



MEMBERS' HANDBOOK

—
30 June – 13 July 2025



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WELCOME



I would like to welcome you to the 2025 edition of the Members' Handbook for The Championships, and hope it provides you with all the information you need to enjoy the Fortnight. Of course, the Club Office team are very happy to assist with any questions you may have.

Throughout the year we have been working hard to improve The Championships' operation and the experience for our guests. 2025 sees an adjustment to the finals weekend schedule, with the ladies' and gentlemen's doubles matches commencing at 1pm, prior to the singles finals at 4pm. We hope this change will improve the experience for players and guests alike, providing doubles players with increased certainty over their schedule, and fans with a weekend of excitement that culminates with our singles finals.

I would like to extend my sincere thanks for the support you continue to give our Club as we anticipate the 138th staging of The Championships. I hope you and your guests enjoy the Fortnight and look forward to seeing you around the Grounds.

Best wishes

A handwritten signature in black ink, reading 'Debbie Jevans'.

Debbie Jevans CBE
Chair of The All England Lawn Tennis Club



ACCESS TO THE GROUNDS

All Members, including Junior Temporary Members, can access the Grounds during The Championships with their Membership Card.

If you require a replacement card, please contact the **Club Office**.

Comprehensive security measures will be in place for all those visiting The Championships. A list of prohibited items can be viewed **[here](#)**.





TRAVEL & PARKING

PARKING

Parking is available to Full and Honorary Members at the Indoor Tennis Centre (ITC). The cost is £40 for the Fortnight. Passes can be purchased via the **Members' website** or by contacting the **Club Office**.

Passes will be issued to Members at the Opening of the Grass Tournament, on Saturday 17 May. When entering the car park, Members must show a valid Membership Card and their parking pass must be clearly displayed.

There is no overnight parking, and all vehicles must be removed from the ITC car park each evening after play.

Members' overflow parking will be available in Car Park 6.

Parking is a Members' privilege and is strictly for Members' use only. Passes must not be transferred to guests.

LTA Councillors can reserve parking through the LTA.

Temporary Members may purchase daily parking permits for Car Park 6 via the AA at a discounted rate of £20 per day. To redeem this offer you must call the AA on 0330 041 3677 to book your permit and tell them that you are a Temporary Member.

For more information on travel and parking, please visit **wimbledon.com**.

ELECTRIC CHARGING POINTS

Electric charging points are available at the ITC but will be prioritised for the Championships Transport function. There are a number of standard chargers available for Members, which can be utilised on a first come, first served basis.

TAXIS & DROP-OFF

Shared taxi services with fixed fares operate from Southfields Station (return taxis to Southfields and central London from Wimbledon Park Road – exit via Gate 1) and Wimbledon Station (return from Somerset Road rank – exit via Gate 12).

Drop-off and pick-up for taxis and ride sharing apps, such as Uber or Bolt, is located at the bottom of Marryat Road.

Blue Badge drop-off points are located opposite Gate 13 on Somerset Road.





MEMBERS' ENCLOSURE

The Members' Enclosure is accessible to Members and their guests throughout The Championships and houses the Members' Restaurant, Members' Lawn and Members' Brasserie.

Full and Honorary Members can use their Members' Purple Badge or Membership Card to access the Members' Enclosure.

Temporary and Junior Temporary Members can use their Membership Card to enter the Members' Enclosure and LTA Councillors can use their photo pass. Junior Temporary Members under the age of 16 must be accompanied by an adult. Temporary Members and Junior Temporary Members may only access the Members' Enclosure after 1.30pm, unless as the guest of a Full Member.

GUEST ACCESS TO THE MEMBERS' ENCLOSURE

The Members' Enclosure is designed for the use of Members, LTA Councillors and their guests. Prior to 1.30pm, Members and LTA Councillors are expected to meet their guests and to enter the Members' Enclosure as one party.

We are aware that, due to mobility issues, some Members may have difficulty frequently coming to the entrance of the Members' Enclosure to meet their guests. Members requiring special assistance can apply in advance of The Championships to pre-register their guests for unaccompanied access to the Members' Enclosure, providing they are at The Championships on the day - this will be checked by the Club. Requests will be dealt with on a case-by-case basis and may be sent directly to the Club General Manager, **John Lawler**, for consideration. If approved, Members will be sent a guest request form to complete with their guest details.

If a Member or LTA Councillor is not present, Members' guests with Centre Court and No.1 Court tickets can access the Members' Enclosure, but only after 1.30pm.

Guests using Members' Grounds Passes will not be allowed access to the Members' Enclosure at any time, unless accompanied by a Member or LTA Councillor.

Children under five do not require a ticket to enter the Grounds, however they are not allowed on the Show Courts (Centre Court, No.1 Court, No.2 Court, No.3 Court, Court 12, Court 18) and will not be admitted to the Members' Enclosure.

Children over five and under 16 must always be accompanied by an adult. They are welcome to enjoy the Members' Enclosure, provided they are supervised appropriately and are expected to adhere to the **Members' Enclosure dress code**.





DINING

NEW FOR 2025



Express menu

This year, we are reintroducing the express menu at the Members' Restaurant and Members' Brasserie.

To ensure you and your guests are seated in time for the start of play, please choose options from the express menu that are clearly marked with the clock symbol above. Express menu items are designed to provide Members and guests with their meals within one hour and 15 minutes. It is important that everyone at the table selects their dishes from the express options. These are the only menu options that provide certainty of service within that timeframe.

We recommend that you are seated for lunch no later than **12pm** for **Centre Court** and **11.30am** for **No.1 Court**.



Cancelling bookings

You will receive a reminder email or phone call the day before each of your reservations. If you no longer need your booking, please **cancel** it via the reminder email, through the Members' website or by contacting the Club Office on **020 8971 2224**. In fairness to all Members, we will be monitoring 'no show' bookings. Repeated 'no shows' may lead to future bookings being denied.

Amended schedule for Finals Weekend

With the change in schedule for Finals Weekend, we encourage Members to be in their seats on Centre Court in time to watch the doubles final at 1pm. We therefore strongly recommend you book lunch for 11.30am.

We expect afternoon tea to be very popular on Finals Weekend. Please ensure you pre-book a table for afternoon tea in the Members' Restaurant or Members' Brasserie from 2.30pm.

In the Members' Restaurant, you will be asked to pre-order your choice of afternoon tea to ensure you are back in your seats in time for the start of the singles final at 4pm.

For a full overview of this year's Championships dining options, please visit the Members' website **here** or call the Club Office on **020 8971 2224**.



		Members' Restaurant	Members' Lawn	Members' Brasserie
	Location	Second Floor	First Floor	Ground Floor
	Members' Access	Full and Honorary Members and LTA Councillors only	- Full and Honorary Members and LTA Councillors all day - Temporary Members after 1.30pm	- Full and Honorary Members and LTA Councillors all day - Temporary Members after 1.30pm
	Offering	- Reservations - Fixed price two or three-course menu	- First come, first served - Self-service buffet	- Reservations - À la carte menu
	Table Sizes	Up to 8 people	Up to 6 people	Up to 6 people
	Opening Times	11am – 6pm	10am – half an hour after the end of play	10am – 7pm
	Brunch	n/a	10am – 11.30am (Speciality tea, coffee & pastries)	10am – 11.30am
	Lunch	11am – 2pm	11.30am – 6pm	11am – 4pm
	Afternoon Tea	3pm – 5pm	3pm – 7pm	3pm – 5pm
	Supper	n/a	6pm – 9pm	5pm – 7pm

- The Members' Enclosure will close half an hour after the end of play.
- The Members' Lawn will close at approximately 5pm on Friday 11 July. The Members' Restaurant and Members' Brasserie will be available for drinks during this time.



RESERVATIONS

Tables in the Members' Restaurant and Members' Brasserie are bookable via the **Members' Website** and LTA webpage, or by contacting the **Club Office**. An email with all the details will be sent to Members in early May.

Members are encouraged to pay for food and drink in the Members' Enclosure by Direct Debit, using their Membership Card. If you have any queries regarding your Direct Debit account, please contact **Zoey** or **Martha** in the Club Office on **020 8971 3126**.

MEMBERS' TIPPING

Members will now have the opportunity to give staff a discretionary 10% tip during The Championships in the Members' Restaurant and Members' Brasserie (not on the Members' Lawn).

Any tip is entirely at the discretion of the Member and there is no expectation on Members to automatically include a tip.

All monies generated by the pool of tips will be distributed to Food & Drink staff as part of an electronic system.

PUBLIC RESTAURANTS

The Wingfield, Centenary Brasserie, The Cavendish and Centenary Seafood Bar (pictured below) are open to the public. For more information, please visit **wimbledon.com** or contact the Food & Drink Reservations Team on **020 8247 3023**.





GUEST ACCESS

THE BRIDGE ON THE MEMBERS' LAWN

As in previous years, only Members and LTA Councillors can access the No.1 Court tunnel, Club Room and Members' Stand on Centre Court via the Bridge.

The Bridge will have Service Stewards (located on the Lawn) to assist Members' guests with accessibility needs to their seats around gangway 201/202. When these guests return from their seat(s) on Centre Court, a steward will assist them and allow access from the secure doors opposite these gangways.

All Members' guests should leave the Members' Lawn either through the main entrance to the Members' Enclosure or the rear northern door leading to St Mary's Walk. All guests should enter the Members' Enclosure via the main entrance.

MEMBERS' CLUB ROOM

The Club Room is open for Full and Honorary Members and LTA Councillors from 10am until the end of play on Centre Court and serves complimentary tea, filter coffee, biscuits, and a selection of sandwiches and salads. This is a non-bookable space.





DRESS CODE

SUITABLE DRESS

- The dress standard for gentlemen is a lounge suit or tailored jacket, shirt, tie and trousers.
- Members are expected to remind their male guests that ties are required whilst in the Members' Enclosure.
- Ladies are expected to dress to a similar standard and are encouraged to dress in smart daywear. They may wear jumpsuits, trouser suits and tailored shorts of modest length falling just above the knee if they wish. Dresses and skirts should also be of modest length, defined as falling just above the knee or longer. Smart, open-toe shoes are also welcome.
- Shoes must be clean and smart; sports shoes including tennis and running shoes will not be permitted.
- National costume and religious requirements, such as a clerical collar, are acceptable.





UNSUITABLE DRESS

Guests are asked to refrain from wearing:

- T-shirts, bare midriffs, jeans or denim of any type or colour (including white), leggings, playsuits, miniskirts, zipper jackets and hoodies.
- Sports shoes including tennis and running shoes, flip-flops or sandals.

DRESS CODE FOR CHILDREN

- Children are expected to meet a similar standard of dress when entering the Members' Enclosure.
- Boys aged 11 and under are not required to wear a jacket or tie but must wear a collared shirt (this may be short-sleeved) and dress trousers.
- Girls are asked to dress to a similar standard.
- Children are also asked not to wear denim, sports shoes, or flip-flops.
- School uniform is permitted.





TIMINGS

THE CHAMPIONSHIPS DAYS 1-12

- 10am** ● The Grounds open
The Members' Lawn and Members' Brasserie open
- 11am** ● Play begins on outside courts
The Members' Restaurant opens
- 1pm** ● Play begins on No.1 Court
- 1.30pm** ● Play begins on Centre Court
- 2.30pm** ● Afternoon tea is served
- 6pm** ● The Members' Restaurant closes
(Food service stops at 5pm)
- 7pm** ● The Members' Brasserie closes
- 9pm** ● The Members' Lawn closes**
(The Members' Enclosure will close half an hour after the end of play)



** The Members' Lawn will close at approximately 5pm on the second Friday. The Members' Restaurant and Members' Brasserie will be available for drinks during this time.

Please note this is a provisional itinerary and times are subject to change.



THE CHAMPIONSHIPS – DAYS 13 & 14

- 10am** ● The Grounds open
The Members' Lawn and Members' Brasserie open
- 11am** ● Play begins on outside courts
The Members' Restaurant opens
Play begins on No.1 Court
- 1pm** ● Play begins on Centre Court (Doubles final)
- 2.30pm** ● Afternoon tea is served
- 4pm** ● Singles final
- 6pm** ● The Members' Restaurant closes (Food service stops at 5pm)
- 7pm** ● The Members' Brasserie closes
- 9pm** ● The Members' Lawn closes (The Members' Enclosure will close half an hour after the end of play)



Please note this is a provisional itinerary and times are subject to change.



TICKETS

Members' paper tickets will be issued from the Opening of the Grass Tournament on Saturday 17 May, providing payment has been made.

Members who have requested paper tickets can collect these following this date from the Ticket Office. The office is open daily from 9am – 5pm, excluding weekends and bank holidays.

Members who have opted for mobile tickets will receive an email to confirm and accept their allocation from the beginning of May. Once completed they will appear in the *myWIMBLEDON* section of the Wimbledon App. Ahead of this, we recommend downloading the 2025 official Wimbledon App.

WHEELCHAIR SEATS

Members who require wheelchair seats can request these via Karen Pringle by emailing membersticketing@aeltc.com.

Please note that Members and Members' guests must provide their own wheelchairs when visiting The Championships. No wheelchairs will be provided by the Club. For more information, [click here](#) to view the Accessibility Guide.

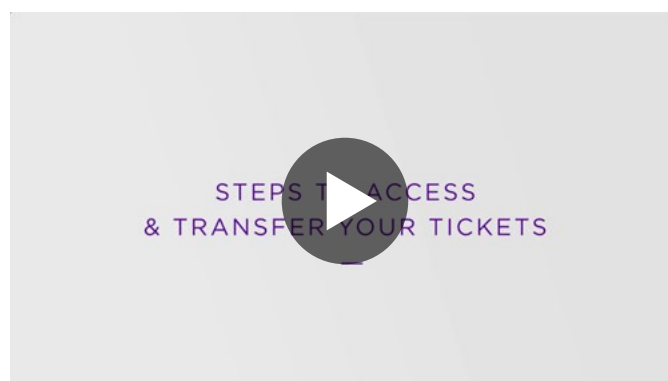
PRINTED TICKETS

Members who wish to request paper tickets during The Championships can do this via the Club Office team at either the ITC reception before 12.30pm or in the Bridge Room throughout the day.

Please be aware that once a ticket has been printed, the mobile ticket will be deactivated and will no longer appear within the Wimbledon App. Therefore, if requested on the day, this should be done after your guests have entered the Grounds on their mobile ticket.

TICKET SUPPORT

We have created a Members' Ticket Guide to help you view and manage your tickets.



For help, please contact:

Full Members

Karen Pringle on **020 8971 2387** or membersticketing@aeltc.com

Temporary Members

Joseph Halfacre on **020 8971 2408** or membersticketing@aeltc.com

During The Championships, Members' ticket support will be offered at the main reception of the ITC from 10am – 12.30pm daily and throughout the day via the Club Office.

To access the Club Office, located in the Bridge Room during The Championships, please use the door marked 'AELTC Only' under the large South West Hall sign. A steward will control access.

As the office is small, we encourage Members to only access the space if they have a specific requirement, e.g. paying for additional tickets or requesting printed tickets.



TICKET COLLECTIONS

Members' guest ticket collections will be available at the ITC reception.

Ticket collection envelopes must be completed and left with the Club Office.

Members' guests will need photo ID to collect their tickets and can only collect on the day they are attending. Tickets cannot be collected in advance.

Members and their guests are reminded not to share or post pictures of their tickets on any social media platforms or websites.

ADDITIONAL TICKET REQUESTS

From the beginning of May, Full and Honorary Members may submit additional ticket requests for Centre Court and No.1 Court by emailing the **Club Office**.

Please note that you cannot purchase additional Grounds Passes and tickets must be requested in pairs.

Closer to The Championships, the Club Office will consolidate returned tickets, and these will be offered to Members fairly, based on the number of additional tickets, days and court type requested.

The Club Office will contact the Member directly to offer additional tickets and request payment via a payment link.

TICKET RETURNS

From the beginning of June, Full and Honorary Members can return their unwanted Centre Court and No.1 Court tickets (except for No.1 Court tickets for the final four days). The tickets must be returned by emailing the **Club Office**.

Grounds Passes cannot be returned.

Refunds will not be given for tickets returned after 2pm the day before the day in question.

SWAPPING TICKETS

Members and their guests will be able to swap their tickets via the Wimbledon App once inside the Grounds, including Members' undated Grounds Passes.

For example, your Centre Court guests and No.1 Court guests may swap their Show Court tickets or a guest on a Grounds Pass may swap tickets with one of your guests on a court ticket.

More information can be found in our **Members' Ticket Guide**.

MEMBERS' STANDS

Access to the Members' Stands on the Show Courts is primarily for Full and Honorary Members and LTA Councillors.

Temporary Members may access available seats in the Members' Stand on Centre Court and No.1 Court but must vacate if the seat is required for a Full or Honorary Member or LTA Councillor. More information will be provided to Temporary Members closer to The Championships.

Seats cannot be reserved and under no circumstances are guests (including spouses) to be taken into the Members' Stands.



OTHER FACILITIES



Left luggage

We have three left luggage locations:

- Wimbledon Park, servicing the Queue, open from 5.30am.
- AELTC Wimbledon Park, open from 8.30am.
- Somerset Road, open from 9am.

All left luggage locations close one hour after the end of play. Items are charged at £1 each for all bags and £5 for larger items. Please note that bags deposited should be no bigger than 60cm x 45cm x 25cm / 24" x 18" x 10" (aircraft cabin size).

Small items that are permitted within the Grounds can be stored in the Members' Enclosure Cloakroom.



Lost property

Lost property from the Members' Enclosure will be taken to the Lost Property Office situated under No.3 Court near Gate 13. Call **020 8971 2251** or click **here** for more information.



Taxis & Drop-Off

Drop-off and pick-up for taxis and ride sharing apps, such as Uber or Bolt, is located at the bottom of Marryat Road.



Members' No.1 Court Waiting Room

Full and Honorary Members may use the tunnel accessible from the Members' Bridge to walk to the Members' Stand on No.1 Court and use the No.1 Court Members' Waiting Room whilst they wait for a change of ends or at the conclusion of a match. Complimentary tea and coffee are available.



Members' Working Room

The Members' Working Room will move to the ITC Members' Bar on Monday 26 May and will be available to Full and Honorary Members throughout The Championships.

Please note that the bar will not be open, but complimentary tea and coffee will be available. The Working Room will be open from 9am – 6pm.



Museum & tours

During The Championships, the Museum will be open free of charge to all ticket holders.



Phone charging

Portable mobile phone charging facilities are available at reception of the Members' Enclosure, the main reception at the ITC and the Club Office in the Bridge Room.



Order of Play

Please refer to the Wimbledon App for the up-to-date Order of Play. Printed copies are available daily from the Club Office, as well as the main reception of the Members' Enclosure and ITC.



Quiet Room

The Quiet Room, which is located opposite the Club Room, is available to Full and Honorary Members throughout the day.



Social media & autographs

Members are reminded not to post pictures of their tickets on social media. We politely ask that Members and their guests do not approach celebrities in the Members' Enclosure for pictures or autographs.



Wi-Fi

Complimentary Wi-Fi is available throughout the Grounds including in the Members' Enclosure. Please join the network '_Wimbledon Wi-Fi'.





DATES TO REMEMBER

CHAMPIONSHIPS EVENTS

Family & Friends Day

Date: Saturday 28 June

Venue: Members' Enclosure – Members' Lawn

Time: 10am – 5pm

Championships Cocktail and Buffet Party

Date: Friday 11 July

Venue: Members' Enclosure – Members' Lawn

Time: 7.30 – 9.30pm

Please visit our Members' Dates to Remember for an overview of what is happening between April and July for our Members.

MEMBERS' DATES TO REMEMBER



For a full list of FAQs please visit wimbledon.com



CONTACTS

CLUB OFFICE TEAM

Club Office General Enquiries	020 8971 2224
John Lawler	07394 568 761
Restaurant Reservations	020 8247 3023
Members' Enclosure Reception	020 8939 6396
Indoor Tennis Centre Reception.	020 8971 2439

club.office@aeltc.com

TICKETS & MEMBERS' ENCLOSURE QUERIES

Zoey Myles	020 8247 3126
Martha Jones	020 8971 2392
Ami Robinson	020 8971 2509
Karen Pringle (Full and Honorary Members).	020 8971 2387
Joseph Halfacre (Temporary Members)	0208 971 2408

membersticketing@aeltc.com

EVENT QUERIES

Kate Duxberry	020 8971 2333
Tessa Davies.	020 8971 8993
Megan Kraemer.	020 8971 2224

WEBSITE

wimbledon.com





THE GROUNDS MEMBERS' MAP

AORANGI

A place for true tennis fans, Aorangi offers a selection of Official Partner experiences as well as the opportunity to get up close to your favourite players at the Practice Courts.



CENTENARY GARDEN

A place to relax and soak up the atmosphere whether it's over a coffee, a drink, a snack or a more substantial lunch.



THE HILL

Where better to watch all the action than in front of the big screen on the famous Hill. This is also where you will find Picnic Collection.



PARKSIDE

This lively part of the Grounds offers numerous food and drink options, as well as the No.1 Court Official Shop and Ticket Resale.



SOUTHERN VILLAGE

This bustling part of the Grounds has several food and drink choices, fan experience options, tech activation and shopping. Or simply relax in a deckchair in front of the large screen.



TEA LAWN

The heart of the Grounds, the Tea Lawn offers access to the Museum, Official Shop and the renowned Wingfield Restaurant. Stop for some strawberries & cream!



WALLED GARDEN

A beautiful part of the Grounds offering space to enjoy a wide selection of food and drink options surrounded by Wimbledon's famous floral displays.

- Toilets
- Accessible Toilet
- Baby Change
- Changing Places
- Information Point
- Lift
- Steep Gradient
- First Aid
- Left Luggage
- Lost Property
- Mobility Scooters
- Phone Charging
- Ticket Resale
- Shuttle Bus
- Taxi Rank
- Private Taxi

FOOD, DRINK & RETAIL

- Bar
- Evian Refill
- Hot Drinks
- Ice Cream
- Pharmacy
- Picnic Collection
- Pizzeria
- Restaurant
- Strawberries & Cream
- Takeaway Cold Food
- Takeaway Hot Food
- Used Balls
- Museum
- Wimbledon Shop

MEMBERS

- Members' Gate
- Members' Entrance
- Members' Parking
- Ticket Resolution

ACCESSIBILITY

- Accessibility Services
- Reserved Accessible Viewing
- Unreserved Accessible Viewing
- Accessible Routes & Drop-off

