



TICKET HOLDERS' HANDBOOK



Monday 3 - Sunday 16 July 2023



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WELCOME

On behalf of everyone at The All England Lawn Tennis Club, I would like to extend a very warm welcome to The Championships 2023.

This handbook will provide you with all the information you need to make the most of your visit, however, you can find further information on The Championships and our Grounds on [wimbledon.com](https://www.wimbledon.com), or via the Wimbledon App.

Whether this is your first Championships, or you are a regular visitor at SW19, I hope you enjoy your day at Wimbledon.

Sally Bolton OBE
Chief Executive of The All England Lawn Tennis Club





BEFORE YOU VISIT

TIMINGS

- 10am ● The Grounds open daily
- 11am ● Play begins on outside courts
- 1pm ● Play begins on No.1 Court
(apart from Finals weekend
when play starts at 11am)
- 1.30pm ● Play begins on Centre Court
(apart from Finals weekend
when play starts at 2pm)

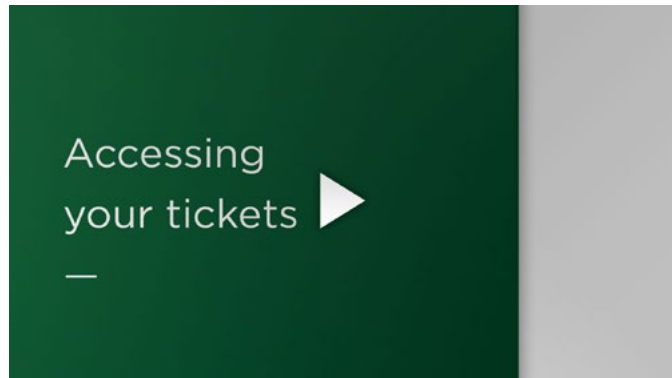
Visit wimbledon.com for
the Order of Play





TICKETS

Your tickets will be accessible via the Wimbledon App so please install the latest version, download your ticket and bring photo ID with you for entry.



Your ticket guarantees you entry to the Grounds on the date shown and, if applicable, to the court and seat on your ticket. Your ticket does not guarantee that you will be able to watch any particular match, round of matches or individual players. Scheduling requirements may mean that matches occasionally move from one court to another.

TICKET CONDITIONS

Tickets are issued subject to the **Terms and Conditions of Sale**. Please pay particular attention to clauses: 13 (Use of Tickets), 17 (Refunds), 18 (Curtailment of Play), 19 (Liability) and 20 (Force Majeure).

REFUND/NON-TRANSFER POLICY

If you cannot use your tickets, please visit the **Help Centre** here on further information on how to request a refund. If you purchased your tickets through the LTA, contact the LTA Customer Support Team to request a refund through their **online form**, making sure you include your order number. Tickets are strictly non-transferable.

CURTAILMENT OF PLAY

If there is a curtailment of play, you may be entitled to a refund of some, or all, of your ticket price depending upon the Referee's record of how much play takes place on your ticketed court.

SOCIAL MEDIA - NO TICKET PHOTOS!

Please do not post pictures of your ticket offer or tickets on any social media or websites. The details may be used to defraud third parties into buying them.

WHAT TO BRING

Pack everything you need in a bag measuring no more than 40cm x 30cm x 30cm and please familiarise yourself with the list of items that aren't allowed inside the Grounds **here**.

The following items are prohibited:



***Please note, all Russian and Belarusian flags and associated imagery, political statements, symbols, images, insignia or emblems are prohibited from the Grounds.**

Please check the items you're bringing into the Grounds, as anything discovered after entry will be confiscated and cannot be collected on exit.

Please visit **wimbledon.com** for our full Conditions of Entry.



ACCESSIBILITY

We endeavour to provide a high standard of accessible services and facilities for guests with disabilities and are constantly working to improve their Championships experience.

If you have any accessibility ticketing queries, please call the Ticket Office on **020 8944 1066** or email **ticketing@aeltc.com**. For general accessibility queries, email **accessibility@aeltc.com**.

The Accessibility Guide is designed to help anyone with accessibility requirements and contains travel information and details of the services and facilities we provide.

DOWNLOAD THE
ACCESSIBILITY GUIDE



VIEW OTHER DETAILED
ACCESS GUIDES



Toilets

There are many accessible toilets around the Grounds, as well as two Changing Places toilets – see the **Grounds Map** for locations.

To use our accessible toilets, you will need a RADAR key. These are available free of charge from every entrance gate or our Information Desks.



Wheelchair & Mobility Aids

We have designated areas to leave your mobility scooter or wheelchair. See the **map** for locations. Please note that neither the AELTC nor St John Ambulance provide wheelchairs for visitors.

Court Seating for Wheelchair Users

Centre Court, No.1 Court, No.2 Court and No.3 Court have reserved wheelchair seating for ticket holders; there are also unreserved spaces available for wheelchair users on all outside courts.

Sunflower Lanyard

At Wimbledon we understand that not all disabilities are visible, and our staff recognise that those wearing a sunflower lanyard may need additional assistance or support during their visit. Sunflower lanyards are available from the Accessibility Services Point on the Southern Concourse.









TRAVEL

PUBLIC TRANSPORT

Please use the **TfL Journey Planner** to choose the best mode of transport.

-  Southfields Station (District Line) - a 15 minute walk to the Grounds.
-  Wimbledon Station (District Line / South Western Railway / London Trams) - a 20 minute walk to the Grounds.
-  Wimbledon Park Station (District Line) - a 25 minute walk to the Grounds.
-  A dedicated Championships bus service runs from Wimbledon Station to and from the Grounds. Single fare £3.80, return fare £5.90. Return buses leave from outside Gate 11a on Somerset Road.

Please note the 493 TfL bus service does not stop outside the Grounds during The Championships.

CYCLING

Bicycle parking is situated in Car Parks 6 and 10 and is free of charge. Bicycles left at other locations may be removed. All bicycles are left at the owner's risk.

PARKING

- Reserved parking is available via The AA in advance in Car Parks 6 and 10 - £40 petrol/diesel cars or £20 electric vehicles. Book **here**.
- Pay on the day, subject to availability, in Car Park 6 - £40 petrol/diesel cars or £20 electric vehicles.
- Blue badge parking is located in Car Parks 6 and 8 - £3 (admin charge).
- Motorcycles - Car Park 4 - £10.
- Please note, a section of Church Road between Gate 1 and Gate 5 will be closed from 9am - 11.30pm during The Championships.
- Please follow signed routes to car parks, rather than sat nav in order to avoid delays.

PARK & RIDE

A Championships Park & Ride service is available at Morden Park (located on the A24, postcode SM4 5QU) charged at £15 per car and £20 for minibuses. This is open from 6.30am - 11pm, with the last bus leaving the AELTC at 10pm, or at 10.40pm if there is late play on Centre Court or No.1 Court. Pre-booking is **not** required.





TAXIS

Taxi ranks are situated at Southfields and Wimbledon Stations, and on Church Road (across from Gate 4, situated in Wimbledon Park) and Somerset Road (Gate 12). See our designated drop-off and pick-up areas for pre-booked taxi services on the **Walking to The Championships Map**.

ARRIVAL AT THE GATES

- On arrival at the gate please have your ticket ready to be scanned along with accompanying photo ID.
- Please be prepared to have your bag searched on entry to the Grounds.
- You will not be permitted to take in any **prohibited items**.

LEAVING THE GROUNDS

For Wimbledon or the south, exit via Gates 11a or 12 on Somerset Road for:

- Shuttle bus to Wimbledon Station.
- Taxis.
- 20 minute walk to Wimbledon Station.

For Southfields or Central London exit via Gates 1 or 4 on Church Road for:

- Taxis (located opposite Gate 4).
- 15 minute walk to Southfields Station.





WALKING TO THE CHAMPIONSHIPS





AT THE CHAMPIONSHIPS

NEW FOR 2023

Each year we strive to improve the experience on offer at The Championships for all our guests. There are several changes in place around the Grounds this year. These include:

On Court

In discussion around how best to support women and girls competing at The Championships we have changed our white clothing rule. Female competitors are now able to wear mid/dark-coloured undershorts if they choose to do so.

The Gentlemen's Doubles format has been shortened from best-of-five sets to best-of-three bringing Wimbledon into line with the other Grand Slams.

Alongside the other Grand Slams and the Tours, Wimbledon will participate in a one-year trial of off-court coaching.

Environmental Sustainability

Our commitment to becoming Environment Positive by 2030 remains in sight and we have introduced a number of initiatives this year to help us reach this goal.

The most noticeable Environment Positive change will be on court. Working alongside evian, our Official Partner for the last 15 years, we are pleased to confirm the next step in our sustainability journey together is the pilot of an on-court refillable water solution, which will offer pure evian water for the players. We will be providing players with reusable bottles that they can refill during their time at The Championships.

Throughout the Grounds, all our food menus will highlight the low CO2 dishes available, with emissions below 500g per portion. A QR code provides a link to more detail for guests seeking further information.

We want to make it easier for our guests to make informed choices when they visit Wimbledon, all the while tracking and reducing emissions associated with the food we prepare and serve.

Southern Village

A series of enhancements have been made in the Southern Village - the section of the grounds running between No.2 Court and the Rosewater Pavilion.

These include a large screen set up showing live tennis with deck chairs, weather shade and an improved food and drink offering alongside our exciting partner activation spaces. Find out more [here](#).

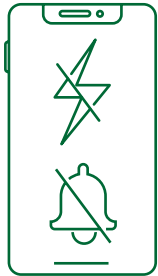
A new entry gate (Gate 11a) will be opened in this space to ease the flow of guests into the Grounds.



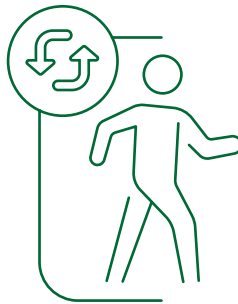


SPECTATOR ETIQUETTE

Remember to:



Switch your phone to silent around the courts and please ensure your flash is disabled.



Enter or leave a court at the change of ends or between matches.



Refrain from bringing glasses or unopened bottles into the court stands.





ENVIRONMENT POSITIVE EVERY DAY: LET'S MAKE A DIFFERENCE TOGETHER

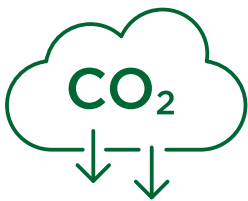
At Wimbledon, we have a responsibility to protect and preserve the environment we all depend on. It's important to us and we know it matters to you too.

What is the AELTC doing?

Environment Positive is our sustainability aim and a mindset we want to adopt, so that over time all actions we take are guided with **Environment Positive in mind**.

What does 'Environment Positive Every Day' mean for me and what can I do?

We would like you to join us in taking Environment Positive actions when you come to Wimbledon so that together, we add to a growing community of Environment Positive champions.



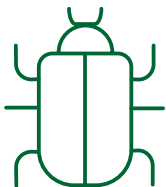
Cut Your Carbon

- Be an active traveller and leave your car at home, use public transport, walk or cycle to the Grounds.
- Look out for the 'low CO2' icon on menus around the Grounds and enjoy lower carbon food.



Reuse & Avoid Waste

- Refill your water bottle at a refill point around the Grounds.
- Return your reusable drinks cup so it can be used again. In addition, you can choose to donate the £1 reusable cup deposit to the Wimbledon Foundation by placing your cup in one of the bespoke charity return points.
- Recycle empty plastic containers, bottles, card, cans and glass in the facilities provided.



Celebrate & Enjoy Nature

- Capture and share photos of biodiversity in action around the Grounds.
- The Queue takes you past our 'bug hotel'. Find out how to **create your own at home**.

Tell us about your Environment Positive actions using the hashtag
#GreenAtWimbledon

Be an Environment Positive champion!

Find out more at [wimbledon.com](https://www.wimbledon.com)



THE WIMBLEDON FOUNDATION

The Wimbledon Foundation is the charity of the All England Club and The Championships and its mission is to champion opportunity for all.

The Foundation donates more than £3 million a year towards local, national and international charities in line with its four goals: strengthening the local community, promoting healthy and active lives, inspiring the next generation and responding in times of need.

By scanning your ticket as you leave the Grounds to be resold at Ticket Resale, or by depositing your reusable cup in one of the charity collection points, you are enabling the Foundation to make a positive difference to people's lives.

The activities of the Wimbledon Foundation are in addition to the large majority of the financial surplus from The Championships being passed to the LTA for the development of tennis at all levels in Britain.

For more information, visit [wimbledon.com](https://www.wimbledon.com).





FOOD & DRINK

At Wimbledon, we're immensely proud of our food and drink. We offer a range of options that reflect the history and rich heritage of The Championships and its unrivalled reputation.

ON-THE-GO

Our Food Markets, Larders and Bars offer a variety of on-the-go choices for a quick snack between matches.

Larders: Located around the Grounds, our Larders offer sandwiches, salads, snacks, drinks and Wimbledon's iconic strawberries and cream.

Food Markets: The Parkside and Walled Garden Food Markets offer a variety of hot takeaway options, from classic fish & chips to katsu burgers and halloumi flatbreads. Each Food Market also includes a Bar and a Larder.

Pizzeria: Located in the Southern Village, serving hand-stretched pizzas with a variety of delicious toppings.

Tea Lawn: The historic Tea Lawn features a Strawberries & Cream outlet and the Sausage Grill.



RESTAURANTS

For those wishing to enjoy a more leisurely sit-down experience we have the following options:

The Centenary: With stunning views across the Southern courts, The Centenary houses a relaxed Brasserie on the ground floor and an elegant Seafood Bar on the upper level.

The Centenary Brasserie menu includes a brunch option and you will also find the Lavazza coffee bar on the ground floor, serving a range of speciality hot drinks.

The Wingfield: Championing seasonal British produce, this restaurant offers a dining experience with views across the Tea Lawn. Named after Major Walter Clopton Wingfield, a central figure in the history of lawn tennis, The Wingfield also offers afternoon tea.

Café Pergola: Serving a selection of hot and cold dishes, Café Pergola is situated at the top of the Southern courts and offers seating both inside and within the beautiful pergola garden.

Parkside Kitchen: Located in No.1 Court above the Parkside Food Market, Parkside Kitchen is the perfect place for afternoon tea and cake. The restaurant also serves a wide selection of hot and cold dishes, an array of sandwiches, salads and drinks.

For more information and to make reservations please visit wimbledon.com.

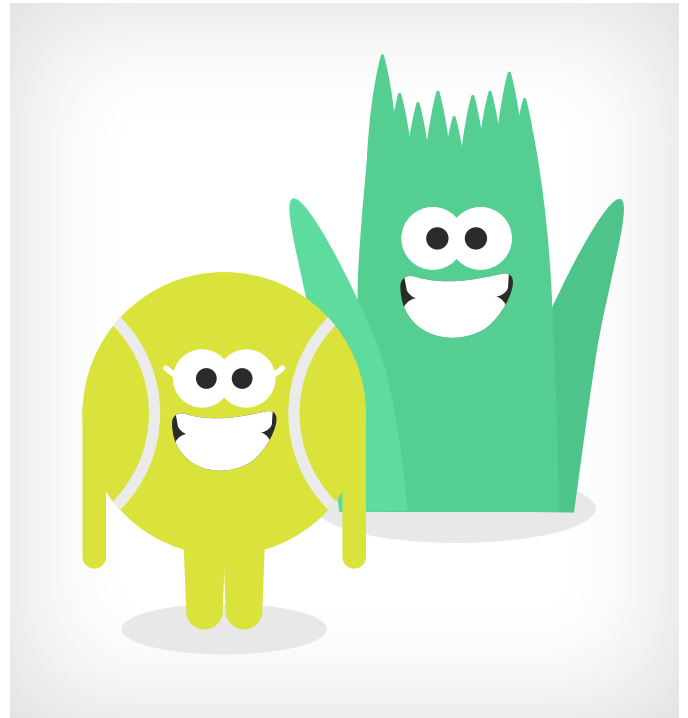


FAMILIES

We welcome children of all ages to Wimbledon and look forward to creating an exciting and memorable experience for them.

FAMILY ACTIVITIES AROUND THE GROUNDS

- Pick up a copy of 'Explore Wimbledon', a fun activity booklet designed to keep the whole family entertained as you navigate the Grounds. Available from Information Points and the Wimbledon Foundation kiosk adjacent to Court 15.
- Visit the Wimbledon Lawn Tennis Museum, the world's largest tennis museum. Here you can learn about the history and traditions of The Championships and its players from the past 150 years. There are interactive galleries, videos, costume displays and games. You can also see The Championships trophies up close, learn how Wimbledon's distinctive grass is cared for and test your own reaction skills on the interactive Batak wall.
- Discover the heritage and magic of the site as you search for Wimbledon stars 'Blade' and 'Bounce' around the Grounds.
- Capture your day with a memorable photo at the Wimbledon Foundation kiosk.
- Head to the Southern Village to test your skills in a range of exciting interactive partner activations or to relax and watch the tennis on the big screen.





TICKETS

- Children under the age of five do not require a ticket.
- Children over the age of five and under 16 require a ticket.
- Children under 16 must always be accompanied by an adult.

WATCHING TENNIS

Children under the age of five are not allowed on the Show Courts (Centre Court, No.1 Court, No.2 Court, No.3 Court, Court 12 and Court 18). However, there are nine remaining courts around the Grounds which everyone can enjoy. Families with young children can also watch the live action from the Show Courts on the big screen on The Hill or in the Southern Village.

USEFUL INFORMATION

- We understand that sometimes crowds can be overwhelming for families, so we have a small Family Room in Wimbledon Park opposite Gate 4, available to those who would benefit from a quiet environment.
 - Other quieter, more sheltered parts of the site include Parkside and Southern Village.
 - Guests are welcome to bring their own food and drink to Wimbledon, but please note that hard-sided containers, vacuum flasks over 500ml and items such as picnic hampers and cool boxes are prohibited.
 - Guests are welcome to bring buggies and pushchairs.
 - Baby changing facilities are available throughout the Grounds.
 - Our visitors are welcome to breastfeed anywhere onsite.
 - Accessible toilets and Changing Places facilities can be accessed using a RADAR key. These are available at any entrance gate and Information Points.
 - For further information about access, please refer to **Accessibility at The Championships**. Alternatively, Information Points are located around the Grounds if you need assistance on the day.
 - There is an onsite Pharmacy, located in the Parkside zone on the east side of No.1 Court.
- If you have any further questions, please contact us [here](#).





MAPS

The Grounds Map showcases the different zones of the Grounds and the facilities available in each.

The Southern Village Map highlights the various fan experiences, partner activations, large screen, shaded areas and shopping outlets available there.

You can also use the interactive map in the Wimbledon App or visit [wimbledon.com](https://www.wimbledon.com) to see all our maps.





THE GROUNDS



THE GROUNDS

AORANGI

A place for true tennis fans, Aorangi offers a fan zone as well as the opportunity to get up close to your favourite players at the Practice Courts.



CENTENARY GARDEN

A place to relax and soak up the atmosphere whether it's over a coffee, a drink, a snack or a more substantial lunch.



THE HILL

Where better to watch all the action than in front of the big screen on the famous Hill. This is also where you will find the Ticket Resale Booth.



PARKSIDE

This lively part of the Grounds offers numerous food and drink options, including picnic collection, as well as the No.1 Court Official Shop.



SOUTHERN VILLAGE

This bustling part of the Grounds has several food and drink choices, fan experience options, tech activation and shopping. Or simply relax in a deckchair in front of the large screen.



TEA LAWN

The heart of the Grounds, the Tea Lawn offers access to the Museum, Official Shop and the renowned Wingfield Restaurant Stop for some strawberries & cream!



WALLED GARDEN

A beautiful part of the Grounds offering space to enjoy a wide selection of food and drink options surrounded by Wimbledon's famous floral displays.

- Toilets
- Accessible Toilet
- Baby Change
- Changing Places
- Information
- Lift
- Steep Gradient
- Charging Point
- First Aid
- Left Luggage
- Lost Property
- Mobility Scooters
- Ticket Resolution
- Shuttle Bus
- Taxi Rank / Private Tax
- Private Taxi

FOOD, DRINK & RETAIL

- Bar
- Hot Drinks
- Ice Cream
- Pharmacy
- Picnic Collection
- Pizzeria
- Restaurant
- Strawberries & Cream
- Takeaway Cold Food
- Takeaway Hot Food
- Used Balls
- Wimbledon Museum
- Wimbledon Shop

MEMBERS, DEBENTURE & HOSPITALITY

- Debenture Information
- Debenture
- Members
- Hospitality

ACCESSIBILITY

- Accessibility Services
- Ticket Office & Accessible Ticket Resale
- Reserved Accessible Viewing
- Unreserved Accessible Viewing
- Accessible Routes & Drop-off



AORANGI

RETAIL & SERVICES

Aorangi Express Shop

A selection of bestselling items from the Official Wimbledon Shop.

Barclays Fanzone

Get closer to the action at the Barclays Fanzone in Aorangi, with Barclays meet and greet sessions, and your chance to experience Wimbledon greatness.

PLACES OF INTEREST

Players' Practice Courts

Get up close and see if you can spot your favourite players honing their skills on the practice courts.

Jaguar

Visit Aorangi to explore the all-electric Jaguar I-Pace, used in the official Wimbledon courtesy fleet as part of our Environment Positive commitment.

Serving Ace Meeting Tree

This sculpture by Mark Reed was born out of his study of players serving at The Championships.

CENTENARY GARDEN

FOOD & DRINK

Centenary Brasserie

Table service restaurant offering a seasonal menu in a relaxed brasserie environment.

Centenary Seafood Bar

Take in views across the Southern Grounds while enjoying the speciality seafood menu.

Centenary Coffee by Lavazza

Coffee lovers can enjoy full barista service and a wide menu of coffee recipes, from a cappuccino in the morning to an espresso martini in the afternoon.

Café Pergola

Enjoy a variety of hot and cold plates. Indoor and outdoor seating available.

Pergola Bar by Sipsmith

We are delighted to welcome you to sip in style and soak up the joys of Wimbledon. Whether you fancy a delicious gin and tonic in the sunshine, or a sensationally sippable spritz – we have the perfect range for you.

Champagne Lanson Bar

Enjoy a range of classic champagnes in the beautiful surroundings of the Centenary Garden.

THE HILL

FOOD & DRINK

Pimm's on The Hill

Savour a pre-mixed classic summer drink in the beautiful, floral surroundings of The Hill.

The Hill Bar

A variety of beers, wines, spirits and soft drinks.

The Hill Coffee by Lavazza

Coffee lovers can enjoy full barista service and a wide menu of coffee recipes while relaxing on The Hill.

The Hill Larder

A range of sandwiches, snacks, salads and soft drinks – and of course, our famous strawberries & cream.

The Official Sipsmith Swan Trikes

Sipping in style around The Championships has never been so easy – look out for the iconic copper trikes where you can pick up a perfectly crafted gin and tonic to sensationally sip on the go.

RETAIL & SERVICES

Large Screen Express Shop

A selection of bestselling items from the Official Wimbledon Shop.

Ticket Resale

After 3pm purchase returned Show Court tickets, subject to availability, for a nominal charge in aid of the Wimbledon Foundation. Ticket Resale is proudly supported by Barclays.

PLACES OF INTEREST

Alchemilla Sculpture

This 2016 sculpture by William Pye contributes to The Grounds' 'English garden' atmosphere.

Large Screen

Be part of the action on The Hill and enjoy every moment on an impressive scale.

Orchard

A historic grove of ornamental fruit trees offering a quiet place to enjoy the Grounds' natural surroundings.

PARKSIDE

FOOD & DRINK

Parkside Kitchen

The perfect spot for a relaxed lunch in this informal waiter-service restaurant. Hot and cold dishes available.

Parkside Food Market

A variety of hot food options to take away and enjoy in the Grounds.

Parkside Larder

A range of sandwiches, snacks, salads and soft drinks – and of course, our famous strawberries & cream.

Parkside Bar

Take a break and relax with a choice of beers, wines, spirits and soft drinks.

Parkside Picnics

Collection point for pre-booked Wimbledon Picnics. A selection of snacks, drinks and ice cream is also available.

RETAIL

No.1 Court Wimbledon Shop

The largest of the Official Shops, stocking the full range of apparel, accessories, homewares, rackets and bags – as well as the famous Wimbledon towels.

PLACES OF INTEREST

Barclays Clubhouse

Head to the Barclays Clubhouse at Parkside for the chance to win tennis, football and entertainment prizes with exclusive customer perks.

OPPO Inspiration

Experience the latest photography capabilities of our Official Smartphone and learn more about the image technology in use at Wimbledon.

SOUTHERN VILLAGE

FOOD & DRINK

Pizzeria

Hand-stretched, stonebaked pizzas to take away or enjoy relaxing in the Southern Village.

Southern Village Larder

A range of sandwiches, snacks, salads and soft drinks – and of course, our famous strawberries & cream.

Southern Village Bar

A variety of beers, wines, spirits and soft drinks.

The Official Sipsmith Swan Trikes

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The Café at Ralph Lauren

New to the Southern Village in 2023, The Café at Ralph Lauren offers an in-store experience, providing a range of small bites and light refreshments.

RETAIL

Used Balls

Take home some used tennis balls straight off the courts from this year's Championships.

Ralph Lauren Store

Shop the Wimbledon Collection from our Official Outfitters and create your own personalised product.

PLACES OF INTEREST

American Express Fan Experience

Fun and interactive experience next to Gate 11a in the Southern Village for all guests.

THE GROUNDS

American Express Cardmember Lounge

An exclusive area next to Gate 12 for Cardmembers to relax and recharge.

Babolat Experience

Experience the art of racket stringing with our Official Stringer.

Vodafone Connection Experience

Discover how our Official Connectivity Partner is helping tennis fans feel the connection through their reliable, award-winning network.

Large Screen

Relax in a deckchair in front of this new 2023 addition.

Quiet Room

A peaceful room to think, pray, meditate, or simply just be present in the moment.

TEA LAWN

FOOD & DRINK

Tea Lawn Larder

Range of sandwiches, snacks, salads and soft drinks – and of course, our famous strawberries & cream.

Strawberries & Cream

Wimbledon's famous strawberries & cream. Enjoy with dairy or plant-based cream.

Long Bar by Stella Artois

Stella Artois invites you to experience the perfect serve at the Long Bar.

Tea Lawn Bar

A variety of beers, wines, spirits and soft drinks.

Pimm's Bar on the Tea Lawn

Enjoy one of our classic summer drinks, garnished with fruit and of course a sprig of mint.

RETAIL

Wimbledon Shop

Located at the entrance to the Wimbledon Museum and stocking a wide selection of apparel, accessories and homewares.

Centre Court Wimbledon Shop

Home of the Polo Ralph Lauren collection, as well as a range of Wimbledon apparel and accessories including the famous Wimbledon towels.

PLACES OF INTEREST

Wimbledon Museum

Visit this year's exhibition, Michael Cole: Capturing the Moment, to see some of the most iconic images in the history of The Championships. See the trophies and explore objects and outfits from famous players past and present.

Fred Perry Statue

David Wynne's 1984 sculpture commemorates the 50th anniversary of Fred Perry's first Gentlemen's singles title.

IBM Experience

Learn about the technology in place at Wimbledon, including the latest innovations for this year's Championships.

WALLED GARDEN

FOOD & DRINK

Walled Garden Food Market

A variety of hot food options to take away and enjoy in the Grounds.

Walled Garden Larder

A range of sandwiches, snacks, salads and soft drinks – and of course, our famous strawberries & cream.

Walled Garden Bar

A variety of beers, wines, spirits and soft drinks.

The Official Sipsmith Swan Trikes

Sipping in style around The Championships has never been so easy – look out for the iconic copper trikes where you can pick up a perfectly crafted gin and tonic to sensationally sip on the go.

PLACES OF INTEREST

Wimbledon Foundation

Visit the Wimbledon Foundation Kiosk to take a photo on 'Centre Court', pick up an Explore Wimbledon activity booklet and find out more about how we champion opportunity for all.

Rose Arbour

Sit and savour the beauty of Wimbledon's renowned floral displays, including two varieties of climbing rose.



SOUTHERN VILLAGE



SOUTHERN VILLAGE

This bustling part of the Grounds has several food and drink choices, fan experience options, tech activation and shopping. Or simply relax in a deckchair in front of the large screen.



KEY

- Toilets
- Accessible Toilet
- Baby Change
- Changing Places
- Bottle Refill
- Charging Point
- First Aid
- Mobility Scooters
- Programmes
- Ticket Resolution
- Shuttle Bus
- Taxi Rank

FOOD, DRINK & RETAIL

- Bar
- Hot Drinks
- Pizzeria
- Takeaway Cold Food
- Used Balls
- Water Kiosk
- Wimbledon Shop

ACCESSIBILITY

- Reserved Accessible Viewing
- Unreserved Accessible Viewing



GUEST SERVICES



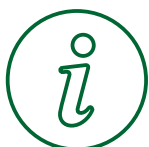
Family Room

Located in Wimbledon Park, adjacent to Church Road opposite Gate 4, this space is open to families and young people in need of a calm space to escape the crowds or breastfeed in private.



First Aid & Pharmacy

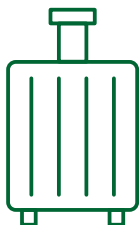
First Aid at The Championships is provided by St John Ambulance. See **the map** for First Aid posts and location of the Pharmacy.



Information Points

Guest Services Team members are located throughout the Grounds and will be happy to answer any questions.

Left Luggage



We have three left luggage locations:

- Wimbledon Park, servicing the Queue, open from 6am.
- AELTC Wimbledon Park, open from 7.30am.
- Somerset Road, open from 9am.

All left luggage locations close one hour after the end of play. Items are charged at £1 each for all bags and £5 for larger items. Please note that bags deposited should be no bigger than 60cm x 45cm x 25cm/ 24" x 18" x 10" (aircraft cabin size).



Lost Persons

Lost persons/children should be taken to the nearest entrance gate, or after 7pm to Gate 5 on Church Road.



Lost Property

Lost property is situated under No.3 Court near Gate 13. Please call **020 8971 2251** or **click here**.



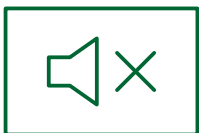
Pass-Outs

Your mobile ticket allows for exit and re-entry to the Grounds. Please ensure you have your ticket and photo ID on you at all times.



Phone Charging

There are mobile phone charging stations located next to the Pharmacy in Parkside and at the Vodafone Connection Experience in the Southern Village.



Quiet Room

Located in the Southern Village, this sanctuary offers guests a peaceful space to pray, meditate or just be present in the moment.



Shops

We have three official Wimbledon Shops and five express shops located around the Grounds. Check the **map** or use the Wimbledon App to find out which one is closest to you.



Smoking

Smoking (including vaping) is not permitted on courts, in buildings, in any queue or on The Hill. When smoking, please be considerate of other guests.



Ticket Resale, proudly supported by Barclays

Subject to availability, after 3pm you may purchase returned Show Court tickets from the Ticket Resale Kiosk north of Court 18 adjacent to The Hill. Tickets cost £15 for Centre Court and £10 for No.1 Court and No.2 Court. All proceeds go to the Wimbledon Foundation.



Water Refills

Please keep hydrated and refill your bottle for free at refill points throughout the Grounds.



Wi-Fi

Free Wi-Fi is available on The Hill and along the east side of the Grounds including Parkside and the Tea Lawn.



Wimbledon Lawn Tennis Museum

Located at Gate 4, opens 10am - 10pm (or 30 minutes after end of play). Free of charge to all guests during The Championships.



PARTNER ACTIVATIONS



American Express Fan Experience

Fun and interactive experience next to Gate 11a in the Southern Village for all guests.

American Express Cardmember Lounge

An exclusive area next to Gate 12 for Cardmembers to relax and recharge.



Babolat Experience

Experience the art of racket stringing with our Official Stringer.

Barclays Fanzone

Get closer to the action at the Barclays Fanzone in Aorangi, with Barclays meet and greet sessions, and your chance to experience Wimbledon greatness.



Barclays Clubhouse

Head to the Barclays Clubhouse at Parkside for the chance to win tennis, football and entertainment prizes with exclusive customer perks.



IBM Experience

Learn about the technology in place at Wimbledon, including the latest innovations for this year's Championships.



Jaguar

Visit Aorangi to explore the all-electric Jaguar I-Pace, used in the official Wimbledon courtesy fleet as part of our Environment Positive commitment.



Champagne Lanson Bar

Enjoy a range of classic champagnes in the beautiful surroundings of the Centenary Garden.

Centenary Coffee by Lavazza

Coffee lovers can enjoy full barista service and a wide menu of coffee recipes, from a cappuccino in the morning to an espresso martini in the afternoon.



The Hill Coffee by Lavazza

Coffee lovers can enjoy full barista service and a wide menu of coffee recipes while relaxing on The Hill.



OPPO Inspiration

Experience the latest photography capabilities of our Official Smartphone and learn more about the image technology in use at Wimbledon.



Pimm's on the Tea Lawn

Enjoy one of our classic summer drinks, garnished with fruit and of course a sprig of mint.

Pimm's on The Hill

Savour a pre-mixed classic summer drink in the beautiful, floral surroundings of The Hill.

Ralph Lauren Store

Shop the Wimbledon Collection from our Official Outfitters and create your own personalised product.



The Café at Ralph Lauren

New to the Southern Village in 2023, The Cafe at Ralph Lauren offers an in-store experience, providing a range of small bites and light refreshments.

Pergola Bar by Sipsmith

We are delighted to welcome you to sip in style and soak up the joys of Wimbledon. Whether you fancy a delicious gin and tonic in the sunshine, or a sensationally sippable spritz – we have the perfect range for you.



The Official Sipsmith Swan Trikes

Sipping in style around The Championships has never been so easy – look out for our iconic copper trikes where you can pick up a perfectly crafted gin and tonic to sensationally sip on the go.



Long Bar by Stella Artois

Stella Artois invites you to experience the perfect serve at the Long Bar.



Vodafone Connection Experience

Discover how our Official Connectivity Partner is helping tennis fans feel the connection through their reliable, award-winning network.





FOLLOW THE ACTION

Keep up to date with the latest Wimbledon news, scores and behind-the-scenes content wherever you are.

wimbledon.com

Log in with **myWIMBLEDON** to follow your favourite players, receive personalised highlight reels and follow live point by point scores.

REGISTER WITH **myWIMBLEDON**



The Wimbledon App

You will need the Wimbledon App in order to display your ticket, but make sure you check out the interactive map and other guest information to make the most of your day.

DOWNLOAD THE WIMBLEDON APP ON IOS



DOWNLOAD THE WIMBLEDON APP ON ANDROID

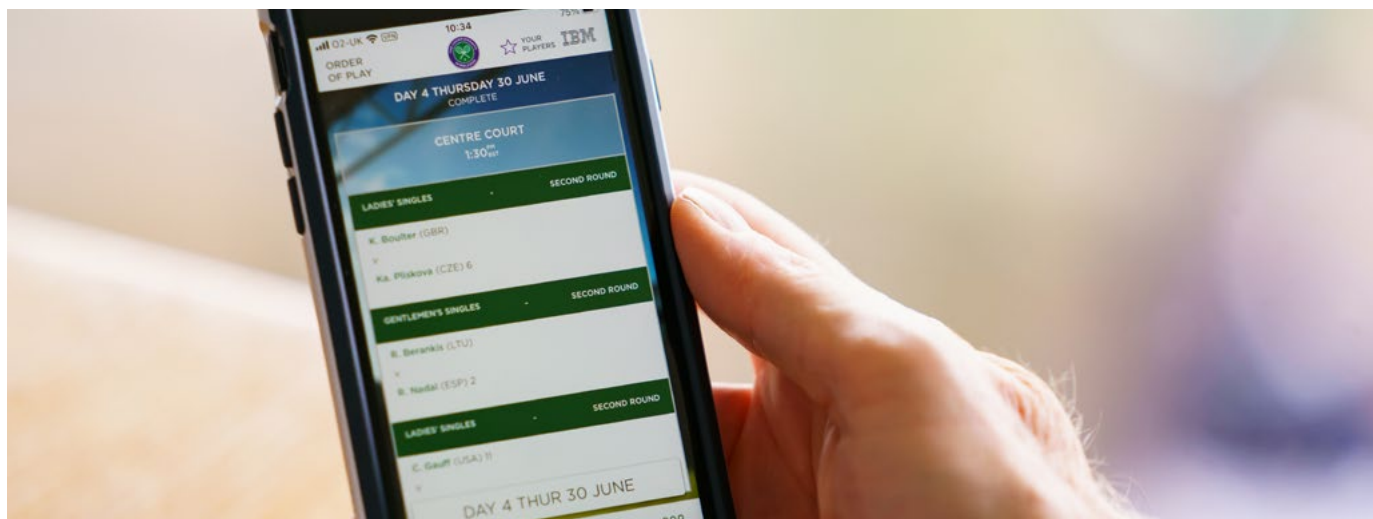


Daily Content during the Fortnight

A range of live and on-demand video content will be available to enjoy on **wimbledon.com**, the Wimbledon App and Wimbledon's social channels, covering the breadth of the Wimbledon experience.

The Wimbledon Radio Channel will return, offering coverage of The Championships from morning to close of play, and is accessible via **wimbledon.com** or 87.7FM.

Social Media



HAVE AN ENJOYABLE DAY AT THE CHAMPIONSHIPS