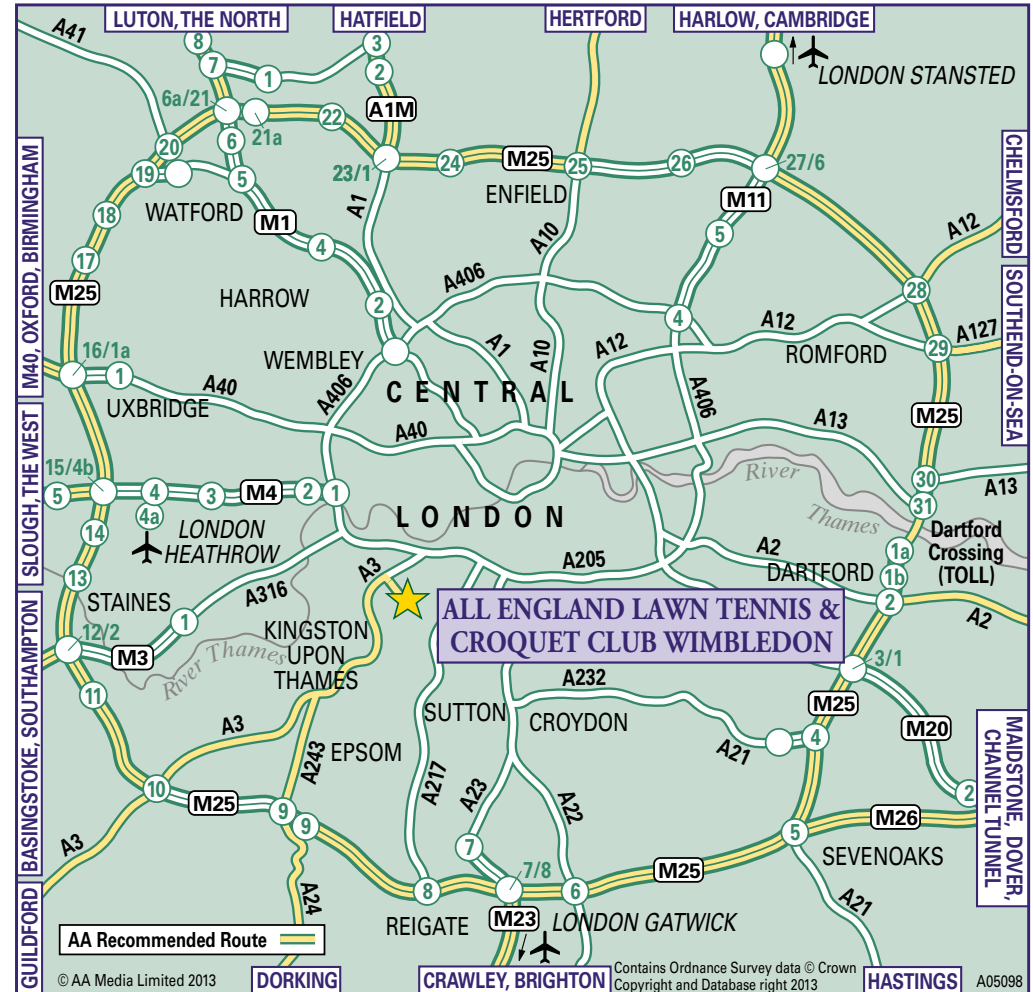
MOTORCYCLES

Parking for motorcycles is available in Car Park 4 at a charge of £10.

MINIBUSES

Parking is available in Car Park 4 at a charge of £25.

LOCATION MAP



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MAP OF GROUNDS



KEY

- UNRESERVED SEATING
- ♿ TOILETS FOR THOSE IN THE QUEUE
- ➔ NON-TICKET HOLDERS' ENTRANCE VIA THE TURNSTILES
- ➔ TICKET HOLDERS' ENTRANCES
- ➔ PRIVATE AND CONTRACTORS' ENTRANCES
- ➔ DEBENTURE ENTRANCE
- D DEBENTURE FACILITIES
- E ATM
- 🎵 BANDSTAND
- 📺 DESIGNATED WHEELCHAIR VIEWING - AORANGI TERRACE
- 🌊 DRINKING FOUNTAIN
- 🏠 FIRST AID
- i INFORMATION
- 👜 LEFT LUGGAGE
- 👤 PRIVATE MARQUEES
- ⋯ RECOMMENDED ROUTES FOR WHEELCHAIR USERS
- 🍷 REFRESHMENTS
- 🚶 STEPS
- T TAXI STAND
- ☎ TELEPHONE
- 🛍 THE WIMBLEDON SHOP
- ♿ TOILETS
- 🏠 USED TENNIS BALL KIOSK

THE CHAMPIONSHIPS
WIMBLEDON

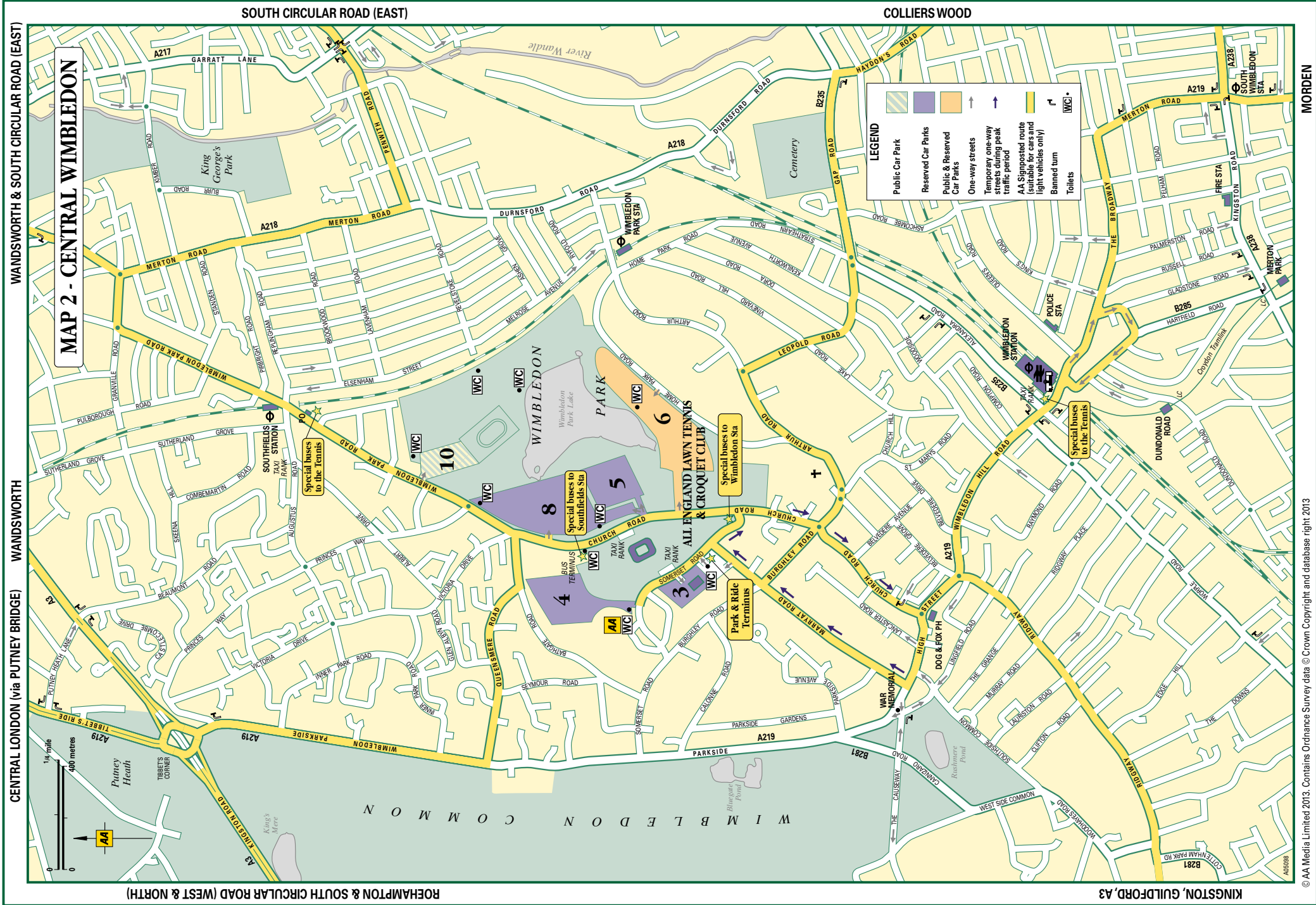


NORTH



AS AT APRIL, 2013

TO WIMBLEDON



ARRIVING BY PUBLIC TRANSPORT

JOURNEY PLANNER

The Transport for London website offers a comprehensive journey planner for travelling around London by train, tube, tram and bus at journeyplanner.tfl.gov.uk

LONDON UNDERGROUND

Southfields on the District Line, see thetube.com or call 0843 222 1234.

SOUTH WEST TRAINS

Wimbledon via South West Trains from Waterloo, see nationalrail.co.uk or southwesttrains.co.uk. National Rail enquiries 08457 484950.

TRAMLINK

Services run to Wimbledon mainline station from Croydon and suburbs. For more information see tramlink.net

BUSES

At Southfields and Wimbledon stations there is a connecting London General shuttle bus service direct to The Championships. Services also run to and from The Championships and Central London via St Pancras, Euston, Baker Street, Marble Arch and Victoria. For more information see go-ahead-london.com/wimbledon

TAXIS

- Taxi services operate from the taxi ranks at Southfields and Wimbledon Stations
- A shuttle service also operates from the taxi rank in Church Road (outside Gate 4), heading north, as well as services to all other destinations
- For journeys heading south, a rank is situated in Somerset Road (outside Gate 13)
- Taxi sharing is encouraged during peak times.

COACHES

No setting down or picking up will be permitted in Marryat Road and parking will be prohibited on Wimbledon Common.

- The Police only allow setting down in Somerset Road near the entrance to Car Park 4
- It is the responsibility of coach operators to advise their passengers of the picking up point, which is inside Car Park 4 next to the Coach Park
- No charge will be made after 4.30pm; prior to this time normal parking charges will apply (£40).

LEFT LUGGAGE

- There are no left luggage facilities inside the Grounds
- Left luggage facilities are provided at a number of locations outside the Grounds (see map on **p10 & 11**).
- Oversize bags, picnic hampers and other prohibited items must be left in one of these facilities
- All bags will be searched before acceptance into the left luggage facilities
- There will be a charge for all left luggage.

ENJOYING THE CHAMPIONSHIPS

GROUND OPENING & MATCHES

The Grounds are open from 10.30am daily.

- On Courts 2–19 play is provisionally scheduled to start at 11.30am for main draw matches on at least the first eight days and at 11.00am for Junior matches on the middle Saturday and during the second week
- On Centre Court play will start at 1.00pm except on the final two days when play will start at 2.00pm
- On No.1 Court play will start at 1.00pm on all thirteen days
- Please check the daily Order of Play
- In the first week the early rounds of the Gentlemen's and Ladies' Singles, Gentlemen's, Ladies' and Mixed Doubles will be played on all courts, with top seeds' matches played on the Show Courts
- On the middle Saturday the Juniors' events commence and will be played on the outside courts as well as on some of the Show Courts
- The AELTC reserves the right to change the programme without notice where it is reasonably necessary to do so.
Note: Tickets are for the court specified on the date shown and entitle the holder to entrance to that court and not to viewing a particular match or round of matches. Matches may be moved from one court to another
- Non-Ticket Holders cannot be admitted after 8.00pm, therefore please allow time for the security checks.

MOBILITY IMPAIRED VISITORS

Please also see the The Championships' 'Easy Access Guide'.

PARKING

Subject to availability, reserved 'Disabled' car parking, on a level grass surface, may be available for Blue Badge holders.

WHEELCHAIR USERS – CENTRE, No.1, No.2 & No.3 COURTS

- There are a limited number of reserved spaces for wheelchair users on Centre, No.1, No.2 and No.3 Courts
- **For safety reasons NO other seating on these courts may be occupied by wheelchair users.**

BABIES & CHILDREN

BABES IN ARMS AND CHILDREN UNDER 5 YEARS

- We recommend that babes in arms and pushchairs are not brought to The Championships as the Grounds are large and crowded
- A ticket is not required for those under 5
- **Babes in arms and children under 5 are not allowed into the Show Courts (Centre, No.1, No.2 & No.3 Courts and Courts 12 & 18)**
- A limited number of baby changing facilities are available but there are no facilities for mothers to 'express' milk.

CHILDREN 5 YEARS AND OVER

- A ticket (full price) is required
- Children in this category are allowed into all courts provided that they have their own seat and do not disturb other spectators
- Children under 12 years **must be accompanied by an adult at all times.**

EATING & DRINKING AT THE CHAMPIONSHIPS

RESTAURANTS

A WINGFIELD RESTAURANT

Table service luncheon and afternoon tea. For luncheon, booking is advised — fmccatering.co.uk and click on 'Wingfield Reservations' or fax 020 8944 2253.

B THE BASELINE DINER

Serving a delicious hot and cold menu including burgers, pastas, salads and drinks.

SELF-SERVICE RESTAURANTS

C CAFÉ PERGOLA

Service-assisted lunch and afternoon tea, carvery, light refreshments and bar.

D CONSERVATORY BUFFET

Self-service hot and cold lunches, afternoon tea, light refreshments and bar.

CAFÉS & BARS

B THE BASELINE CAFÉ AND BAR

Speciality coffees, teas, cakes and pastries.

F COURT BUFFET

Sandwiches, light refreshments and bar.

G PLAY TENNIS

Sandwiches and light refreshments.

H CHAMPAGNE BAR

Table service Champagne and seafood, sandwiches and sushi.

'GRAB & GO'

E THE LONG BAR, LAWN BUFFET

Serving baguettes, salads, warm Cornish pasties and light refreshments.

H TEA LAWN

Strawberries & cream, pizzas, dutchee sausages and fast service drinks.

I FOOD VILLAGE

Hot food take-aways including hot wok stir-fry, fish & chips, pizzas and burgers. **The Pantry**, serving sandwiches, salads, pastries, cookies, muffins, hot and cold beverages. **Ice Cream Parlour**
The Village Bar

J THE BAKERY

Freshly baked baguettes and pastries, light refreshments.

K AORANGI FOOD COURT

Self-service hot and cold food, sizzling salads, pizzas, sandwiches, strawberries & cream, coffee bar, light refreshments and bar.

L AORANGI CAFÉ

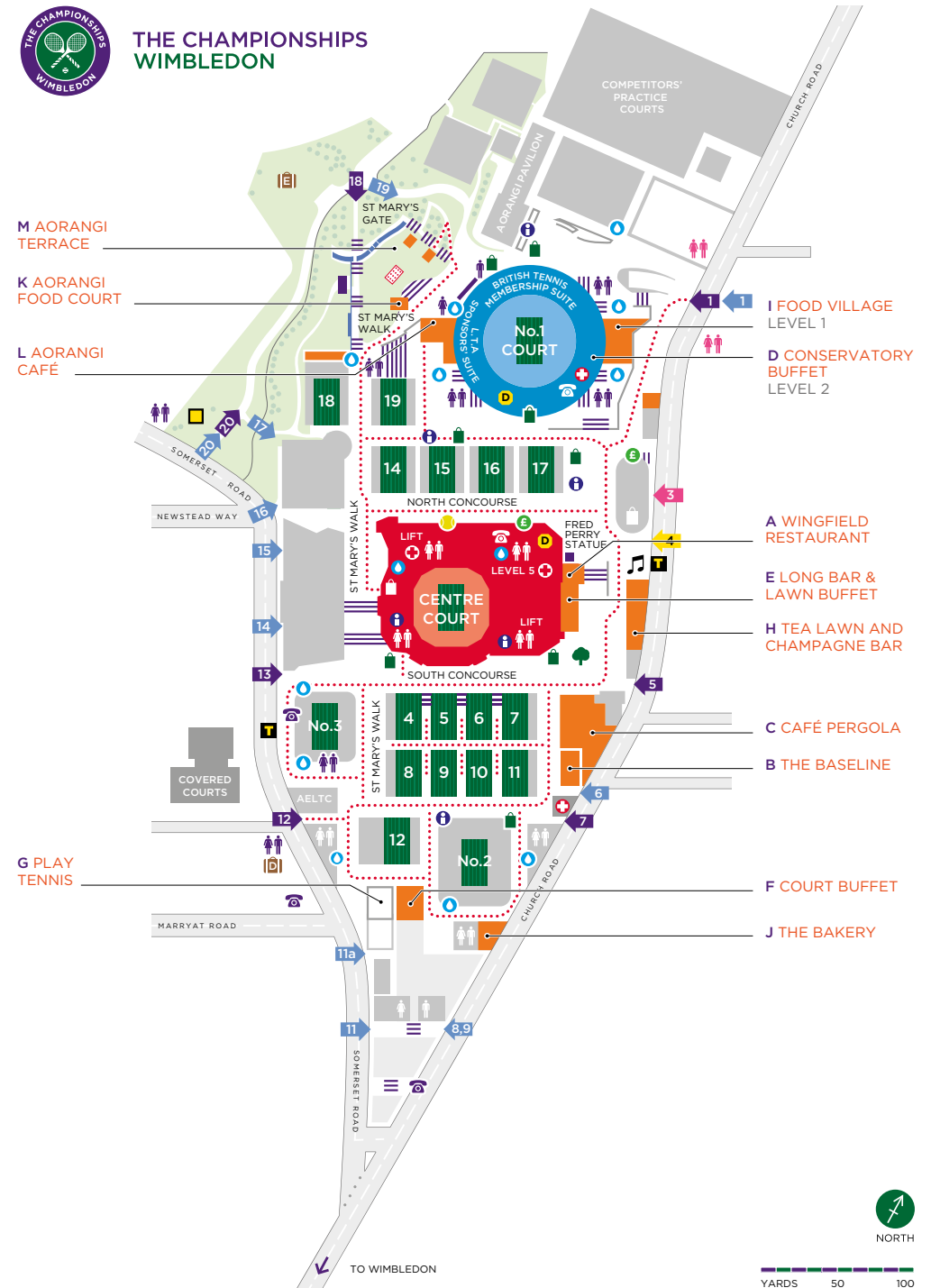
Southern-fried chicken, sandwiches, light refreshments and bar.

M AORANGI TERRACE

Bar, ice cream and light refreshments.



THE CHAMPIONSHIPS WIMBLEDON



A—Z AT A GLANCE

AA OFFICE

In Car Park 4, off Somerset Road inside Gate 20.

AUTOGRAPH ISLAND

Interviews and signing sessions with top players near the Aorangi Pavilion.

BABES IN ARMS AND CHILDREN UNDER 5 YEARS

- We recommend that babes in arms and pushchairs are not brought to The Championships as the Grounds are large and crowded
- A ticket is not required for those under 5
- **Babes in arms and children under 5 are NOT allowed into the Show Courts (Centre, No.1, No.2 & No.3 Courts and Courts 12 & 18)**
- A limited number of baby changing facilities are available but there are no facilities for mothers to 'express' milk.

BANK (HSBC)

- Located just to the north of Gate 3
- Opening hours 10.30am—8.00pm
- ATMs are located in the Bank, the North Concourse and outside Gate 1.

BICYCLES

- Public bicycle racks are available free, **at the owner's risk**, in Car Park 8
- Bicycles left in other areas will be removed by the Police.

CHILDREN 5 YEARS AND OVER

- A ticket (full price) is required
- Children in this category are allowed into all courts provided that they have their own seat and do not disturb other spectators
- Children under 12 years **MUST BE ACCOMPANIED** by an adult **AT ALL TIMES**.

CUSHIONS

Souvenir cushions are available from The Wimbledon Shops.

DRINKING WATER

See map on **p10 & 11** for the location of drinking water fountains.

FIRST AID POSTS

St John Ambulance Brigade runs four First Aid posts (see map on **p10 & 11**).

INFORMATION DESKS

A wide variety of information is available from six points around the Grounds (see map on **p10 & 11**).

LAWN TENNIS ASSOCIATION

Details of membership (British Tennis Membership), and other information are available from the British Tennis Information Area in No.1 Court (Level 1) near Gate 3.

LEFT LUGGAGE

Please refer to Conditions of Entry. There are no left luggage facilities inside the Grounds. Left luggage facilities are provided at a number of locations outside the Grounds. Camping equipment, tents, chairs, oversize bags, picnic hampers and other prohibited items must be left in one of these facilities.

All bags will be searched before acceptance into the left luggage facilities.

LIVE@WIMBLEDON

- On air, daily, throughout The Championships providing information, local traffic and weather news, broadcasting live on 87.7FM to a 4—5 mile radius from Wimbledon
- Two further channels broadcast match commentaries from Centre Court (96.3FM) and No.1 Court (97.8FM)
- A full 'Live@Wimbledon' news service including radio and video content is available via **wimbledon.com**.

LOST PROPERTY

Office is situated under No.3 Court, near Gate 13. Call **020 8971 2251** or see **wimbledon.com** for details.

MUSEUM

- Located at Gate 3, The Wimbledon Lawn Tennis Museum is open daily throughout the year (10.00am—5.00pm) and during The Championships, for ticket holders only, from 9.30am—8.00pm

- Admission: Adults — £11
OAPs, students and concessions — £9.50
children under 16 — £6.75.

NEWSAGENT

Located in No.1 Court (Level 1) near Gate 3.

ORDER OF PLAY & RESULTS

- The full draw of the main Championships events, the daily Order of Play and results to date are displayed in the Gate 3 piazza and outside the Debenture Holders' facilities at the north side of Centre Court
- Smartphone users can use the QR code on the back cover of this guide for daily Order of Play details, or on your tickets for visitor information
- Scoreboards showing point by point scores for matches on Centre and No.1 Courts are located on the main concourse and outside the No.1 Court stadium
- Full match information displays are available on the Main Concourse opposite Court 4 and near Gate 5
- Television monitors showing up to date scores, results and other public information are situated around the Grounds.

PARK & RIDE

See **wimbledon.com** for details.

PASS-OUTS

To exit and re-enter the Grounds via gate 5 or 13 a valid ticket and the appropriate wristband are required.

PHARMACY

Located in No.1 Court (Level 1) near Gate 3.

PHOTOGRAPHY

Photographs (or film) taken inside the Grounds may only be used for private, not commercial, purposes and the AELTC shall own all intellectual property rights.

PICNIC HAMPERS

See Security **p2**.

PLAY TENNIS

Interactive game, set and match fun for children south of Court 12.

POLICE

A Metropolitan Police office is located in the North Hall of Centre Court.

PROGRAMMES

- Official programmes may be purchased from kiosks around the Grounds
- Final programmes are available from PPL Sport & Leisure, Bradford House, 39A East Street, Epsom, Surrey KT17 1BL.
Tel: **0800 100 7377**

REFRESHMENTS

See **p16 & 17**.

SHOPPING

The Wimbledon Shops, in the Centre and No.1 Court stadia, between Gates 3 & 4 and in kiosks around the Grounds, stock all official Wimbledon merchandise and a wide range of gifts and souvenirs.

SHOW COURTS

Centre Court, No.1 Court, No.2 Court, No.3 Court and Courts 12 & 18 are defined as the 'Show Courts'.

SPEED OF SERVICE

Try your service, compared with the professionals, at the Play Tennis marquee south of Court 12 (proceeds to charity).

TELEPHONES, PUBLIC

Located inside the Grounds:

- In Centre Court North Tunnel
- By Gate 13 (Lost Property Office)
- No.1 Court stadium (Level 1), near Gate 3
- Outside the Grounds near Gate 9 and in Marryat Road.

TELEVISION SCREEN

Located at foot of Aorangi Terrace.

TOILETS

See map on **p10 & 11** for facilities.

TRANSPORT

The TFL website offers a comprehensive journey planner at journeyplanner.tfl.gov.uk

LONDON UNDERGROUND Southfields on the District Line, see thetube.com or call **0843 222 1234**.

SOUTH WEST TRAINS Wimbledon via South West Trains from Waterloo, see nationalrail.co.uk or southwesttrains.co.uk. National rail enquiries 08457 484950.

TRAMLINK Services run to Wimbledon from Croydon and suburbs. For more information see tramlink.net

BUSES At Southfields and Wimbledon stations there is a connecting London General shuttle bus service direct to The Championships. For more information see go-ahead-london.com/wimbledon

TAXIS Taxi services operate from the taxi ranks at Southfields and Wimbledon Stations.

On departure from the Grounds:

- **Heading North:** for Southfields or Central London use the taxi rank in Church Road (outside Gate 4)
- **Heading South:** for Wimbledon and destinations to the south a rank is situated in Somerset Road (outside Gate 13)
- Taxi sharing is encouraged during peak times.

WEATHER/SUN

- Come prepared for extreme weather conditions, taking appropriate measures when in the sun or rain
- Even on warm days, it may be cooler in the covered and/or shaded areas of the stands in Centre and No.1 Courts and an extra layer of clothing may be required.

WHEELCHAIRS

- A special map/information leaflet is available at all gates with recommended routes shown on the map
- There is a limited number of reserved spaces for wheelchair users on Centre, No.1, No.2 and No.3 Courts.

For safety reasons NO other seating on these courts may be occupied by wheelchair users.

BARCLAYS ATP WORLD TOUR FINALS

The Barclays ATP World Tour Finals run from **4th November to 11th November 2013**.

To register your interest in purchasing tickets for the season climax see BarclaysATPWorldTourFinals.com.

The AELTC Ticket Office will not be handling tickets for this event.

PUBLIC BALLOT FOR THE 2014 CHAMPIONSHIPS

Demand for Wimbledon tickets always exceeds supply; therefore the AELTC operates a public ballot for the sale, in advance, of a number of Centre, No.1, No.2 and No.3 Court tickets. Tickets are also sold through The Lawn Tennis Association to British Tennis Membership, schools and foreign tennis associations. Despite increasing pressure to the contrary, it is our policy to retain a significant number of tickets for the general public including an allocation of tickets for sale on the day.

- To obtain an application form, please send a stamped, self-addressed envelope from 1st August 2013 to 15th December 2013 to: **AELTC, PO Box 98, London SW19 5AE**. Overseas applicants please check wimbledon.com from August 2013 for full details.
- Wheelchair users: please specify that you require a Wheelchair Ballot application form
- Requests for forms postmarked after **15th December 2013** and applications which are not accompanied by a stamped, self-addressed envelope will not be processed
- Only one application per household is permitted.

CONTACTING THE AELTC

wimbledon.com
 General (non-ticket) Enquiries: **020 8944 1066**
 Ticket Office (not 'box office'): **020 8971 2473**
 Museum Enquiries: **020 8946 6131**
 The Wimbledon Shop: **020 8879 5250**

CONDITIONS OF ENTRY TO THE GROUNDS

THE CHAMPIONSHIPS, WIMBLEDON 2013

Entry to the Grounds of the All England Lawn Tennis Club requires a valid ticket, authorised voucher or pass issued by or on behalf of The All England Lawn Tennis Club (Championships) Limited ("AELTC"), which must be retained at all times and implies acceptance of the following conditions which have been established for the safety and enjoyment of all our visitors and may be amended from time to time:

SECURITY

The AELTC reserves the right to limit items which may be brought into the Grounds and to search bags, vehicles and the person before granting entry to the Grounds and other specific facilities within the Grounds.

PROHIBITED ITEMS

The following items are prohibited from the Grounds:

- Any bag exceeding 16" x 12" x 12" (40cm x 30cm x 30cm);
- Hard-sided items of any size;
- Any item which may be interpreted as a potential weapon including sharp or pointed objects (e.g. knives, large corkscrews) and 'personal protection' sprays;
- Large flags (over 2' x 2'), banners, rattles, klaxons or oversized hats;
- Any objects or clothing bearing political statements or commercial identification intended for 'ambush marketing'.

Visitors in possession of prohibited items may be refused entry or ejected from the Grounds. Prohibited items may be left in the Left Luggage facilities outside the Grounds or handed to AELTC security staff for disposal.

ALCOHOL AND REFRESHMENTS

Alcohol may be brought into the Grounds but is limited to the equivalent of one bottle of wine or two 500ml cans of beer per person. The consumption of alcohol is permitted only in public bars and other authorised areas. Glass drinking vessels may not be used on the Show Courts; all drinks taken onto the Show Courts must be covered to avoid spillage. Hot and/or strong smelling food may not be taken onto the Show Courts. The AELTC reserves the right to refuse entry to the stands of any court to anyone carrying alcohol and to ask anyone drinking alcohol in the stands to leave.

BEHAVIOUR

The use of any annoying or dangerous behaviour, foul or abusive language or obscene gestures, the removal

of shirts or any clothing likely to cause offence and the climbing onto any building, wall or other structure/ equipment and the use of wheeled footwear is forbidden and may result in ejection from the Grounds.

COURTS

Unauthorised persons are not permitted on the courts at **ANY** time.

PHOTOGRAPHY AND FILMING

The use of photographic equipment must not inconvenience any other person in the Grounds. Still photographs, film, videotape or other audio-visual material recorded within the Grounds may not be sold or used commercially in any way whatsoever unless authorised by the AELTC and may be confiscated by the AELTC if such sale or commercial use is suspected. AELTC shall own all intellectual property rights in materials taken or recorded in the Grounds.

MOBILE TELEPHONES, TABLETS, COMMUNICATIONS DEVICES AND RADIOS

The use of mobile telephones, computers or other electronic devices, communication devices, audio-visual equipment or radios must not inconvenience any other person in the Grounds; in particular they must be **SWITCHED OFF** in and around the courts in play. Personal headphones must be used when listening to radios inside the Grounds. Betting is prohibited in the Grounds at all times.

TICKETS

Championships tickets may not be bought, sold or distributed without lawful authority.

FILMING AND BROADCASTING AT THE CHAMPIONSHIPS

During the Wimbledon fortnight, various filming, photography and broadcasting takes place. By your presence at The Championships, you grant your permission for your likeness and voice to be included in pictures and/or on film and their exploitation and advertising without compensation or credit.

THE AELTC RESERVES THE RIGHT FOR ITS AUTHORISED EMPLOYEES, AGENTS, CONTRACTORS AND POLICE OFFICERS TO REMOVE FROM THE GROUNDS ANY PERSON WHO CONTRAVENES THE ABOVE 'CONDITIONS OF ENTRY' AND ANY PERSON WHOSE PRESENCE AND/OR BEHAVIOUR IN THE GROUNDS COULD REASONABLY BE CONSTRUED AS DANGEROUS, A NUISANCE OR ANNOYANCE TO ANY OTHER PERSON IN THE GROUNDS.

As of September 2012



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