



# TICKET HOLDERS' HANDBOOK



The Championships 2022

Monday 27 June - Sunday 10 July



# CONTENTS

Welcome



---

Staying Safe



---

Before You Visit



---

Travel



---

At The Championships



---

Maps - The Grounds



---

Leaving The Grounds



---

Your Wimbledon Experience



---

Further Information





# WELCOME

On behalf of everyone at Wimbledon, our Chief Executive Sally Bolton has recorded a video to wish you a very warm welcome to The All England Lawn Tennis Club for The Championships 2022.





# STAYING SAFE

We are delighted to be planning for an unrestricted Championships this summer, however, your safety and that of all our guests remains our top priority. We ask that you remain considerate of your fellow guests to help reduce the spread of infectious diseases such as COVID-19.



## **Stay home if you are symptomatic or have tested positive for COVID-19.**

In line with our ticket policy, full refunds are available if the Ticket Office is notified by calling 020 8944 1066 or emailing [ticketing@aeltc.com](mailto:ticketing@aeltc.com) at least 24 hours before you are due to attend.

---



## **In line with UK government guidelines, COVID passes are not required for entry.**



## **Practice good hygiene, including hand washing.**



## **Consider wearing a face covering in crowded, enclosed areas.**

All health and safety guidance will be based on the environment and conditions in the UK at the time of The Championships and is subject to change.



# BEFORE YOU VISIT

## TIMINGS

- 10am ● The Grounds open daily
- 11am ● Play begins on outside courts
- 1pm ● Play begins on No.1 Court
- 1.30pm ● Play begins on Centre Court  
(apart from Finals Weekend when play starts at 2pm)

Visit [wimbledon.com](https://www.wimbledon.com) for the Order of Play.

The Grounds can be crowded, and you may have to queue, so allow plenty of time to move around.





## YOUR TICKETS

- Your tickets will be accessible via the Wimbledon App.
- Please bring your fully charged mobile phone with the latest version of the Wimbledon App installed and your ticket downloaded.
- You will be required to show photo ID along with your ticket.

## OUR MOBILE TICKETS ARE EASY TO ACCESS

Watch this video to find out how:

Accessing  
your tickets



Your ticket guarantees you entry to the Grounds on the date shown and, if applicable, to the court and seat on your ticket. Your ticket does not guarantee that you will be able to watch any particular match, round of matches or individual players. Scheduling requirements may mean that matches occasionally move from one court to another.



## TICKET CONDITIONS

Tickets are issued subject to the **AELTC's Terms and Conditions of Sale** (the "Terms and Conditions"). Please refer to the full Terms and Conditions, but your attention is particularly drawn to the following clauses: 13 (Use of Tickets), 17 (Refunds), 18 (Curtailment of Play), 19 (Liability) and 20 (Force Majeure).

Except as expressly permitted in clause 13.2 of the Terms and Conditions, any resale, transfer of ticket(s), offer or advertisement of ticket(s) for resale or transfer, whether for free or for consideration, is strictly prohibited.

Tickets with the word 'DEBENTURE' marked on them in place of the price may be legally transferred or sold on. Do not buy tickets from touts or other unauthorised agents; they will not gain you entry to the Grounds.

## REFUND/NON-TRANSFER POLICY

If you cannot use your tickets, please request a refund at **[ticketing@aeltc.com](mailto:ticketing@aeltc.com)**. If you purchased your tickets through the LTA, please contact the LTA Customer Support Team to request a refund through their **online form**, making sure you include your order number. Tickets are strictly non-transferable and you will not be able to give the mobile ticket to anyone else apart from your guest.

## SOCIAL MEDIA - NO TICKET PHOTOS!

We know that you will be looking forward to your visit to Wimbledon, but please do not post pictures of your ticket offer or tickets on any social media or websites. People may use the details to defraud or attempt to defraud third parties into buying them.





## CURTAILMENT OF PLAY

If there is a curtailment of play, you may be entitled to a refund of some, or all, of your ticket price. The amount refunded will depend on the Referee's record of how much play takes place on your ticketed court. Please refer to the Terms and Conditions (and in particular clause 18) for more information.

## CHILDREN

A day at Wimbledon is an exciting and memorable experience. Please read the following if you are thinking of bringing young people with you:

- The Grounds are large and crowded so we don't recommend bringing babies.
- A ticket is not required for those under five, however children under five are not allowed into the Show Courts (Centre, No.1, No.2, No.3, Court 12, Court 18).
- Children over five and under 16 are welcome, provided they are accompanied by an adult at all times and have their own seat.

## ACCESSIBILITY

We pride ourselves on our policy of equality, inclusion and accessibility and we are constantly working to improve all aspects of The Championships for our guests. If you have any accessibility queries, please call the Ticket Office on **020 8944 1066**.

### Easy Access Guide

The Easy Access Guide is designed to help anyone with accessibility requirements. It can answer your questions on travel and facilities, plus there is a map that shows the location of accessible toilets and wheelchair seating on all courts.

DOWNLOAD THE  
EASY ACCESS GUIDE



VIEW OTHER DETAILED  
ACCESS GUIDES







## Toilets

There are many accessible toilets around the Grounds, as well as two Changing Places toilets – see the [Grounds map](#) for locations.

To use our accessible toilets, you will need a RADAR key. These are available free of charge from every entrance gate or our Information Desks.

## Wheelchair & Mobility Aids

We have designated areas to leave your mobility scooter or wheelchair. See the [map](#) for locations. Please note that neither the AELTC nor St John Ambulance provide wheelchairs for visitors.

## Court Seating for Wheelchair Users

Centre Court, No.1 Court, No.2 Court and No.3 Court have reserved wheelchair seating for ticket holders; there are also unreserved spaces available for wheelchair users on all outside courts.

## Sunflower Lanyard




At Wimbledon we understand that not all disabilities are visible, and our staff recognise that those wearing a sunflower lanyard may need additional assistance or support during their visit. Sunflower lanyards are available from the gates and Ticket Resolution points.



# TRAVEL

## PUBLIC TRANSPORT

Please use the [TfL Journey Planner](#) to choose the best mode of transport.

-  Southfields Station (District Line) - a 20 minute walk to the Grounds.
-  Wimbledon Station (District Line / South Western Railway / London Trams) - a 25 minute walk to the Grounds. Please be aware this route involves a steep hill.
-  Wimbledon Park Station (District Line) - a 25 minute walk to the Grounds.



There is a dedicated Championships bus service from Wimbledon station to and from the Grounds during the event. Single fare £3.50, return fare £5. Return buses leave from outside Gate 11 on Somerset Road (exit the Grounds through Gates 12 or 13). Please note the 493 TfL bus service does not stop outside the Grounds during The Championships.

## CYCLING

Bicycle parking is situated in Car Park 6 and is free of charge. Bicycles are left at owner's risk.

## PARKING

- Reserved parking is available via The AA in advance in Car Parks 6 and 10 - £30. Book [here](#).
- Pay on the day, subject to availability, in Car Parks 6 and 10 - £35.
- Motorcycles - Car Park 4 - £10.

- Please note, a section of Church Road between Gate 1 and Gate 5 will be closed from 9.00am-11.30pm during The Championships.
- Please follow signed routes to car parks, rather than sat nav in order to avoid delays.

## PARK & RIDE

A Championships Park & Ride service is available at Morden Park (located on the A24, postcode SM4 5QU) charged at £15 per car and £20 for minibuses. This is open from 6.30am until 11pm, with the last bus leaving the AELTC at 10pm, or at 10.40pm if there is late play on Centre or No.1 Courts.

## TAXIS

Taxi ranks are situated at Southfields and Wimbledon stations, and on Church Road (across from Gate 4, situated on Wimbledon Park Golf Course) and Somerset Road (Gate 12). See our designated drop-off and pick-up areas for pre-booked taxi services on the [Walkers map](#).

## ARRIVAL AT THE GATES

- You may be given a specific entry time in advance of your attendance, so please check your email before you travel to the Grounds.
- On arrival at the Gate please have your ticket ready to be scanned along with accompanying photo ID.
- Please be prepared to have your bag searched on entry to the Grounds.
- You will not be permitted to take in any prohibited [items](#).



NORTH

WIMBLEDON COMMON

# WALKERS' MAP

Southfields Station

20 minute walk

SOUTHFIELDS

AUGUSTUS ROAD

ALBERT DRIVE

WOODSPRING RD

WIMBLEDON PARK ROAD

ELSENHAM STREET

MELROSE AVENUE

PARKSIDE

BATHGATE ROAD

## THE CHAMPIONSHIPS

SOMERSET ROAD

SOMERSET ROAD

BURGHLEY ROAD

MARRYAT ROAD

CHURCH ROAD

WIMBLEDON VILLAGE

HIGH ST

WIMBLEDON HILL

WOODSIDE

ST MARY'S RD

ALEXANDRA ROAD

WIMBLEDON

VICTORIA DRIVE

PRINCES WAY

HOME PARK ROAD

ARTHUR ROAD

St Mary's Church

Dog & Fox

Wimbledon Park Station

25 minutes walk

P10

THE QUEUE

19

1d

1

3

4

5

7

9

10

P4

ITC

P1

P5

P6

P8

P6

### TRANSPORT OPTIONS

Walkers' Route



Walkers' Route via Wimbledon Village



Shuttle bus to / from The Championships



Taxi rank



Private taxis



Bicycle parking



### CAR PARKING

Private car parks



Indoor Tennis Centre & Members' parking



Debenture & Hospitality parking



Pre-paid public car parks



Pre-paid Car Park 6 entrance



Pay-on-day Car Park 6 entrance



Blue Badge parking



### GROUNDS ENTRY GATES

Ticket holders' entrances



Debenture & No.1 Court



Hospitality entrance



Centre Court Hospitality entrance



Rosewater Pavilion accessible entrance



Rosewater Pavilion entrance



Members' entrance



### GENERAL

Toilets



Left luggage



Wimbledon Station

25 minute walk



Police Station



# AT THE CHAMPIONSHIPS

## WATCHING TENNIS

### We remind all guests:

- To switch phones/tablets to silent, and to ensure that the flash is turned off.
- There are no supporting rails in tiered sections of the stands, and that they should be particularly careful in these areas.
- You should only enter or leave a court at the change of ends or between matches, not during play.
- Not to make any noise during a rally.
- To applaud the players, but not to clap a net cord or double fault.
- Not to bring glass drinking vessels and uncorked bottles into the stands on court.

## NEW FOR 2022

This is a very special year for The Championships as we celebrate the centenary of our move from Worple Road to Church Road and the opening of Centre Court.

Whilst reflecting on the past, this is also an opportunity to envisage what is to come in the next 100 years and we are pleased to share with you some of the changes in place this year.

### Middle Sunday

Middle Sunday (Sunday 3 July) will not only feature as a permanent part of The Championships schedule for the first time, but will also be the focal point for the Centre Court centenary celebrations, with a special moment planned at 1.30pm to honour many of the historic feats witnessed on this iconic stage of world sport. It will also be a day for the local community, with tickets distributed to local residents, schools, charities and community groups.

To join in the Centre Court centenary celebrations, visit [wimbledon.com/centrecourt100](https://www.wimbledon.com/centrecourt100) to find out more.





## Platinum Jubilee

To mark Her Majesty The Queen's Platinum Jubilee, the Finals Weekend coin tosses will feature two bespoke platinum coins, donated by the World Platinum Investment Council.

## Ticketing

After a two-year absence, the Queue will return for spectators wishing to buy tickets on the day, as will Ticket Resale, for those wishing to purchase returned Centre Court, No.1 Court and No.2 Court tickets, with all proceeds (net of VAT) going to the Wimbledon Foundation.

## On the Court

A final set tie-break, with the first to 10 points with a two-point advantage at 6-6 in the final set will be introduced this year, apart from Juniors and Wheelchair events, achieving consistency with the other Grand Slams.

The Quad Wheelchair draws have been doubled, to eight singles and four doubles and our Junior Championships expands with the addition of the 14&U draw alongside our existing 18&U draw, giving the world's best juniors the opportunity to compete on grass at an earlier age.

The Centre Court bowl has received a refresh, with a new central entrance for the players walking on court.

The umpire's chair has been redesigned and will be in situ on Centre Court and No.1 Court this year. The umpires and linespeople will be dressed in new uniforms, delivered in partnership with Ralph Lauren, Official Outfitter of The Championships.





## ENVIRONMENT POSITIVE EVERY DAY: LET'S MAKE A DIFFERENCE TOGETHER

At Wimbledon, we know we have a responsibility to protect and preserve the environment we all depend on. It's important to us and we know it matters to you too.

### What is the AELTC doing?

Environment Positive is our sustainability aim and a mindset we want to adopt, so that over time all actions we take are guided with Environment Positive in mind.

### Reusable Cups

We have a deposit scheme in place for hot and cold drinks, now sold in reusable cups which can be used on site again and again, year after year.

## HOW IT WORKS

### STEP 1

Pay a £1 deposit for a cup when you buy your first drink



### STEP 2

When purchasing your next drink, return your cup to pay no additional deposit.



### STEP 3

You can drop your cup in a charity return point or return the cup to a drinks outlet to redeem your £1 deposit



## PLEASE NOTE

You can collect your deposit from any drinks outlet with the exception of Pimm's on the Tea Lawn and any Sweets & Treats kiosk

The Charity Return Points are located throughout the Grounds, with the full £1 deposit being donated to the Wimbledon Foundation. Please return your cup so it can be used again and again.



## Recycling

None of our waste goes to landfill. Our aim is:

- 1 To reduce the amount of waste generated
- 2 To increase the amount we reuse
- 3 To recycle as much remaining material as possible

Recycling bins are provided throughout the Grounds and Queue and are clearly labelled.

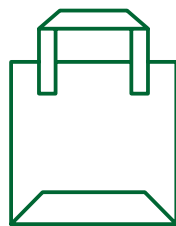


## What Can I Recycle?



### Plastic

e.g. empty plastic containers/  
bottles, plastic bags



### Paper and card

e.g. paper bags, clean dry  
card, clean food containers



### Glass

e.g. empty bottles

This year, **Evian**, the Official Water Partner of Wimbledon, is introducing an incentive scheme to further encourage recycling across the Grounds. Guests may scan the QR code on the dry mixed recycling bin and then scan the bar code on the item they are recycling. They will then have a chance to win Show Court tickets for The Championships 2023.

Official Coffee of The Championships, **Lavazza**, will once again serve a sustainable experience for guests from its activation areas at The Hill and Centenary Gardens with a no-waste edible Cookie Cup.

General waste is for everything else e.g. dirty food containers, cutlery, napkins, crisp packets. If in doubt, use general waste to avoid contamination of recycling.

Food waste is collected from kitchens and used to generate energy and fertiliser. Coffee grounds are used by our gardeners around the Grounds.

Find out more about our commitment to protecting the environment, some of the things we have done and our plans for the future [here](#).



## What does Environment Positive Every Day mean for me and what can I do?

We'd like you to join us in taking Environment Positive actions when you come to Wimbledon so that together we add to a growing community of Environment Positive Champions.

Here are some ideas:



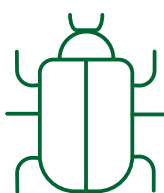
### Cut Your Carbon

- **Be an active traveller:**  
Leave your car at home and use public transport, walk or cycle to the Grounds. Find out more [here](#).
  - **Enjoy lower carbon food:**  
Delicious lower carbon and plant-based dishes across our menus, including plant-based cream for the iconic Wimbledon strawberry.
- 



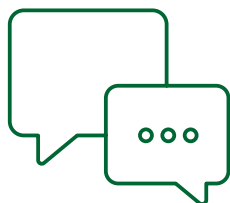
### Reuse & Avoid Waste

- Refill your water bottle at our many refill points around the Grounds.
  - Return your reusable drinks cup so it can be used again and again, year after year.
  - Recycle empty plastic containers and bottles, card, cans and glass in the facilities provided.
  - Feel free to bring a picnic in your own reusable containers – the Orchard is a great place to enjoy your picnic.
- 



### Celebrate & Enjoy the Nature at the AELTC

- Capture and share photos of biodiversity in action around the Grounds.
  - The Queue takes you past our 'bug hotel'. Create your own at home and support nature in your gardens or on your windowsills.
- 



### Share Your Actions

Post on social media telling us about your Environment Positive actions, using the hashtag #GreenAtWimbledon and win an outfit from our recycled activewear collection. Note Terms & Conditions apply.

**Be an Environment Positive Champion!**





## THE WIMBLEDON FOUNDATION

The Wimbledon Foundation is the charity of The All England Lawn Tennis Club and The Championships.

During The Championships, the Foundation will be running activities from the Foundation Kiosk adjacent to Court 15 including Explore Wimbledon, an activity booklet for children. WaterAid will be showcasing the partnership with the Wimbledon Foundation in the Queue.

The Wimbledon Foundation has been active in supporting the Ukraine crisis response. A donation of £100,000 was made to the British Red Cross Ukraine Crisis Appeal; £50,000 to the DEC's Ukraine Humanitarian Appeal; and locally, £20,000 to the Association for Polish Family, an existing charity partner, that has been collecting essentials to support the tens of thousands of Ukrainians crossing the Polish border.

The Foundation also invited local residents to nominate an inspirational young person from the boroughs of Merton or Wandsworth to perform the pre-match coin toss at this year's ladies' and gentlemen's singles finals.

HSBC has proudly supported the scheme since 2008, supporting local causes in an extensive programme of community and charitable activities administered by the Wimbledon Foundation. During the course of the Wimbledon & HSBC partnership, Ticket Resale has raised £3.79m, including £1.89m from HSBC.

Despite the absence of the traditional Ticket Resale Scheme at The Championships 2021, HSBC continued its financial support and ensured that many of the charities that benefit from the Ticket Resale Scheme still received a donation - such as Give It Your Max, The Dan Maskell Trust and Tennis First.

## LOOKING TO THE FUTURE

Investing for the future remains a key priority for us and we continue to focus on enhancing the experience of The Championships for our stakeholders and providing benefit to our local community.

### The AELTC Wimbledon Park Project

We submitted our planning application last summer for the AELTC Wimbledon Park Project and anticipate a Planning Committee date to be confirmed in the coming weeks.

Commitment to our local community is one of our primary objectives for this project, and benefits for them are integral to our plans. Further details can be found [here](#).

Of equal importance is our ambition to maintain our position as one of the finest sporting venues in the world, securing our future for the next 100 years and allowing us to maximise our financial support for the LTA and the grass court season. Central to the proposals are bringing the Qualifying Competition on site, improving practice facilities for competitors, opening a quality new Show Court, and enhancing the experience for spectators at the event.





# MAPS - THE GROUNDS



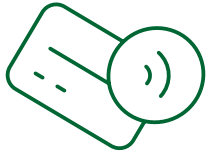
The map on [page 25](#) highlights the different zones of the Grounds and the facilities available in each (e.g. toilets, food & drink, First Aid posts, Pharmacy, water refill points).

The Southern Village map on [page 27](#) is a good reference point for the various fan experience options, tech and partner activations and shopping outlets available there.

You can also search for and navigate to fan experience options, shops and food & drink outlets using the interactive map in the Wimbledon App.



## GUEST SERVICES



### Cashless

This is a cashless event, so please remember to bring a credit/debit card or another form of cashless payment with you.

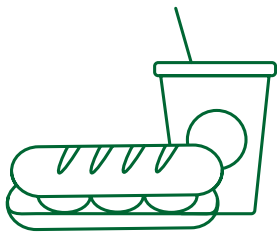
---



### First Aid & Pharmacy

The Pharmacy is situated next to the Parkside Food Market on the east side of No.1 Court, near Gate 3. First Aid at The Championships is provided by St John Ambulance. See [the map](#) for First Aid posts.

---



### Food & Drink

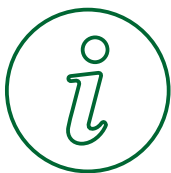
We are proud to showcase the very best of British growers and producers across our variety of restaurants and on-the-go areas.

We are committed to offering multiple vegetarian, plant-based and gluten-free choices across the Grounds.

Use the app, [Wimbledon.com](#) and [Grounds Map](#) to find the most convenient location for lunch, tea or a snack.

Guests can pre-book a picnic to pick up inside the Grounds via the Wimbledon website. Parkside Picnics is the collection point, located opposite the Parkside Food Market.

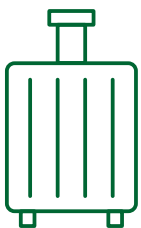
---



### Information Points

Our Guest Services Team members are located throughout the Grounds and will be happy to answer any questions.

---



### Left Luggage

#### We have three left luggage locations:

- Wimbledon Park, servicing the Queue, open from 5.30am
- AELTC Wimbledon Park, open from 7.30am
- Somerset Road, open from 9am

All left luggage locations close one hour after the end of play.

Items are charged at £1 each for all bags and £5 for larger items.

Please note that bags deposited should be no bigger than 60cm x 45cm x 25cm/24" x 18" x 10" (aircraft cabin size). All bags will be searched before acceptance into left luggage facilities.



### Lost Persons

Lost persons/children should be taken to the nearest Championships Information Point, or after 7pm to Gate 5 on Church Road.

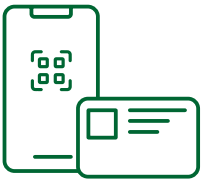
---



### Lost Property

Lost property is situated under No.3 Court near Gate 13. Please call 020 8971 2251 or [click here](#).

---



### Pass-Outs

Your mobile ticket allows for exit and re-entry to the Grounds. Please ensure you have your ticket and photo ID on you at all times.

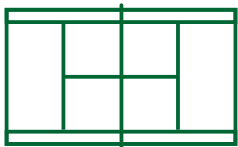
---



### Phone Charging

There is a mobile phone charging station located in Aorangi provided by HSBC.

---



### Practice Courts

A place for true tennis fans, Aorangi offers a fan zone as well as the opportunity to get up close to your favourite players on the practice courts.

---



### Shops

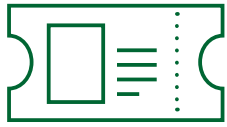
We have three official Wimbledon Shops around the Grounds offering a range of Wimbledon apparel, accessories, homewares, rackets, bags and the famous Wimbledon towels. Check the [map](#) or use the app to find out which one is closest to you.

---



### Smoking

Smoking (including vaping) is not permitted on courts, in buildings, in any queue and on The Hill. When smoking, please be considerate of other guests.



### **Ticket Resale**

Subject to availability, after 3pm you may purchase returned Show Court tickets from the Ticket Resale Kiosk north of Court 18 adjacent to The Hill. Tickets cost £15 for Centre Court and £10 for No.1 Court and No.2 Court. All proceeds (net of VAT) go to the Wimbledon Foundation.

---



### **Water Refills**

Please keep hydrated and refill your bottle for free at refill points throughout the Grounds.

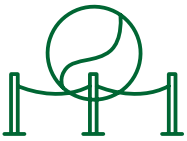
---



### **Wi-Fi**

Free Wi-Fi is available on The Hill and along the east side of the Grounds including Parkside and the Tea Lawn.

---



### **Wimbledon Lawn Tennis Museum**

Located at Gate 4, opens 10am to 10pm (or 30 minutes after end of play). Free of charge to all guests during The Championships.



## PARTNER ACTIVATIONS



### American Express Cardmember Lounge

An exclusive area next to Gate 12 for Cardmembers. In addition, Cardmembers can collect an Amex-branded radio to listen to all the action at Wimbledon from one of the programme kiosks.

### American Express Tennis Fan Experience

Fun and interactive experience in the Southern Village for all guests.

### Babolat Stringing Experience



Experience the art of racket stringing with our official stringer in the Southern Village.

### Centenary Coffee by Lavazza



Coffee lovers can enjoy full barista service and speciality coffees in this comfortable sit-down or takeaway space. Savour the same coffee experience at The Hill Coffee by Lavazza.





### HSBC Fan Zone

Take advantage of free phone charging while looking out for your favourite players at the Aorangi Practice Courts.

Complimentary strawberries & cream and free phone charging facilities for HSBC customers will be available from their booth in the Parkside Zone.



### Jaguar

Visit Aorangi to explore the all-electric Jaguar I-Pace used in the official Wimbledon courtesy fleet as part of our Environment Positive commitment.



### OPPO Experience

Experience the photography capabilities of OPPO's camera technology - the Official Smartphone of The Championships.



### Pimm's

Guests can relax with a classic summer drink, garnished with fruit and a sprig of mint. Pimm's on The Hill - serving pre-mixed classic drinks in beautiful floral surroundings.





### **Pink Bar by Lanson**

Enjoy a range of classic Lanson champagnes in the beautiful surroundings of the Pergola courtyard.



### **Polo Ralph Lauren Store**

Visit the Official Outfitters of The Championships and browse their collection. You can add your own personalisation to their products and even customise a polo shirt.



### **Sipsmith Swan Trikes**

Keep an eye out for the iconic copper swan trikes, where you can pick up a pre-mixed G&T for sipping on the go.

### **Pergola Bar by Sipsmith**

Enjoy one of our new traditions from this iconic London distillery, including the Strawberry Smash Gin Spritz, made with real Wimbledon strawberries.



### **Vodafone Connection Experience**

Based in the Southern Village, discover how our Official Connectivity Partner is helping tennis fans to feel the connection through the power of 5G and Vodafone innovation at Wimbledon.



# THE GROUNDS

**AORANGI**  
A place for true tennis fans, Aorangi offers a fan zone as well as the opportunity to get up close to your favourite players at the Practice Courts.

**CENTENARY GARDEN**  
A place to relax and soak up the atmosphere whether it's over a coffee, a drink, a snack or a more substantial lunch.

**THE HILL**  
Where better to watch all the action than in front of the big screen on the famous Hill. This is also where you will find the Ticket Resale Booth.

**PARKSIDE**  
This lively part of the Grounds offers numerous food and drink options, including picnic collection, as well as the No.1 Court Official Shop.

**SOUTHERN VILLAGE**  
This bustling part of the Grounds has several food and drink choices, fan experience options, tech activation and shopping. A quiet room offers a peaceful alternative.

**TEA LAWN**  
The heart of the Grounds, the Tea Lawn offers access to the Museum, Official Shop and the renowned Wingfield Restaurant. Stop for some strawberries & cream!

**WALLED GARDEN**  
A beautiful part of the Grounds offering space to enjoy a wide selection of food and drink options surrounded by Wimbledon's famous floral displays.



- Toilets
- Disabled Toilet
- Baby Change
- Changing Places
- Information
- Lift
- Steep Gradient
- First Aid
- Lost Property
- Mobility Scooters
- Pharmacy
- Ticket Services
- Shuttle Bus
- Taxi Rank
- Private Taxi

- FOOD, DRINK & RETAIL**
- Bar
  - Hot Drinks
  - Ice Cream
  - Picnic Collection
  - Pizzeria
  - Restaurant
  - Strawberries & Cream
  - Takeaway Cold Food
  - Takeaway Hot Food
  - Used Balls
  - Wimbledon Museum
  - Wimbledon Shop

- MEMBERS, DEBENTURES & HOSPITALITY**
- Debenture Information
  - Debenture
  - Members
  - Hospitality

- ACCESSIBILITY**
- Accessible Ticket Resale & Resolution
  - Reserved Accessible Viewing
  - Unreserved Accessible Viewing
  - Accessible Routes & Drop-off



## AORANGI

### RETAIL & SERVICES

#### Aorangl Express Shop

A selection of bestselling items from the Official Wimbledon Shop.

#### HSBC Fan Zone

Take advantage of free phone charging while you look out for your favourite players at the Aorangl Practice Courts.

### PLACES OF INTEREST

#### Players' Practice Courts

Get up close and see if you can spot your favourite players honing their skills on the practice courts.

#### Jaguar

Explore the all-electric Jaguar I-Pace, used in the official Wimbledon courtesy fleet as part of our environment positive commitment.

## CENTENARY GARDEN

### FOOD & DRINK

#### Centenary Brasserie

Table service restaurant offering a seasonal menu in a relaxed brasserie environment.

#### Centenary Seafood Bar

Take in views across the Southern Grounds while enjoying the specialty seafood menu.

#### Centenary Coffee by Lavazza

Coffee lovers can enjoy full barista service and speciality coffees in this comfortable sit-down or take-away space.

#### Cafe Pergola

Enjoy a variety of hot and cold plates. Indoor and outdoor seating available.

#### Pergola Bar by Slpsmith

Enjoy one of our new traditions from this iconic London distillery, including the Strawberry Smash Gin Spritz, made with real Wimbledon strawberries.

#### Pink Bar by Lanson

Enjoy a range of classic Lanson champagnes in the beautiful surroundings of the Pergola courtyard.

## THE HILL

### FOOD & DRINK

#### Ice Cream on The Hill

Sit back, watch the action and enjoy an ice-cream in a variety of flavours.

#### Pimm's on The Hill

Savour a pre-mixed classic in the beautiful, floral surroundings of the Hill.

#### The Hill Bar

A variety of beers, wines, spirits and soft drinks.

#### The Hill Coffee by Lavazza

Coffee lovers can enjoy full barista service and speciality coffees while relaxing on the Hill.

#### The Hill Larder

A range of sandwiches, snacks, salads and soft drinks - and of course, our famous strawberries & cream.

### RETAIL & SERVICES

#### Large Screen Express Shop

A selection of bestselling items from the Official Wimbledon Shop.

#### Ticket Resale

After 3pm purchase returned Show Court tickets, subject to availability, for a nominal charge in aid of the Wimbledon Foundation.

### PLACES OF INTEREST

#### Alchemilla Sculpture

This 2016 sculpture by William Pye contributes to The Grounds' 'English garden' atmosphere.

### Large Screen

Be part of the action on the Hill and enjoy every moment on an impressive scale.

### Orchard

A historic grove of ornamental fruit trees offering a quiet place to enjoy the Grounds' natural surroundings.

## PARKSIDE

### FOOD & DRINK

#### Parkside Kitchen

The perfect spot for a relaxed lunch in this informal waiter-service restaurant. Hot and cold dishes available.

#### Parkside Food Market

A variety of hot food options to take away and enjoy in the Grounds.

#### Parkside Larder

A range of sandwiches, snacks, salads and soft drinks - and of course, our famous strawberries & cream.

#### Parkside Bar

Take a break and relax with a choice of beers, wines, spirits and soft drinks.

#### Parkside Picnics

Collection point for pre-booked Wimbledon Picnics. A selection of snacks, drinks and ice cream is also available.

### RETAIL

#### No.1 Court Wimbledon Shop

The largest of the Official Shops, stocking the full range of apparel, accessories, homewares, rackets and bags - as well as the famous Wimbledon towels.

### PLACES OF INTEREST

#### HSBC Customer Booth

Complimentary strawberries & cream and free phone charging facilities for HSBC customers.

#### OPPO Experience

Experience the latest photography capabilities of our official smartphone and learn more about the camera technology in use at Wimbledon.

## SOUTHERN VILLAGE

### FOOD & DRINK

#### Southern Village Pizzeria

Hand-stretched, stonebaked pizzas to take away or enjoy relaxing in the Southern Village.

#### Southern Village Bakery

A selection of pastries, sandwiches, snacks, salads and soft drinks, including take-away coffee.

#### Southern Village Bar

A variety of beers, wines, spirits and soft drinks.

#### Slpsmith Swan Trike

Keep an eye out for the iconic copper swan trikes, where you can pick up a pre-mixed G&T for sipping on the go.

### RETAIL

#### Used Balls

Take home some used tennis balls straight off the courts from this year's Championships.

#### Polo Ralph Lauren Store

Browse the Wimbledon collection from our official outfitters and add your own personalisation.

### PLACES OF INTEREST

#### American Express Tennis Fan Experience

Check out this fun and interactive experience for all guests.

#### American Express Cardmember Lounge

An exclusive area for American Express Cardmembers and guests to relax and socialise.

#### Babolat Stringing Experience

Experience the art of racket stringing with our official stringer.

### Vodafone Connection Experience

Discover how our Official Connectivity Partner is helping tennis fans to feel the connection through the power of 5G and Vodafone innovation at Wimbledon.

### Quiet Room

A peaceful room to think, pray, meditate, or simply just be present in the moment.

## TEA LAWN

### FOOD & DRINK

#### Tea Lawn Larder

A range of sandwiches, snacks, salads and soft drinks - and of course, our famous strawberries & cream.

#### Strawberries & Cream

Wimbledon's famous strawberries & cream. Enjoy with dairy or plant-based cream.

#### Long Bar

A variety of beers, wines, spirits and soft drinks.

#### Tea Lawn Bar

A variety of beers, wines, spirits and soft drinks.

#### Pimm's Bar

Enjoy one of our classic summer drinks, garnished with fruit and of course a sprig of mint.

### RETAIL

#### Wimbledon Shop

Located at the entrance to the Wimbledon Museum and stocking a wide selection of apparel, accessories and homewares.

#### Centre Court Wimbledon Shop

The home of the Polo Ralph Lauren collection, as well as a range of Wimbledon apparel and accessories including the famous Wimbledon towels.

### PLACES OF INTEREST

#### Wimbledon Museum

Visit this year's special exhibition on the Centre Court Centenary. Explore items from players and The Championships down the years.

#### Fred Perry Statue

David Wynne's 1984 sculpture commemorates the 50th anniversary of Fred Perry's first Gentlemen's singles title.

#### IBM Experience

Learn about the technology in place at Wimbledon, including the latest innovations for this year's Championships.

## WALLED GARDEN

### FOOD & DRINK

#### Walled Garden Food Market

A variety of hot food options to take away and enjoy in the Grounds.

#### Walled Garden Larder

A range of sandwiches, snacks, salads and soft drinks - and of course, our famous strawberries & cream.

#### Walled Garden Bar

A variety of beers, wines, spirits and soft drinks.

#### Slpsmith Swan Trike

Keep an eye out for the iconic copper swan trikes, where you can pick up a pre-mixed G&T for sipping on the go.

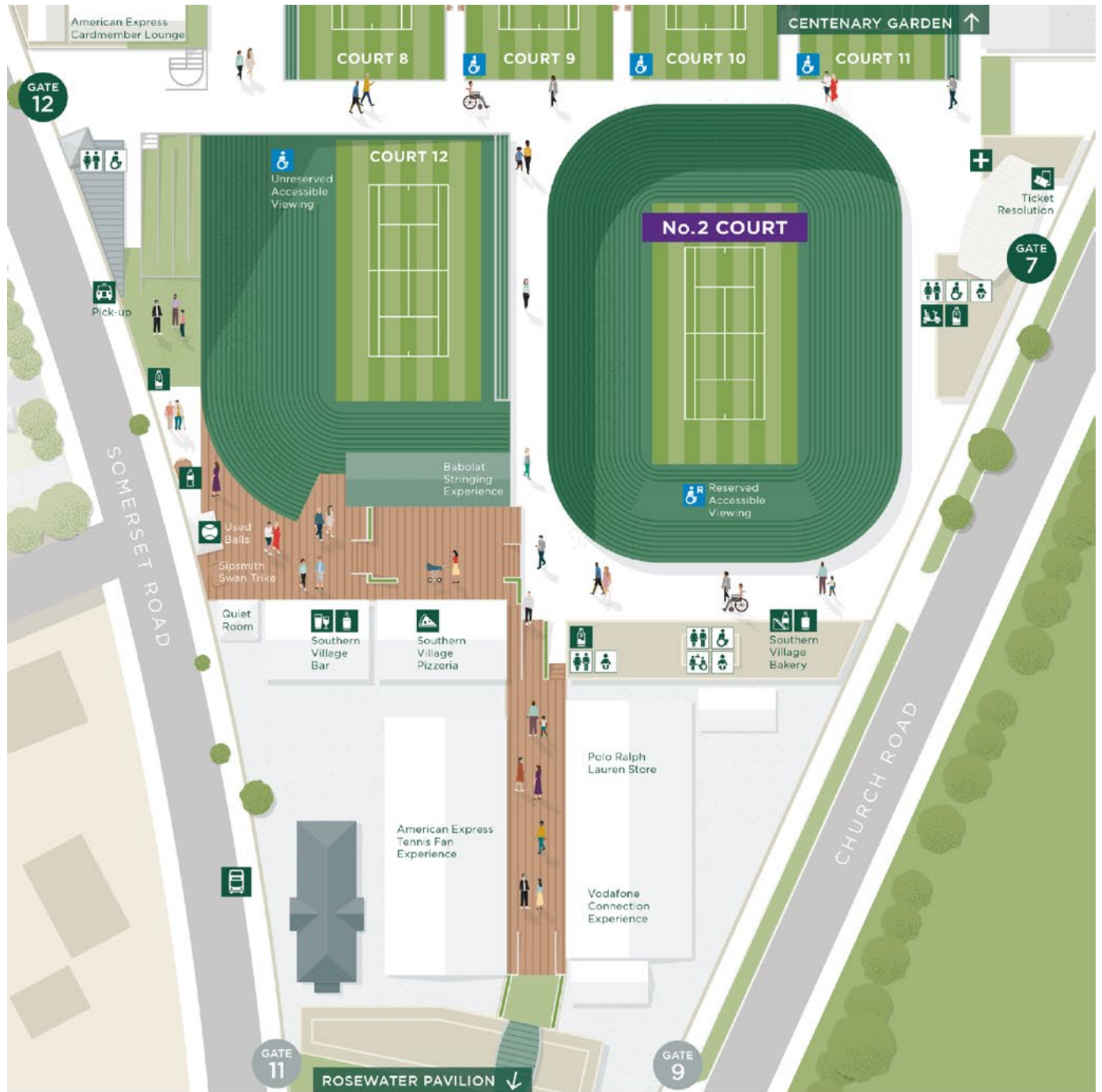
### PLACES OF INTEREST

#### Wimbledon Foundation

The Wimbledon Foundation is making a positive difference to people's lives, both in the local area and around the world. Come and find out more.

#### Rose Arbour

Sit and savour the beauty of Wimbledon's renowned floral displays, including two varieties of climbing rose.



### SOUTHERN VILLAGE

This bustling part of the Grounds has several food and drink choices, fan experience options, tech activation and shopping. A quiet room offers a peaceful alternative.

#### KEY

- Toilets
- Disabled Toilet
- Baby Change
- Changing Places
- Bottle Refill
- First Aid
- Mobility Scooters
- Ticket Resolution
- Shuttle Bus
- Taxi Rank

#### FOOD, DRINK & RETAIL

- Bar
- Hot Drinks
- Pizzeria
- Takeaway Cold Food
- Used Balls
- Water Kiosk
- Wimbledon Shop

#### ACCESSIBILITY

- Reserved Accessible Viewing
- Unreserved Accessible Viewing





# LEAVING THE GROUNDS



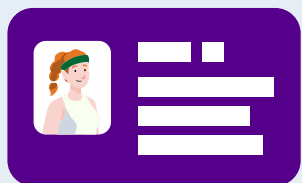
Please plan your journey home carefully as stations and roads get very busy at the end of play.

If travelling by public transport:

- For Wimbledon and the south, please exit via Gates 12 or 13 for the bus shuttle to Wimbledon or taxis.
- For Southfields and Central London, please leave via Gates 4 or 5 for taxis, or Gate 1 for a 20 minute walk to Southfields.



# YOUR WIMBLEDON EXPERIENCE



## 01

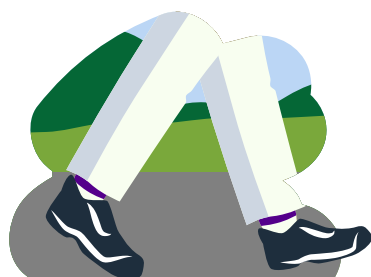
### BEFORE YOU VISIT

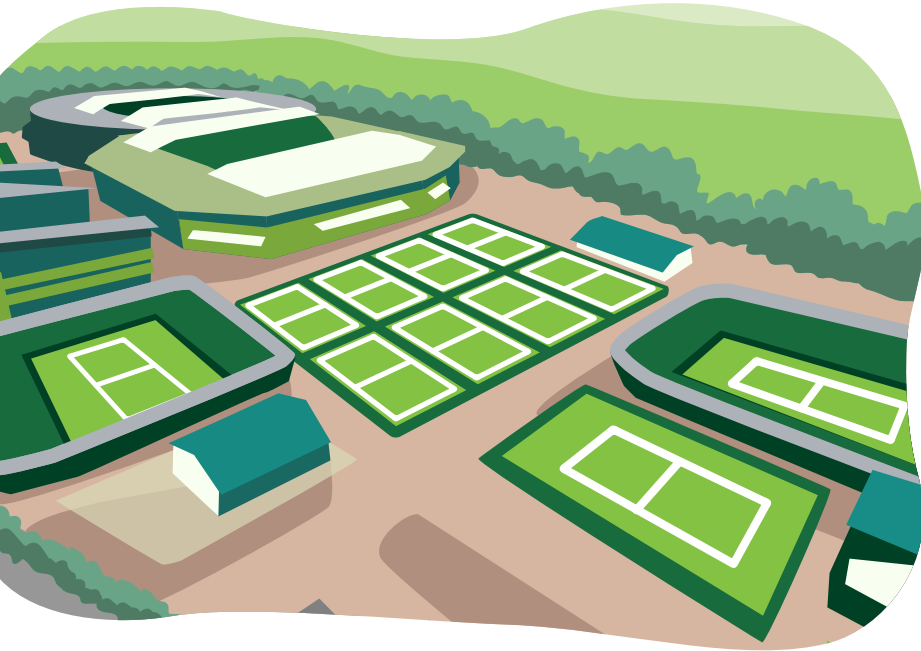
- Download the Wimbledon App. If you already have the app, please make sure you have updated to the latest version.
- Have your mobile ticket ready in the Wimbledon App along with photo ID for entry.
- Check the weather forecast and come prepared. Comfortable footwear is recommended.
- Pack everything you need in a bag measuring no more than 40cm x 30cm x 30cm.
- Familiarise yourself with the list of items that aren't allowed inside the Grounds [here](#).

## 02

### TRAVEL

- Stay home if you are symptomatic or have tested positive for COVID-19.
- Plan your journey in advance and allow plenty of time.
- The Grounds open at 10am and play begins from 11am on outside courts.





## 03

### AT THE CHAMPIONSHIPS

- This is a cashless event, so please bring a credit/debit card.
- Allow plenty of time to move around the Grounds.
- Remember to switch your phone to silent around the courts and please ensure your flash is disabled.

## 04

### LEAVING THE GROUNDS:

- Remember to take all your belongings with you.
- Leave via Gate 5 (Church Road) for taxis to Southfields and Gate 13 (Somerset Road) for taxis to Wimbledon station.
- Once you get home, don't forget you can keep following and engaging with Wimbledon through 'Wimbledon at Home' - visit [wimbledon.com/wimbledonathome](https://www.wimbledon.com/wimbledonathome) to find out more.





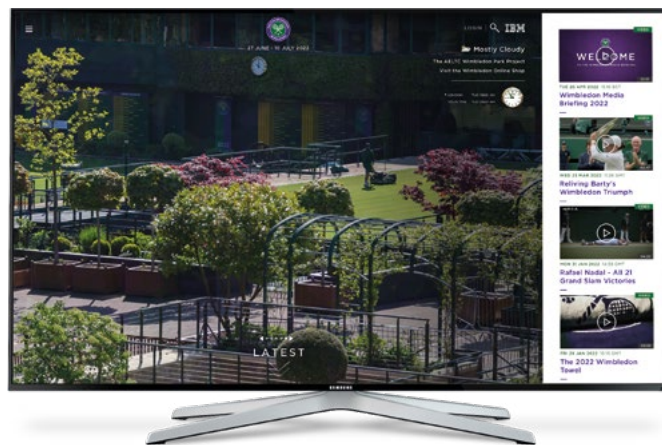
# FURTHER INFORMATION

## FOLLOW THE ACTION

### wimbledon.com

The only place where you can find live point by point scores, the official website also offers extensive video content, draws, statistics and player profiles. Don't forget to log in with *myWIMBLEDON* to follow your favourite players and receive personalised highlights reels.

REGISTER WITH *myWIMBLEDON* >



## The Wimbledon App

You will need to download the Wimbledon App on iOS and Android in order to display your ticket. You can also use the app for personalised player alerts and live scores, as well as our map and other visitor information. There's also an app for Apple TV, featuring live video content, highlights, radio, and scores.

DOWNLOAD THE WIMBLEDON APP ON IOS >

DOWNLOAD THE WIMBLEDON APP ON ANDROID >

## Social Media



Find Wimbledon on all major social media platforms for a broad mix of tournament content, including this year's Championship, The Stage Awaits. If you have young people in your household, we recommend our Wimbledon Kids series on YouTube Kids, and if you prefer your Wimbledon content in Chinese - we're also on Weibo, Wechat and Douyin.

## Wimbledon Uncovered and the Wimbledon Radio Channel

Wimbledon Uncovered, featured on [wimbledon.com](http://wimbledon.com), the Official Wimbledon App, and in certain territories on YouTube and Twitter, is a live radio and live digital video offering. The Wimbledon Radio Channel provides live radio commentary of The Championships throughout the day's play, while Wimbledon Uncovered showcases the around the Grounds experience through live interviews, features and occasional match action from 1-7pm.



## CONDITIONS OF ENTRY

Please visit [wimbledon.com](https://www.wimbledon.com) to see our Conditions of Entry.

---



### Emergency

#### In the event of an emergency, please either:

- Contact a member of staff or steward/guard immediately
- Or call using a red emergency telephone or dial 020 8971 2666 from an external line.

Give your name, the nature of the incident and the location.

### Evacuation

If you are asked to evacuate a court or the Grounds, please leave by the nearest suitable exit or as directed by uniformed stewarding staff, taking all your personal belongings with you.

### Security

We work closely with the Metropolitan Police to ensure the safety of everyone in our Grounds. To achieve this, security measures are in place at all times; at your point of entry we will search both you and your bags.

Bags are restricted to one per person and must be no larger than 40cm x 30cm x 30cm or 16" x 12" x 12". Please bear in mind that it takes longer to search multi-pocketed bags/backpacks.

Restrictions are also in place on what you can bring into the Grounds.

---





The following items are prohibited:



**KNIVES**



**SHARP  
OBJECTS**



**FLARES**



**TENTS**



**CAMPING  
SEATS**



**SELFIE  
STICKS**



**LENSES OVER  
300MM**



**PERSONAL  
PROTECTION**



**AMBUSH  
MARKETING**



**POLITICAL  
SLOGANS**



**RATTLES OR  
KLAXONS**



**ILLEGAL  
SUBSTANCES**



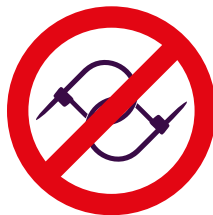
**HARD SIDED  
CONTAINERS  
/BAGS**



**LARGE  
FLAGS**



**FLASKS, TRAVEL  
MUGS & OPAQUE  
BOTTLES**



**CABLE TIES**



**GLUE**



**CHAINS &  
PADLOCKS**

Any items inadvertently brought to The Championships can be deposited at left luggage facilities outside the Grounds – please check as anything discovered after entry will be confiscated and cannot be collected on exit.



IN PURSUIT *of* GREATNESS

# THE STAGE AWAITS

  
CENTRE COURT  
100



THE CHAMPIONSHIPS  
27 JUNE - 10 JULY 2022