



NON-TICKET HOLDERS' GUIDE

THE CHAMPIONSHIPS, WIMBLEDON

MONDAY 29TH JUNE — SUNDAY 12TH JULY 2015



VISITING THE CHAMPIONSHIPS

This is a Guide to buying tickets, planning and making a visit to Wimbledon, as well as what you should or should not bring with you on the day. Further information is available at wimbledon.com.

For the latest news, live scores, statistics, results, schedules, interviews, photos and videos from The Championships visit wimbledon.com or download the official apps for iPhone, Android and iPad. Follow @wimbledon on Twitter for the very latest updates, and subscribe to Wimbledon on Facebook, Instagram, Google+ and YouTube for exclusive behind-the-scenes insights.

We hope you have an enjoyable day at The Championships.

TICKET WARNING

The AELTC cannot guarantee that tickets purchased other than from itself or authorised agents will be valid or will gain entry. Customers who buy tickets from other sources do so at their own risk.

Do not buy tickets from touts or other unauthorised agents: they will not gain you entry to the Grounds.

Tickets with the word 'Debenture' printed on them in place of the price may be legally transferred or sold on. All other tickets are strictly non-transferable and must neither be sold or advertised for sale whether on the internet, in newspapers or elsewhere. Any such tickets advertised for sale will be void.

PLEASE NOTE

- Please see Security section (page 12) for full details of items that are not allowed into the Grounds.
- Neither St John Ambulance nor AELTC provides wheelchairs for visitors.
- If you require a larger print version of this leaflet please contact the Ticket Office on 020 8971 2473.

Issued by The All England Lawn Tennis Club
(Championships) Limited ("AELTC").

THE INFORMATION IN THIS BROCHURE IS CORRECT AT THE TIME OF PRINTING — DECEMBER 2014

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BUYING TICKETS

Since 1924, the Public Ballot has been regarded as the fairest way to distribute Show Court tickets. It is open to everyone and remains substantially oversubscribed. The Public Ballot for The 2015 Championships is now closed, however there are still a few options to buy tickets ahead of the event or on the day that you wish to visit:

PRIOR TO THE CHAMPIONSHIPS

HOSPITALITY & OVERSEAS TOURS

The Official AELTC operators who provide ticket/accommodation arrangements are:

Keith Prowse

call 0845 126 9800
or email wimbledon@keithprorowse.co.uk

For overseas visitors

(Europe and the Americas) call +44 (0) 1895 451 189
US toll free +1 914 481 8594
or visit wimbledon-experience.com

Sportsworld Group

For UK hospitality packages call 020 8971 2966
or email sales@sportsworld.co.uk

For overseas visitors

(Asia and Australasia) call +44 (0) 20 8971 2966
or email info@purewimbledon.com

OFFICIALLY APPROVED PACKAGES

See newmarketholidays.co.uk for a range of packages which enable you to book No.1 Court hotel-inclusive packages simply and easily, including:

- **Coach-inclusive** breaks over the finals weekend including No.1 Court ticket, coach and overnight hotel (with hotel/Wimbledon coach transfers), from nationwide pick-up points, and;
- **Make-Your-Own-Way** breaks over the finals weekend including No.1 Court ticket and overnight hotel (with hotel/Wimbledon coach transfers).

DURING THE CHAMPIONSHIPS

Online Ticket Sales

Several hundred Centre Court and No.3 Court tickets will be sold online on the day before play via ticketmaster.co.uk. Details will be communicated initially to those people who have registered for the regular Wimbledon email newsletter via wimbledon.com.

ON THE DAY VIA THE QUEUE

The Queue has a limited allocation of tickets for Centre Court, No.1 Court and No.2 Court as well as Grounds Admission. A substantial queue forms for the daily allocation of tickets and it is usually necessary to join The Queue several hours before the Grounds open. **Entry cannot be guaranteed.**

The Honorary Stewards operate a Code of Conduct for The Queue and will arbitrate in any dispute. Numbered Queue Cards are issued strictly one per individual and are non-transferable. Your position in The Queue cannot be reserved by a third party or by the placing of equipment – you must be present in person.

Tickets are sold on a strictly one per person queueing basis. Payment is by **cash only** to maintain speed of entry. Please note the size restrictions on Left Luggage (maximum 60cm x 45cm x 25cm or 24" x 18" x 10") and tents (maximum two persons). Gazebos are not permitted. We recommend that you consult our Queue guide on wimbledon.com before travelling.

QUEUEING FOR MOBILITY IMPAIRED VISITORS

There are facilities for mobility impaired visitors to wait nearer the Grounds. Entry to the Grounds will be in the Queue Card number order. Please ask any Steward for further assistance. Disabled visitors with mobility impairments who intend to buy tickets on the day are advised to phone the Ticket Office on **020 8971 2473** in advance for further details on queueing and car parking arrangements.

TICKET WARNING

DO NOT buy tickets from touts or other unauthorised agents; they will not gain you entry to the Grounds.

Tickets with the word 'Debenture' printed on them in place of the price may be legally transferred or sold on. All other tickets are strictly non-transferable and must neither be sold nor advertised for sale whether on the internet, in newspapers or elsewhere. Any such tickets advertised for sale will be void.

FUTURE EVENTS

Please check wimbledon.com from September 2015 for full details of the 2016 Public Ballot.

The Barclays ATP World Tour Finals will take place at the O2 Arena, London from 15-22 November 2015. For tickets visit BarclaysATPWorldTourFinals.com.

PROVISIONAL
PROGRAMME OF PLAY

EARLIEST START DATES

The following is only a guide and may change due to circumstances beyond the AELTC’s control, e.g. weather, player injury etc.

DAYS 1–7

MONDAY/	Gentlemen’s & Ladies’ Singles
TUESDAY	Gentlemen’s & Ladies’ Doubles
THURSDAY	Mixed Doubles
SATURDAY	Boys’ & Girls’ Singles

DAYS 8–13

TUESDAY	Ladies’ Singles QF Boys’ & Girls’ Doubles Invitation Doubles	Centre & No.1
WEDNESDAY	Gentlemen’s Singles QF	Centre & No.1
THURSDAY	Ladies’ Singles SF Championship Doubles SF	Centre Court Centre or No.1
FRIDAY	Gentlemen’s Singles SF Championship Doubles SF Wheelchair Doubles	Centre Court Centre or No.1
SATURDAY	Ladies’ Singles Final Gentlemen’s Doubles Final Ladies’ Doubles Final	Centre Court Centre Court Centre Court
SUNDAY	Gentlemen’s Singles Final Mixed Doubles Final	Centre Court Centre Court

QF = Quarter-final
SF = Semi-final

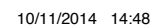
On the last three days on No.1 Court there will be a full programme of play; it will comprise Juniors’ and Invitational matches, with the possibility of Championship Doubles Semi-finals.

2015 TICKET PRICES

		CENTRE COURT	No.1 COURT	No.2 COURT	No.3 COURT†	GROUNDS TICKETS*	
						BEFORE 5PM	AFTER 5PM
FIRST WEEK	MONDAY	29 JUNE	£50				£18
	TUESDAY	30 JUNE	£50	£39	£39	£25	£18
	WEDNESDAY	1 JULY	£65	£47	£47	£25	£18
	THURSDAY	2 JULY	£65	£47	£47	£25	£18
	FRIDAY	3 JULY	£84	£58	£58	£25	£18
	SATURDAY	4 JULY	£84	£58	£58	£25	£18
SECOND WEEK	MONDAY	6 JULY	£98	£64	£64	£25	£18
	TUESDAY	7 JULY	£98	£40		£20	£14
	WEDNESDAY	8 JULY	£119	£37		£20	£14
	THURSDAY	9 JULY	£119*	AVAILABLE ONLY FOR AS MANY DAYS AS A FULL PROGRAMME CAN BE MAINTAINED		£20	£14
	FRIDAY	10 JULY	£133*			£15	£11
	SATURDAY	11 JULY	£133*			£15	£11
	SUNDAY	12 JULY	£160*			£8	£5

* THE LAST FOUR DAYS ON CENTRE COURT ARE NOT SOLD AT THE TURNSTILES.
† AVAILABLE VIA TICKETMASTER ONLINE SALES, NOT AT THE TURNSTILES.
‡ GROUNDS TICKETS, AVAILABLE ON THE DAY OF PLAY ONLY. ENTITLE USE OF STANDING ROOM AND UNRESERVED SEATING ON COURTS 3–19 SUBJECT TO AVAILABILITY.
ENTRY AT ANY TIME IS SUBJECT TO GROUNDS CAPACITY, WHICH DOES VARY.

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TRAVELLING TO THE CHAMPIONSHIPS

ARRIVING BY PUBLIC TRANSPORT

Journey Planner

The Transport for London website offers a comprehensive journey planner for travelling around London by train, tube, tram and bus at journeyplanner.tfl.gov.uk.

London Underground

Southfields is on the District Line, see tfl.gov.uk or call the Transport for London helpline on **0343 222 1234**.

South West Trains

Wimbledon via South West Trains from Waterloo, see nationalrail.co.uk or southwesttrains.co.uk. National Rail enquiries **08457 484950**.

Tramlink

Services run to Wimbledon from Croydon and the suburbs. For more information see tfl.gov.uk.

Buses

There is a dedicated bus service running to and from Wimbledon station direct to The Championships, and to and from Central London via St Pancras, Euston, Baker Street, Marble Arch and Victoria. There is a disability shuttle to and from Southfields.

For more information on these and other local bus services please see londongeneral.co.uk/wimbledon.

Taxis

Taxi services operate from the taxi ranks at Southfields and Wimbledon Stations. A shuttle service also operates from the taxi rank in Church Road (Gate 4) for Southfields and the North, and Somerset Road (Gate 13) for Wimbledon and the South, as well as services to all other destinations.

ARRIVING BY CAR

The All England Club is situated in a densely populated suburb of London and local roads can be heavily congested during The Championships, therefore please allow plenty of time to complete your journey and gain access to car parks.

On-street parking is not permitted in any of the roads around the All England Club during The Championships. Offending vehicles will be removed.

Routes to The Championships

Please follow the signposted routes. One-way systems operate in the Wimbledon area.

Sat Navs

The AELTC lies between SW19 5AG and SW19 5AF. Do not use the postcode SW19 5AE to locate the AELTC via Sat Nav.

AA Roadwatch

Call **09068 884322** or **84 322** from a mobile for latest reports.

PARKING

Pre-paid Public Parking

Limited spaces are available in Car Park 6, entrance in Home Park Road or Church Road at a charge of £25 (for bookings visit theaa.com/wimbledon).

Unreserved Public Parking

Pay on the day parking is available, subject to space, in Car Parks 6 (entrance in Home Park Road or Church Road) and 10 (entrance in Wimbledon Park Road) at a charge of £30. These open daily at 6am and 6.30am respectively.

Parking for Disabled People

Subject to availability, pre-paid 'Disabled' car parking may be available for Blue Badge holders at a charge of £25 (for bookings visit theaa.com/wimbledon).

Park & Ride

A Park & Ride scheme is available (6.30am-11pm) at Morden Park, accessed from the A3 at Tolworth and via the A240 and A24. The charge for the public is £15 per car and £20 for minibuses (for bookings visit theaa.com/wimbledon).

The last public bus from the AELTC to the Park & Ride leaves from the terminal off Somerset Road at 10pm (unless there is late play on Centre Court, when this will be at 10.40pm).

Cycling

Parking for bicycles is free in Car Park 8 on Church Road. Any bicycle locked to railings around the Grounds or its perimeter will be removed.

Motorcycles

Parking for motorcycles is available in Car Park 4 at a charge of £10. This can be pre-booked through theaa.com/wimbledon or pay on the day.

Minibuses

Parking is available in Car Park 4 at a charge of £30 on the day or £25 if booked in advance (for bookings visit theaa.com/wimbledon).

For general enquiries or to speak to The AA about bookings please contact The AA reservation team on 01256 492110 or email: wimbledon.coordinator@theaa.com.

VISITING THE CHAMPIONSHIPS

We hope that everyone who visits The Championships will have a memorable experience. Here are some hints and tips for making the most of your day out.

Before you leave home

- Come prepared for all weather conditions, whether hot or cold, wet or dry.
- Wear appropriate footwear (flip flops and high heels are not recommended).
- If you need to bring a bag, select one that measures no more than 40cm x 30cm x 30cm (16" x 12" x 12") and has as few compartments as possible. Wheeled bags are strongly discouraged.
- Please avoid packing any of the 'Prohibited Items' illustrated on page 12 – they will not be allowed into the Grounds.
- Allow good time to reach the All England Club – local roads and transport networks will be congested and security measures are in place prior to entering the Grounds.
- If you face challenges/difficulties in negotiating distances or hilly ground, it may be easier for you to bring a wheelchair (please note that neither the AELTC nor St John Ambulance provides these for visitors).
- People with special dietary requirements should bring with them what they need to eat and drink to avoid disappointment. A limited choice of pre-packed gluten-free foods can be purchased on request in the Aorangi Food Court.
- If you intend to bring alcohol, do not bring spirits and please note the strict limits set out within the Conditions of Entry on Page 13.

Around the Grounds

- Do not buy tickets from touts or any other unauthorised source – they will not gain you entry. Tickets are checked at all entry gates.
- Do not leave items unattended at any time.
- Allow good time to reach your seat or destination within the Grounds – do not rush through crowded areas.
- Take care when negotiating stairways inside and outside the stadia. In common with most other sports and entertainment venues, there are no supporting rails in tiered sections of the stands.

Around the Courts

- Switch off mobile phones, tablets and other communications devices in the stands and around the courts, and keep any camera flashes suppressed.
- Enter or leave a stand only at a change of ends and not during a tie-break.
- Do not make a noise during a rally.

- Never applaud a net cord or double fault.
- Smoking is forbidden within the stands of any court and in all areas covered by legislation.
- Drinks can only be consumed from plastic or cardboard cups.
- Babes in arms and under 5's are not permitted in any Show Court.

Going home

- Do remember to hand in or offer your ticket for scanning as you leave the Grounds – these will be resold for charity.
- If travelling by public transport, please leave in plenty of time if you have onward connections.

GENERAL INFORMATION

Ground Opening & Matches

The Grounds are open from 10.30am daily.

- On Courts 2-19 play is provisionally scheduled to start at 11.30am for main draw matches on at least the first eight days and at 11am for Junior matches on the middle Saturday and during the second week.
- On Centre Court play will start at 1pm except on the final two days when play will start at 2pm.
- On No.1 Court play will start at 1pm on all 13 days.
- For the daily Order of Play please check the Official Programme or **wimbledon.com**.
- Non-ticket holders cannot be admitted after 8pm, therefore please allow time for security checks.

BABES IN ARMS & CHILDREN

Babes in arms and Children under 5 years

- We recommend that babes in arms and pushchairs are not brought to The Championships as the Grounds are large and crowded.
- A ticket is not required for those under 5.
- **Babes in arms and children under 5 are not allowed into the Show Courts (Centre, No.1, No.2 & No.3 Courts and Courts 12 & 18).**
- A limited number of baby changing facilities are available but there are no facilities for mothers to 'express' milk.

Children

- Children under the age of 16 must attend with an adult and be supervised appropriately.
- Children over 5 and under 12 are allowed into all courts **provided they are accompanied** by an adult **at all times**, they have their own seat and **do not disturb other spectators**.

SECURITY

Our desire to protect the safety and security of all our visitors means that comprehensive security measures will be in place for The Championships, including extensive searches (of bags, vehicles and the person) on entry to the Grounds and the Show Courts.

Please note all the restrictions on bag sizes (opposite) and prohibited items (below) – which will be enforced.

The speed of entry to the Grounds is decreased dramatically when multi-pocketed bags/backpacks are presented.

Prohibited items

The following items are prohibited from the Grounds:



Left Luggage

These items can be left at Left Luggage facilities outside the Grounds (see map on pages 6 and 7). Items confiscated at the gates cannot be collected on exit.

A charge of £1 will be made for deposited items, apart from camping equipment, which will cost £5. Proceeds are donated towards improving facilities in Wimbledon Park.

CONDITIONS OF ENTRY TO THE GROUNDS

THE CHAMPIONSHIPS, WIMBLEDON 2015

Entry to the Grounds of the All England Lawn Tennis Club requires a valid ticket, authorised voucher or pass issued by or on behalf of The All England Lawn Tennis Club (Championships) Limited ("AELTC"), which must be retained at all times and implies acceptance of the following conditions which have been established for the safety and enjoyment of all our visitors and may be amended from time to time:

SAFETY AND SECURITY

The AELTC reserves the right to limit items which may be brought into the Grounds and to search bags, vehicles and the person before granting entry to the Grounds and other specific facilities within the Grounds.

PROHIBITED ITEMS

The following items are prohibited from the Grounds:

- Any bag exceeding 40cm x 30cm x 30cm (16" x 12" x 12");
- Hard-sided containers/items – such as picnic hampers/cool boxes, flasks and camping chairs;
- Any item which may be interpreted as a potential weapon and/or compromise public safety, including sharp or pointed objects (e.g. knives, large corkscrews), 'personal protection' sprays and fireworks/flares;
- Large flags (over 2' x 2'), banners, rattles, klaxons or oversized hats;
- Any objects or clothing bearing political statements or commercial identification intended for 'ambush marketing'.

Visitors in possession of prohibited items may be refused entry or ejected from the Grounds.

ALCOHOL AND REFRESHMENTS

Alcohol may be brought into the Grounds but is limited to the equivalent of one bottle of wine or Champagne (750ml) or two cans of beer (500ml), or two cans of premixed aperitifs per person. Bottles of spirits or fortified wines will not be allowed into the Grounds. The consumption of alcohol is permitted only in public bars and other authorised areas. Glass drinking vessels may not be used on the Show Courts; all drinks taken onto the Show Courts must be covered to avoid spillage. Hot and/or strong smelling food may not be taken onto the Show Courts. The AELTC reserves the right to refuse entry to the stands of any court to anyone carrying alcohol and to ask anyone drinking alcohol in the stands to leave.

BEHAVIOUR

The use of any annoying or dangerous behaviour, foul or abusive language or obscene gestures, the removal of shirts or any clothing likely to cause offence and the climbing onto any building, wall or other structure/equipment and the use of wheeled footwear is forbidden and may result in ejection from the Grounds.

COURTS

Unauthorised persons are not permitted on the courts at any time.

PHOTOGRAPHY AND FILMING

The use of photographic equipment must not inconvenience any other person in the Grounds. Still photographs, film, videotape or other audio-visual material recorded within the Grounds may not be sold, used or published commercially in any way whatsoever unless authorised by the AELTC and may be confiscated by the AELTC if such usage is suspected. AELTC shall own all intellectual property rights in materials taken or recorded in the Grounds.

MOBILE TELEPHONES, TABLETS, COMMUNICATIONS DEVICES AND RADIOS

The use of mobile telephones, computers or other electronic devices, communication devices, audio-visual equipment or radios must not inconvenience fellow spectators or any other person in the Grounds or be used to capture or transmit data for the purposes of assisting betting or gambling or any commercial purpose; in particular they must be SWITCHED OFF in and around the courts in play. Personal headphones must be used when listening to radios inside the Grounds. Betting is prohibited in the Grounds at all times.

TICKETS

Championships tickets may not be bought, sold or distributed without lawful authority.

FILMING AND BROADCASTING AT THE CHAMPIONSHIPS

During the Wimbledon fortnight, various filming, photography and broadcasting takes place. By your presence at The Championships, you grant your permission for your likeness and voice to be included in pictures and/or on film and their exploitation and advertising without compensation or credit.

THE AELTC RESERVES THE RIGHT FOR ITS AUTHORISED EMPLOYEES, AGENTS, CONTRACTORS AND POLICE OFFICERS TO REMOVE FROM THE GROUNDS ANY PERSON WHO CONTRAVENES THE ABOVE 'CONDITIONS OF ENTRY' AND ANY PERSON WHOSE PRESENCE AND/OR BEHAVIOUR IN THE GROUNDS COULD REASONABLY BE CONSTRUED AS DANGEROUS, A NUISANCE OR ANNOYANCE TO ANY OTHER PERSON IN THE GROUNDS.

AS OF SEPTEMBER 2014



Please scan the
QR code for the
provisional daily
Order of Play



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Issued by The All England Lawn Tennis Club (Championships) Limited ("AELTC")