




WIMBLEDON
QUALIFYING
COMPETITION

ACCESSIBILITY GUIDE



23 - 26 JUNE 2025




Barnes Station, Putney and A205 South Circular 



Court 16 Court 15 Court 14 Court 13 Court 12 Court 11 Court 10 Court 9 Court 8 Court 7

Match Courts

 Assistance Dog Spend Area

Learning Zone

Mini Tennis

Guest Village

Guest Toilets  

Guest Dining 

Outdoor Seating 

Guest Dining 

Large Screen  

Guest Toilets  

P1 P2 P3 P4

Practice Courts

P5 P6 P7 P8


Guest Bike Parking 

Clubhouse

 Blue Badge Parking

National Tennis Centre

Sports Complex

Lime and Forest Bike Parking 









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Bank Lane

 Ticket Holders' & On Day Sales Entrance

A3 and Roehampton Gate (Richmond Park) 

ACCESSIBILITY MAP

-  Bike Parking
-  Bottle Refill
-  First Aid
-  Food & Drink
-  Information Point
-  Lost Property
-  Phone Charging
-  Wimbledon Shop

-  Step-free Route
-  Unreserved Accessible Seating
-  Assistance Dog Spend Area
-  Toilets
-  Accessible Toilets
-  Blue Badge Parking — Reservation Required

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General Information

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Contact Information

If you wish to arrange support for when you arrive at the Qualifying Competition, please email cscr@aeltc.com prior to your visit. A small section of Accessible Parking is available within the venue which needs to be reserved, if available, via the same email address.

Guest Services Team

The Guest Services team is located at the entrance marquee and information kiosk within the Guest Village. The team can answer any questions you might have and hand you a hard copy of this guide.

Arrival

The entrance gate off Bank Lane is step-free. Please have your ticket ready in the Wimbledon App along with accompanying photo ID.

Please be prepared to have your bag searched upon entry. A list of items that are not allowed in the Grounds can be found at:

https://www.wimbledon.com/en_GB/atoz/qualifying.html

Tickets

All pre-purchased tickets will be digital tickets, accessed via the Wimbledon App.

All tickets to the Qualifying Competition are unallocated, meaning that tickets are not assigned to a specific court or specific seat.

Step-free Routes

A step-free route through the venue is signalled on the map. The majority of the venue is on level ground without steep inclines and the step-free route has pedestrian trackway installed to increase the ease of access around the event, even in inclement weather.

Seating

Court 1 has two accessible viewing platforms located either side of the court. The spaces are unreserved and available on a first come first served bases. Please see the steward by the viewing platforms who will assist you in entry to the platform between play.

All other outdoor courts are accessible via wheelchair but have no designated elevated viewing platforms. Court seating is available on Courts 1, 2, 3, and 5, on a first come first served bases.

Seating (picnic benches and deckchairs) are available within the Guest Village both under cover and in the open air.

Food and Drink

All food and drink outlets have step-free access, including the Wimbledon Larder marquee.

A bottle refill point is situated within the Guest Village. There is also a wide range of food and drink available to purchase which includes vegetarian, vegan and gluten-free options.

Accessible Facilities

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Toilets

Accessible toilets are located at the entrance to the event and within the Guest Village, these are marked on the map.

Assistance Dogs

Certified Assistance Dogs that are trained by members of Assistance Dogs (UK) are welcomed at the event.

The large open field beside Court 2 is the dedicated dog spending area.

Quiet Spaces

While there is no dedicated quiet space at the Qualifying Competition, the venue has lots of space to escape the crowds and there are not high-density crowd volumes seen at the event. Please speak to a member of our Guest Services team who will happily assist in directing you to a quieter area of the event.

First Aid

The First Aid point is located within the Guest Village. First Aid at The Championships is provided by ECS.

If you need to bring any specialist medicines or medical equipment in order to manage a medical condition, please email accessibility@aeltc.com for further information or advice.

Payments

We are a cashless event, so please bring a credit or debit card.

Access Resources

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Accessibility Lanyards

At Wimbledon we understand that not all disabilities are visible. We have Sunflower lanyards available from the information desk and entrance desk, which can be worn to signify to staff that you may need additional assistance during your visit.

Staff recognise that those wearing a Sunflower lanyard may also require additional assistance.

Wheelchair Hire and Charging

Unfortunately we do not provide wheelchair hire or charging at the event.

Accessibility Survey

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Following your visit, you will receive an email with a survey to complete online. We would really appreciate you completing this so we can continually improve our accessibility programme.

