



# TICKET HOLDERS' HANDBOOK

30 June – 13 July 2025



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# WELCOME

On behalf of everyone at The All England Lawn Tennis Club, I would like to welcome you to the 138th staging of The Championships.

This handbook contains all the information you need to make the most of your day with us. Further detailed information on The Championships and our Grounds is available on [wimbledon.com](https://www.wimbledon.com), or via the Wimbledon App.

There are a couple of notable changes to The Championships this year. We have made the decision to adopt live Electronic Line Calling following the successful completion of extensive testing during last year's Championships. This technology will offer maximum accuracy in our officiating, while providing players with a continuity of conditions they have played under at other events on tour.

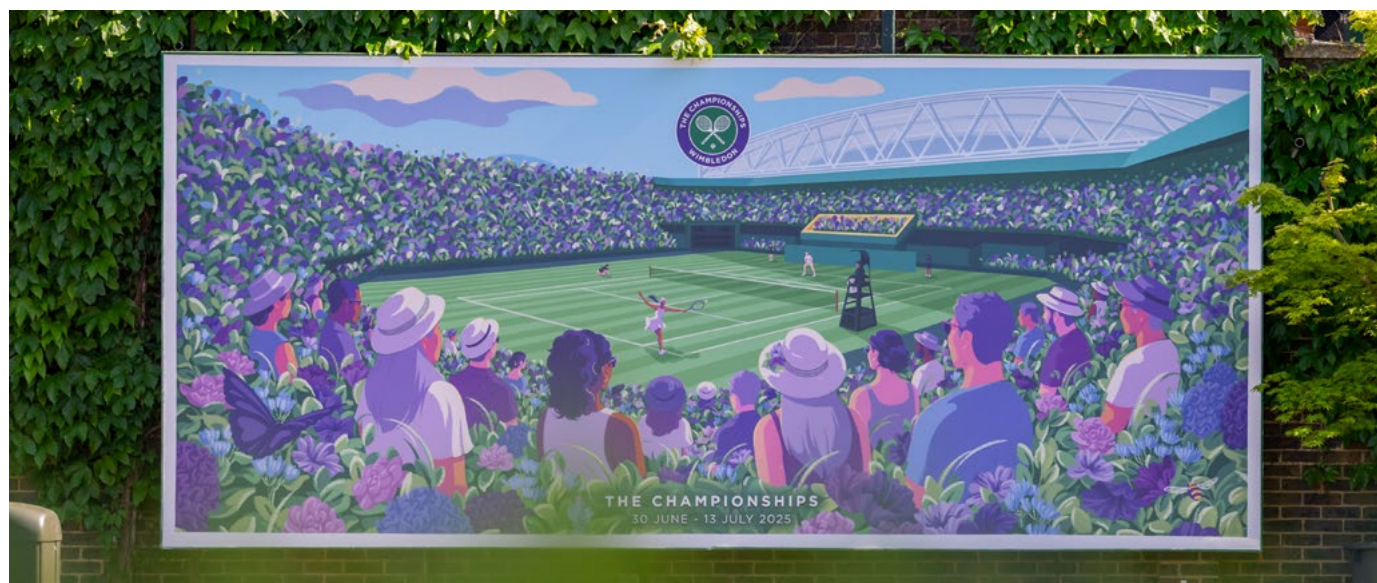
We have also adjusted the Finals weekend schedule, with the doubles finals commencing at 1pm and the singles finals at 4pm. We believe this change will improve the experience for players and guests alike, providing doubles players with increased certainty over their schedule and fans with a weekend of excitement that crescendos with the singles finals.

Around the Grounds you will see our Official Poster for 2025, created by British graphic designer Sarah Madden. Titled 'tennis in an English garden', the artwork captures the essence of The Championships through the contrast between world-class tennis and the serene, botanical beauty of SW19.

Whether this is your first Championships or you are a regular visitor, thank you for supporting our event and we hope you enjoy your day at Wimbledon.

**Sally Bolton OBE**

**Chief Executive of The All England Lawn Tennis Club**





# BEFORE YOU VISIT

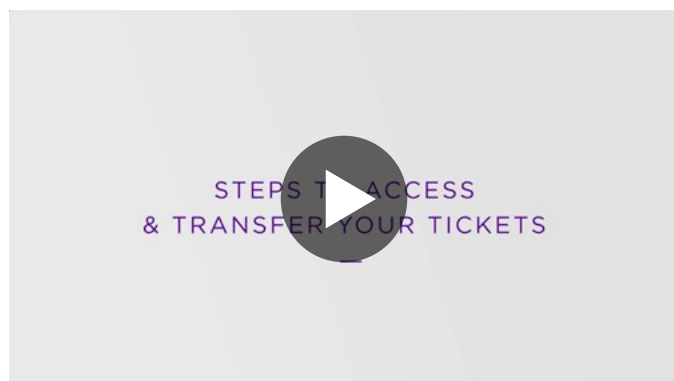
## TIMINGS

- 10am** The Grounds open daily
- 11am** Play begins on outside courts
- 1pm** Play begins on No.1 Court (apart from Finals weekend when play starts at 11am)
- 1.30pm** Play begins on Centre Court (apart from Finals weekend when play starts at 1pm)

Visit [wimbledon.com](https://www.wimbledon.com) for the Order of Play.

## TICKETS

Your tickets will be accessible via the Wimbledon App so please install the latest version, download your ticket and bring photo ID with you for entry.



Your ticket guarantees you entry to the Grounds on the date shown and, if applicable, to the court and seat on your ticket. Your ticket does not guarantee that you will be able to watch any particular match, round of matches or individual players. Scheduling requirements may mean that matches occasionally move from one court to another.

## TICKET CONDITIONS

Tickets are issued subject to the [Ticketing Terms and Conditions](#).

## REFUND/NON-TRANSFER POLICY

If you cannot use your tickets, please visit the [Help Centre](#) for further information on how to request a refund. Tickets are strictly non-transferable.

## CURTAILMENT OF PLAY

If play is curtailed, you may be entitled to a refund of some, or all, of your ticket price depending upon the Referee's record of how much play takes place on your ticketed court.

## SOCIAL MEDIA - NO TICKET PHOTOS

Please do not post pictures of your ticket offer or tickets on any social media channel or website. The details may be used to defraud third parties into buying them.

## ARRIVAL

Please help our staff at the gates by having your bag ready to be searched. There may be a short wait while we assist your arrival; we appreciate your patience and cooperation while we complete our security checks.

Help us protect you by reporting anything that doesn't feel right to a member of Security or one of our Guest Services team. We will always act on your concerns.

## WHAT TO BRING

Pack everything you need in one bag per person measuring no larger than 40cm x 30cm x 30cm. Please familiarise yourself with the list of items that are not allowed inside the Grounds [here](#).

Please check the items you're bringing into the Grounds, as anything discovered after entry will be confiscated permanently.

Please visit [wimbledon.com](https://www.wimbledon.com) for our full Conditions of Entry.



# ACCESSIBILITY

We endeavour to provide a high standard of accessible services and facilities for all guests and are constantly working to improve the Championships experience. The Accessibility page on our **website** provides an overview of services and facilities available. Please download the **Accessibility Guide** or pick up a printed copy, available around the Grounds. We also have **large print** versions available.

If you have any accessibility ticketing queries, please call the Ticket Office on **020 8944 1066** or email **[ticketing@aeltc.com](mailto:ticketing@aeltc.com)**. For general accessibility queries, email **[accessibility@aeltc.com](mailto:accessibility@aeltc.com)**.

## Toilets

There are many accessible toilets around the Grounds, as well as two Changing Places toilets – see the **Grounds Map** for locations.

To use our accessible toilets, you will need a RADAR key. These are available free of charge from every entrance gate or our Information Desks.

## Wheelchair & mobility aids

We have designated areas to leave your mobility scooter or wheelchair. See the **map** for locations. Please note that neither the AELTC nor our first aid and medical services provide wheelchairs for visitors.

## Court seating for wheelchair users

Centre Court, No.1 Court, No.2 Court and No.3 Court have reserved wheelchair seating for ticket holders; there are also unreserved spaces available for wheelchair users on No.3 Court - Court 18.

## Sunflower lanyard

At Wimbledon we understand that not all disabilities are visible, and our staff recognise that those wearing a sunflower lanyard may need additional assistance or support during their visit. Sunflower lanyards are available from the Accessibility Services kiosk on the Southern Concourse.

## Amex Radios

Amex Radios provide live broadcast updates of the action during The Championships and are available at programme kiosks around the Grounds. Guests with visual impairments can collect an Amex Radio free of charge from the Accessibility Services kiosk.





# TRAVEL

## PUBLIC TRANSPORT

The Championships Journey Planner is the best way to plan your trip. The planner highlights the most sustainable options for travelling to and from Wimbledon.

- Southfields Station (District Line) - 15 minute walk to the Grounds.
- Wimbledon Station (District Line/ South Western Railway/London Trams) - 20 minute walk to the Grounds.
- Wimbledon Park Station (District Line) - 25 minute walk to the Grounds.

A dedicated Championships bus service runs from Wimbledon Station to the Grounds:

- Single fare £4.00
- Return fare £6.50

Return buses leave from Car Park 1 on Somerset Road.

Please note that the 493 TfL bus service is redirected during The Championships via Bathgate Road, Queensmere Road, Parkside and High Street Wimbledon in both directions.

## CYCLING

Bicycle parking (including hire bicycles) is situated in Car Parks 6 and 10 and is free of charge. Bicycles left at other locations may be removed. All bicycles are left at the owner's risk.



## PARKING

- This year, all car parking spaces must be pre-booked via the AA. There will be no on-day parking sales other than at the Park & Ride facility in Morden.
- Spaces can be pre-booked **here** in either Car Park 6 (best if arriving from southern locations) or Car Park 10 (best if arriving from the north).
- Parking costs are as follows:
  - £50 petrol/diesel cars
  - £25 fully electric vehicles
  - £15 motorcycles
  - £3 Blue Badge (admin charge)
- Car parks are open from 6am until one hour after the end of play.
- All coach parking will be located in Car Park 1 and must also be booked in advance, priced at £70 for coaches and £50 for minibuses.
- Please note that a section of Church Road between Gate 1 and Gate 5 will be closed from 9am - 11.30pm during The Championships.
- Please follow AA signed routes for your car park rather than sat nav guidance near Wimbledon due to event road closures and local diversions.

## PARK & RIDE

A Championships Park & Ride service is available at Morden Park (located on the A24, postcode SM4 5QU) charged at £20 for petrol/diesel cars or minibuses and £10 for fully electric vehicles. This is open from 6.30am - 11pm, with the last bus leaving the Grounds at 10pm, or at 10.40pm if there is late play on Centre Court or No.1 Court. Pre-booking via the AA is possible but not required.



## TAXIS

Shared taxi services with fixed fares operate from Southfields Station (return taxis to Southfields and central London from Wimbledon Park Road – exit via Gate 1) and Wimbledon Station (return from Somerset Road rank – exit via Gate 12).

## ARRIVAL AT THE GATES

- On arrival at the gate please have your ticket ready to be scanned along with accompanying photo ID.
- Please be prepared to have your bag searched on entry to the Grounds.
- You will not be permitted to take in any prohibited items.

## LEAVING THE GROUNDS

For Wimbledon or the south, exit via Gate 12 on Somerset Road for:

- Shuttle bus to Wimbledon Station (leaves from Car Park 1).
- Shared taxi service.
- 20 minute walk to Wimbledon Station.

For Southfields or central London exit via Gate 1 on Church Road for:

- Shared taxi service (located on Wimbledon Park Road).
- 15 minute walk to Southfields Station.

**If you have a court ticket and are leaving the Grounds before play has ended, please scan the ticket upon exiting so that it can be donated to our Ticket Resale with all proceeds going to the Wimbledon Foundation.**







# WALKING TO THE CHAMPIONSHIPS







# AT THE CHAMPIONSHIPS

## ENVIRONMENT POSITIVE EVERY DAY: LET'S MAKE A DIFFERENCE TOGETHER

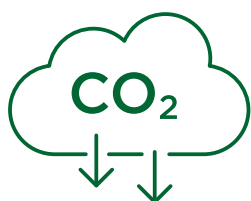
At Wimbledon, we have a responsibility to protect and preserve the environment we all depend on. It's important to us and we know it matters to you too.

### What is the AELTC doing?

From powering the Grounds with renewable electricity to creating spaces for nature to thrive, our environment positive aim guides actions we take behind the scenes and makes it easy for guests to be involved as well.

### What does 'Environment Positive Every Day' mean for me and what can I do?

We would like you to join us in taking Environment Positive actions when you come to Wimbledon so that together we add to a growing community of Environment Positive champions.



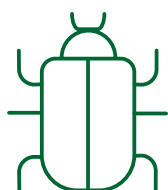
#### Cut your carbon

- Be an active traveller and leave your car at home. Use public transport, walk or cycle to the Grounds.
- Look out for the A to E icons on menus, which tell you the carbon weightings of the food we serve.



#### Reuse & avoid waste

- Refill your water bottle at a free refill point around the Grounds or try the new **evian natural mineral water refill system**.
- Return your reusable drinks cup to any of the points around the Grounds so it can be used again and again.
- Recycle empty plastic containers, bottles, card, cans and glass in the facilities provided.



#### Celebrate & enjoy nature

- Capture and share photos of biodiversity in action around the Grounds and take a look at our **nature guides**.
- The Queue takes you past our 'bug hotel'. Find out how to **create your own at home**.

Tell us about your Environment Positive actions using the hashtag **#GreenAtWimbledon**

Be an Environment Positive champion!

Find out more at [wimbledon.com/sustainability](https://wimbledon.com/sustainability)

**This year at The Championships, evian and Wimbledon continue their commitment to reduce plastic packaging waste and invite guests to join the refill and reuse movement.**

Wimbledon and evian have been on a joint sustainability journey that started with the first evian bottle made from 100% recycled plastic\* introduced at The Championships in 2019.

From there we have worked closely to drive change through further plastic packaging waste reduction initiatives such as the player refill system that launched in 2023 and expanded to offer evian refills to guests in 2024.

This year, evian is inspiring more than half a million guests at The Championships to embrace the refill and reuse movement by staying refreshed with evian natural mineral water refills throughout their day.

For the first time, evian will be replacing the iconic 750ml bottle with one that is recycled\*, recyclable and refillable. Staying hydrated with evian refill will be more accessible and convenient. Guests can refill their own bottle or choose to refill with the new evian bottle.

This system aims to reduce plastic packaging waste by encouraging guests to refill and reuse.

## HOW TO STAY HYDRATED WITH EVIAN ALL DAY AT THE CHAMPIONSHIPS

**This year, there will be eight evian refill locations around the Grounds.**

- Guests who bring their own bottle can purchase a QR code for £5 to refill with evian natural mineral water as many times as they like during their day.
- Guests can purchase a new recycled\*, recyclable and refillable evian bottle and QR code for £5 to use and refill with evian throughout the day. The new bottles are designed specifically for refill and are exclusively available at The Championships.

We encourage you to continue using your evian refill bottle once you leave the Grounds and champion refill and reuse beyond the gates of Wimbledon.

\*excluding label and cap





## THE WIMBLEDON FOUNDATION

The Wimbledon Foundation is the charity of the All England Club and The Championships and its mission is to promote opportunity for all.

The Foundation donates more than £4 million a year to local, national and international charities helping to strengthen our local community, inspire the next generation through sport, build healthy communities and respond in times of need.

You can help the Wimbledon Foundation make a positive difference to people's lives by scanning your ticket as you leave the

Grounds so it can be resold at Ticket Resale, by purchasing a used Championships ball, or by depositing your reusable cup in one of the charity collection points.

The activities of the Wimbledon Foundation are in addition to the large majority of the financial surplus from The Championships that is passed to the LTA for the development of tennis at all levels in Britain.

For more information, visit [foundation.wimbledon.com](https://foundation.wimbledon.com) or follow @WimbledonFdn across social media platforms.

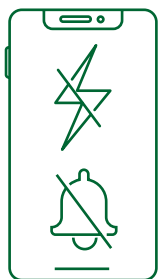




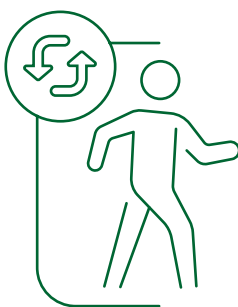


## SPECTATOR ETIQUETTE

Remember to:



Switch your phone to silent around the courts and please ensure your flash is disabled.



Only enter or leave a court at the change of ends or between matches.



Refrain from bringing glasses or unopened bottles into the court stands.





# FOOD & DRINK

At Wimbledon, we are committed to offering our guests exceptional dining experiences and the highest quality food and drink.

Our menus are thoughtfully curated to showcase the finest seasonal ingredients, sourced responsibly from across the UK. This approach ensures the freshest flavours while supporting local farmers and supporting carbon conscious choices.

## RESTAURANTS

Our extensive choice of restaurants provide the perfect setting to relax and enjoy superb food and drink during your visit to The Championships. Whether you are seeking a refined dining experience, contemporary British flavours, or an outdoor setting to unwind, each of our restaurants brings something unique to the table. Our restaurants are open for **pre-bookings** or walk-ins from 10am until the Grounds close.



### The Cavendish

Located in No.1 Court, The Cavendish has been refurbished for this year's Championships providing a relaxed atmosphere while remaining close to the heart of the action. It is the perfect place for a quick bite to fuel your day, a more leisurely lunch or an afternoon sweet treat. Enjoy a wide selection of small plates, including Isle of Wight tomato salad and London Honey glazed gammon served with crushed Jersey Royal potatoes, or savour the classic Wimbledon strawberries and cream.

### Centenary Seafood Bar

The Centenary Seafood Bar offers a refined yet relaxed dining experience with views across the southern courts. The panoramic outlook ensures you can watch the tennis while enjoying the very best seafood from the British coastline. Dishes include responsibly sourced trout from the renowned Test and Itchen rivers in Hampshire and day-boat caught mackerel from our rich coastal waters. These can be paired with wines selected from both established and emerging producers.





## Centenary Brasserie

Situated on the edge of Court 11, the Centenary Brasserie offers an elevated dining experience that showcases the heritage of Britain's larder. Simple, sustainable and seasonal ingredients are used to create signature dishes, many of which are designed to share, such as our Scottish wild venison wellington with rich mushroom duxelle and buttery puff pastry layers. Walk-ins are available on the day, offering the perfect opportunity for a relaxed lunch or Wimbledon Afternoon Tea.

## The Wingfield

Located in Centre Court, The Wingfield offers a dining experience with views across the Tea Lawn. Savour the finest seasonal dishes or enjoy a three-course lunch including Chalk Stream smoked trout, Sutton Hoo chicken and a selection of British artisan cheeses.



## ON THE GO

Whether you're craving a refreshing glass of champagne, the perfect cup of tea or something more substantial such as our traditional fish and chips we have a variety of options available.



## Picnics

The Championships are as synonymous with strawberries and picnicking on The Hill as they are with the world-class tennis on display. Don't miss a rally by ordering a **pre-bookable picnic** for two. Our picnics are packed with the finest seasonal ingredients, with vegetarian, plant-based and gluten-free options available.





## Larders

Located around the Grounds, our Larders offer sandwiches, salads, snacks, drinks and Wimbledon's iconic strawberries and cream. Our Express Picnics are also available from a number of Larders, providing an easy one-stop option that comes with a Wimbledon tote bag worth £10.



## Food Markets

The Parkside and Walled Garden Food Markets offer a variety of hot takeaway options, from classic fish and chips to dishes from around the world.

## Pizzeria

Located in the Southern Village, serving hand-stretched pizzas with a variety of delicious toppings.



## Tea Lawn

The historic Tea Lawn features our iconic strawberries and cream alongside a number of bars and the Sausage Grill.

## FRICITIONLESS STORE

New for 2025, our frictionless store offers a quick, seamless, and hassle-free way to grab food and drinks — so you will be able to catch more of the action.

Located inside the Walled Garden Larder, this store uses industry-leading technology to eliminate checkout queues, allowing you to simply ‘Tap and Go’.

01



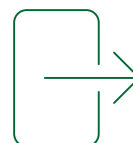
Upon entering, tap your contactless card or mobile payment device to check in.

02



Browse and select your items. Our smart technology automatically detects what you take, so there's no need to scan individual products.

03



Once you've selected everything you need, just walk out. The system will process your purchase and charge your card automatically.

Experience the future of food and drink purchases with a journey that takes just seconds, giving you more time to enjoy The Championships.







## FRictionless STORE - FAQs

### What is it?

A new and improved rapid way to make your food and drink purchases, minus the traditional checkout experience. Simply tap your payment card at the gate upon entry to the store, pick up your items and walk out of the gates. If you need a receipt, just enter your email address into the tablet when you exit and it will be emailed to you. A member of staff will always be in store to answer any questions during your visit.

### What are the benefits?

There is no need to wait to pay or even scan your items – the food and drink you pick up is automatically added to your virtual cart and charged to you when you leave – a purchasing journey in seconds, allowing you to get back to the action.

### How does it work?

Around 50 cameras work harmoniously with AI Camera Vision technology to track your purchases and charge the card you tapped on entry into the store.

### Is there a pre-authorisation charge?

Yes, when you use your credit or debit card to enter the store, a temporary pre-authorisation hold is placed on your card to verify its validity. This is a standard practice, like when hotels hold an amount at check-in or when using contactless payment on public transport. The hold is automatically released by your bank, usually within a few days, depending on your provider. No money will be taken from your account and the amount will not appear as a transaction on your statement.

### How is my data protected?

To safeguard privacy and anonymity for customers, no facial recognition or biometrics are used. Once inside, AI Camera Vision cameras anonymously track your purchases, creating a unique avatar for each individual, adding all items into your virtual cart and charging you on exit.

### What products can I buy?

The full Larder offer is available in the Frictionless Store – from soft drinks and sandwiches to ice cream and pastries.

# FAMILIES

We welcome children of all ages to Wimbledon and look forward to creating an exciting and memorable experience for them.

## FAMILY ACTIVITIES AROUND THE GROUNDS

- Pick up a copy of 'Explore Wimbledon', a fun activity booklet designed to keep the whole family entertained as you navigate the Grounds. Available from Information Points and the Wimbledon Foundation kiosk adjacent to Court 15.
- Visit the Wimbledon Lawn Tennis Museum, the world's largest tennis museum. Here you can learn about the history and traditions of The Championships and its players from the past 150 years. There are interactive galleries, videos, costume displays and games. You can also see
  - The Championships trophies up close, learn how Wimbledon's distinctive grass is cared for and test your own reaction skills on the interactive Batak wall.
- Discover the heritage and magic of the site as you search for Wimbledon stars Blade and Bounce around the Grounds.
- Collect a Wimbledon badge at the Wimbledon Foundation kiosk.
- Head to the Southern Village to test your skills in a range of exciting interactive partner activations or to relax and watch the tennis on the big screen.





## TICKETS

- Children under the age of five do not require a ticket.
- Children over the age of five and under 16 require a ticket.
- Children under 16 must always be accompanied by an adult.

## WATCHING TENNIS

Children under the age of five are not allowed on the Show Courts (Centre Court, No.1 Court, No.2 Court, No.3 Court, Court 12 and Court 18). However, there are 12 remaining courts around the Grounds that everyone can enjoy. Families with young children can also watch the live action from the Show Courts on the big screen on The Hill or in the Southern Village.

## USEFUL INFORMATION

- We understand that sometimes crowds can be overwhelming for families, so we have a small family room in Wimbledon Park opposite Gate 4, available to those who would benefit from a quiet environment.
- Other quieter, more sheltered parts of the site include Parkside and the Southern Village.

- Guests are welcome to bring their own food and drink to Wimbledon, but please note that hard-sided containers, vacuum flasks over 500ml and items such as picnic hampers and cool boxes are prohibited.
- Guests are welcome to bring buggies and pushchairs.
- Baby changing facilities are available throughout the Grounds.
- Our visitors are welcome to breastfeed anywhere on site.
- Accessible toilets and Changing Places facilities can be accessed using a RADAR key. These are available at any entrance gate and from Information Points.
- For further information about access, please refer to **Accessibility at The Championships**. Alternatively, Information Points are located around the Grounds if you need assistance on the day.
- There is an on-site pharmacy located in Parkside on the east side of No.1 Court.

If you have any further questions, please contact us [here](#).





# MAPS

**The Grounds Map** showcases the different areas of the Grounds and the facilities available in each.

**The Southern Village Map** highlights the various fan experiences, partner activations, large screen, shaded areas and shopping outlets available there.

You can also use the interactive map in the Wimbledon App or visit [wimbledon.com](https://www.wimbledon.com) to see all our maps.







## THE GROUNDS

### AORANGI

A place for true tennis fans, Aorangi offers a selection of Official Partner experiences as well as the opportunity to get up close to your favourite players at the Practice Courts.



### CENTENARY GARDEN

A place to relax and soak up the atmosphere whether it's over a coffee, a drink, a snack or a more substantial lunch.



### THE HILL

Where better to watch all the action than in front of the big screen on the famous Hill. This is also where you will find Picnic Collection.



### PARKSIDE

This lively part of the Grounds offers numerous food and drink options, as well as the No.1 Court Official Shop and Ticket Resale.



### SOUTHERN VILLAGE

This bustling part of the Grounds has several food and drink choices, fan experience options, tech activation and shopping. Or simply relax in a deckchair in front of the large screen.



### TEA LAWN

The heart of the Grounds, the Tea Lawn offers access to the Museum, Official Shop and the renowned Wingfield Restaurant. Stop for some strawberries and cream!



### WALLED GARDEN

A beautiful part of the Grounds offering space to enjoy a wide selection of food and drink options surrounded by Wimbledon's famous floral displays.

- Toilets
- Accessible Toilet
- Baby Change
- Changing Places
- Information Point
- Lift
- Steep Gradient
- First Aid
- Left Luggage
- Lost Property
- Mobility Scooters
- Phone Charging
- Ticket Resolution
- Shuttle Bus
- Taxi Rank
- Private Taxi

### FOOD, DRINK & RETAIL

- Bar
- Evian Refill
- Hot Drinks
- Ice Cream
- Pharmacy
- Picnic Collection
- Pizzeria
- Restaurant
- Strawberries & Cream
- Takeaway Cold Food
- Takeaway Hot Food
- Used Balls
- Museum
- Wimbledon Shop

### MEMBERS, DEBENTURE & HOSPITALITY

- Debenture Information
- Debenture
- Members
- Hospitality

### ACCESSIBILITY

- Accessibility Services
- Reserved Accessible Viewing
- Unreserved Accessible Viewing
- Accessible Routes & Drop-off



## AORANGI

### SERVICES

#### 150 Year Experience by Babolat

Journey through the brand's 150 year history with our interactive timeline, prove your racket skills in our immersive game, and don't miss the chance to take a photo with your favourite Babolat player.

#### Champions' Corner by Barclays

Meet the players, win incredible prizes and get up to speed on all the tennis action with live daily interviews.

#### Legacy Dressing Room by Range Rover

To celebrate 55 years of Range Rover, we invite you to enjoy a multisensory experience that highlights the advancements of Range Rover and The Championships over the years.

### PLACES OF INTEREST

#### Players' Practice Courts

Get up close and see if you can spot your favourite players honing their skills on the practice courts.

#### Serving Ace Meeting Tree

This sculpture by Mark Reed was born out of his study of players serving at The Championships.

## CENTENARY GARDEN

### FOOD & DRINK

#### Café Pergola

Enjoy a variety of hot and cold plates. Indoor and outdoor seating available.

#### Centenary Brasserie

Table service restaurant offering a seasonal menu in a relaxed brasserie environment.

#### Centenary Coffee by Lavazza

Coffee lovers can enjoy full barista service and a wide menu of coffee recipes, from the classic Italian, to a Signature Wimbledon Cappuccino, reinvented every year.

#### Centenary Seafood Bar

Take in views across the Southern Grounds while enjoying the speciality seafood menu.

#### Champagne Bar by Lanson

Enjoy a range of classic champagnes in the beautiful surroundings of the Centenary Garden.

#### evian Refill

Purchase and enjoy chilled evian natural mineral water from refill stations across the Grounds.

#### Pergola Bar by Sipsmith

Looking for a smooth serve every time? Whether you fancy a gin and tonic in the sunshine or you're celebrating with a refreshing cocktail, we have the perfect menu for you.

#### Pergola Ice Cream

Perfect for when the sun is shining, our ice cream is available in a variety of flavours.

## THE HILL

### FOOD & DRINK

#### evian Refill

Purchase and enjoy chilled evian natural mineral water from refill stations across the Grounds.

#### The Hill Bar

A variety of beers, wines, spirits and soft drinks.

#### The Hill Coffee by Lavazza

Relax and enjoy a true Championship moment on The Hill, with a barista coffee in hand, chosen from a wide menu.

#### The Hill Larder

A range of sandwiches, snacks, salads and soft drinks – and of course, our famous strawberries & cream.

#### Perfect Serve Bar by Stella Artois

Stella Artois invites you to join our Perfect Serve masterclass whilst enjoying views of the large screen on The Hill.

#### Picnic Collection

Collection point for pre-booked Wimbledon Picnics. Hot drinks are also available.

#### Pimm's on The Hill

Savour a classic Pimm's and Lemonade in the beautiful, floral surroundings of The Hill, or pick up a delicious pre-mixed Pimm's, perfect for on the go.

### RETAIL & SERVICES

#### Amex Pavilion

A unique two-level space on The Hill, offering an exclusive upper deck for Cardmembers and a lower deck open to all guests.

#### The Hill Express Shop

A selection of bestselling items from the Official Wimbledon Shop.

### PLACES OF INTEREST

#### Alchemilla Sculpture

This 2016 sculpture by William Pye contributes to The Grounds' 'English garden' atmosphere.

#### Large Screen

Be part of the action on The Hill and enjoy every moment on an impressive scale.

#### Orchard

A historic grove of ornamental fruit trees offering a quiet place to enjoy the Grounds' natural surroundings.

## PARKSIDE

### FOOD & DRINK

#### The Cavendish

New for 2025, the perfect spot for a relaxed lunch, or quick coffee. Reserve a table or walk in to this spot in the heart of No.1 Court.

#### evian Refill

Purchase and enjoy chilled evian natural mineral water from refill stations across the Grounds.

#### Parkside Bar

Take a break and relax with a choice of beers, wines, spirits and soft drinks.

#### Parkside Food Market

A variety of hot food options to take away and enjoy in the Grounds.

#### Parkside Larder

A range of sandwiches, snacks, salads and soft drinks – and of course, our famous strawberries & cream.

### RETAIL & SERVICES

#### No.1 Court Wimbledon Shop

Our largest store is home to The Wimbledon Collection, our complete range of apparel and accessories, including our iconic towels, baseball caps and performance clothing.

#### Parkside Express Shop

A selection of bestselling items from the Official Wimbledon Shop.

#### Ticket Resale

After 3pm purchase returned Show Court tickets, subject to availability, for a nominal charge in aid of the Wimbledon Foundation.

### PLACES OF INTEREST

#### Fly Better Experience by Emirates

Find inspiration for your next destination with Emirates. Discover the onboard experience, meet the cabin crew, snap photos of your fun day at the tennis and enjoy the chance to win prizes.

## SOUTHERN VILLAGE

### FOOD & DRINK

#### Café by Ralph Lauren

Café by Ralph Lauren offers an in-store experience, providing a range of small bites, cream tea and light refreshments.

#### evian Refill

Purchase and enjoy chilled evian natural mineral water from refill stations across the Grounds.

#### Mac & Cheese

Classic Mac & Cheese available with a variety of toppings.

#### Pizzeria

Hand-stretched, stonebaked pizzas to take away or enjoy relaxing in the Southern Village.

#### Southern Village Bar

A variety of beers, wines, spirits and soft drinks.

#### Southern Village Larder

A range of sandwiches, snacks, salads and soft drinks.

### RETAIL

#### Boutique by Ralph Lauren

Celebrating 20 years of Ralph Lauren's Wimbledon partnership, shop the collection and create your own personalised product.

#### Southern Village Express Shop

A selection of bestselling items from the Official Wimbledon Shop.

#### Used Balls

Take home some used tennis balls straight off the courts from this year's Championships.

# THE GROUNDS

### PLACES OF INTEREST

#### American Express® Cardmember Lounge

An exclusive area next to Gate 12 for Cardmembers to relax and recharge.

#### Amex Experience

A fun and interactive experience next to Gate 11a in the Southern Village for all guests.

#### The Nation's Hub by Vodafone

As Official Connectivity Partner of Wimbledon, Vodafone invites you to connect, charge and play to win prizes with VeryMe Rewards.

#### Large Screen

Relax in a deckchair and watch all the action.

#### Quiet Room

A peaceful room to think, pray, meditate, or simply just be present in the moment.

## TEA LAWN

### FOOD & DRINK

#### evian Refill

Purchase and enjoy chilled evian natural mineral water from refill stations across the Grounds.

#### Long Bar by Stella Artois

Stella Artois invites you to experience the Perfect Serve at the Long Bar.

#### Pimm's on the Tea Lawn

Come and enjoy the perfect summer drink, Pimm's and lemonade, garnished with fresh fruit and mint for a drink that's fruity and delicious.

#### Strawberries & Cream

Wimbledon's iconic strawberries & cream. Enjoy with dairy or plant-based cream.

#### Tea Lawn Bar

A variety of beers, wines, spirits and soft drinks.

#### Tea Lawn Larder

Range of sandwiches, snacks, salads and soft drinks – and of course, our famous strawberries & cream.

### RETAIL

#### Centre Court Wimbledon Shop

Home of the Ralph Lauren collection, as well as a range of Wimbledon apparel and accessories including the famous Wimbledon towels.

#### Museum Shop

Located at the entrance to the Museum and stocking a wide selection of apparel, accessories and homewares.

### PLACES OF INTEREST

#### Fred Perry Statue

David Wynne's 1984 sculpture commemorates the 50th anniversary of Fred Perry's first Gentlemen's singles title.

#### Museum

Featuring star objects such as Sir Andy Murray's 2012 Olympic Gold Medal and Emma Raducanu's US Open Trophy, the 'Grassroots to Global Game' exhibition showcases tennis's transformation from Victorian pastime into today's global sporting phenomenon.

#### Technology Experience by IBM

Technology plays a vital role in delivering The Championships. Discover this year's innovations from IBM.

## WALLED GARDEN

### FOOD & DRINK

#### evian Refill

Purchase and enjoy chilled evian natural mineral water from refill stations across the Grounds.

#### Gin & Tonic Trike by Sipsmith

Discover our ready-to-go G&Ts at our iconic copper trike. Perfect for sipping courtside or on The Hill.

#### Walled Garden Bar

A variety of beers, wines, spirits and soft drinks.

#### Walled Garden Food Market

A variety of hot food options to take away and enjoy in the Grounds.

#### Walled Garden Larder

A range of sandwiches, snacks, salads and soft drinks, utilising our all new frictionless technology.

### PLACES OF INTEREST

#### Wimbledon Foundation

Visit the Wimbledon Foundation kiosk to find out more about how we're helping to make a positive difference to people's lives. You can also collect an Explore Wimbledon activity booklet here.

#### Rose Arbour

Sit and savour the beauty of Wimbledon's renowned floral displays, including two varieties of climbing rose.





# SOUTHERN VILLAGE



## SOUTHERN VILLAGE

This bustling part of the Grounds has several food and drink choices, fan experience options, tech activation and shopping. Or simply relax in a deckchair in front of the large screen.



NORTH

### KEY

- Toilets
- Accessible Toilet
- Baby Change
- Changing Places
- Bottle Refill
- First Aid
- Mobility Scooters
- Phone Charging
- Programmes
- Ticket Resolution
- Shuttle Bus
- Taxi Rank

### FOOD, DRINK & RETAIL

- Bar
- Evian Refill
- Hot Drinks
- Pizzeria
- Takeaway Cold Food
- Takeaway Hot Food
- Used Balls
- Wimbledon Shop

### ACCESSIBILITY

- Reserved Accessible Viewing
- Unreserved Accessible Viewing

# GUEST SERVICES



## Family room

Located in Wimbledon Park, adjacent to Church Road opposite Gate 4, this space is open to families and young people in need of a calm space to escape the crowds or breastfeed in private.



## First aid & pharmacy

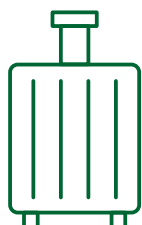
First aid at The Championships is provided by London Ambulance Service and Enhanced Care Services. See the **map** for first aid posts and location of the pharmacy.



## Information points

Guest Services team members are located throughout the Grounds and will be happy to answer any questions.

## Left luggage



### We have three left luggage locations:

- Wimbledon Park, servicing the Queue, open from 5.30am.
- AELTC Wimbledon Park, open from 8.30am.
- Somerset Road, open from 9am.

All left luggage locations close one hour after the end of play. Items are charged at £1 each for all bags and £5 for larger items. Please note that bags deposited should be no bigger than 60cm x 45cm x 25cm/ 24" x 18" x 10" (aircraft cabin size).



## Lost persons

Lost persons/children should be taken to the nearest entrance gate, or after 7pm to Gate 5 on Church Road.



## Lost property

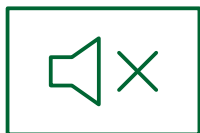
Lost property is situated under No.3 Court near Gate 13. Please call **020 8971 2251** or **click here**.



## Phone charging

Phone charging stations are located next to the pharmacy in Parkside, under the large screen on The Hill, next to Picnic Pick Up above Court 18, within the Walled Garden, on the Tea Lawn, in the Southern Village next to the Express Shop and within the Connection Hub by Vodafone.





### Quiet room

Located in the Southern Village, this sanctuary offers guests a peaceful space to pray, meditate or just be present in the moment.

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### Shops

We have three Official Wimbledon Shops and five Express Shops located around the Grounds. Check the **map** or use the Wimbledon App to find out which one is closest to you.

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### Smoking

Smoking (including vaping) is not permitted on courts, in buildings, in any queue or on The Hill. When smoking, please be considerate of other guests.

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### Ticket Resale, proudly supported by Barclays

Subject to availability, after 3pm you may purchase returned Show Court tickets from the Ticket Resale Kiosk located in Parkside next to No. 1 Court. Tickets cost £15 for Centre Court and £10 for No.1 Court and No.2 Court. All proceeds go to the Wimbledon Foundation.

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### Water refills

Please keep hydrated and refill your bottle for free at refill points throughout the Grounds.

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### Wi-Fi

Free Wi-Fi is available on The Hill and along the east side of the Grounds including Parkside and the Tea Lawn.

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### Wimbledon Lawn Tennis Museum

Located at Gate 4, opens 10am - 10pm (or 30 minutes after end of play). Free of charge to all guests during The Championships.



## PARTNER ACTIVATIONS

### Amex Experience

A fun and interactive experience next to Gate 11a in the Southern Village for all guests.



### American Express® Cardmember Lounge

An exclusive area next to Gate 12, where Cardmembers can relax and recharge.

### Amex Pavillion

A unique two-level space on The Hill, offering an exclusive upper deck for Cardmembers and a lower deck open to all guests.

### 150 Year Experience by Babolat



Journey through the brand's 150 year history with our interactive timeline, prove your racket skills in our immersive game, and don't miss the chance to take a photo with your favourite Babolat player.



### Champions' Corner by Barclays

Meet the players, win incredible prizes and get up to speed on all the tennis action with live daily interviews.



### Fly Better Experience by Emirates

Find inspiration for your next destination with Emirates. Discover the onboard experience, meet the cabin crew, snap photos of your fun day at the tennis and enjoy the chance to win prizes.



### evian Refill

Purchase and enjoy chilled evian natural mineral water from refill stations across the Grounds. Refill your own bottle or purchase the exclusive evian refill bottle available on site at Wimbledon.



### Technology Experience by IBM

Technology plays a vital role in delivering The Championships. Discover this year's innovations from IBM.



### Champagne Bar by Lanson

Enjoy a range of classic champagnes in the beautiful surroundings of the Centenary Garden.



### Centenary Coffee by Lavazza

Coffee lovers can enjoy full barista service and a wide menu of coffee recipes, from the classic Italian, to a Signature Wimbledon Cappuccino, reinvented every year.

### The Hill Coffee by Lavazza

Relax and enjoy a true Championships moment on The Hill, with a barista coffee in hand, chosen from a wide menu.





### **Pimm's on The Hill**

Savour a classic Pimm's and lemonade in the beautiful, floral surroundings of The Hill, or pick up a delicious pre-mixed Pimm's, perfect for on the go.

### **Pimm's on the Tea Lawn**

Come and enjoy the perfect summer drink, Pimm's and lemonade, garnished with fresh fruit and mint for a drink that's fruity and delicious.

### **Café by Ralph Lauren**

Café by Ralph Lauren offers an in-store experience, providing a range of small bites, cream tea and light refreshments.



### **Boutique by Ralph Lauren**

Celebrating 20 years of Ralph Lauren's Wimbledon partnership, shop the collection and create your own personalised product.

RANGE ROVER

### **Legacy Dressing Room by Range Rover**

To celebrate 55 years of Range Rover, we invite you to enjoy a multisensory experience that highlights the advancements of Range Rover and The Championships over the years.

### **Gin & Tonic Trike by Sipsmith**

Fancy a mixed double? Discover our ready-to-go G&Ts at our iconic copper trike. We blend our London Dry Gin with the finest tonic water for a delightfully balanced bar-quality drink, perfect for sipping courtside or on The Hill.



### **Pergola Bar by Sipsmith**

Looking for a smooth serve every time? Whether you fancy a gin and tonic in the sunshine or you're celebrating with a refreshing cocktail, we have the perfect menu for you.

### **Long Bar by Stella Artois**

Stella Artois invites you to experience the perfect serve at the Long Bar.



### **Perfect Serve Bar by Stella Artois**

Stella Artois invites you to join our Perfect Serve masterclass while enjoying views of the large screen on The Hill.

### **The Nation's Hub by Vodafone**

As Official Connectivity Partner of Wimbledon, Vodafone invites you to connect, charge and play to win prizes with VeryMe Rewards. As the Nation's Network, Vodafone has increased its network capacity to give you the best Wimbledon experience so you can keep connected throughout your time at The Championships.





# FOLLOW THE ACTION

Keep up to date with the latest Wimbledon news, scores and behind-the-scenes content wherever you are.

## wimbledon.com

Log in to **myWIMBLEDON** to follow your favourite players, receive personalised catch-ups and follow live point-by-point scores.

REGISTER WITH **myWIMBLEDON**



## The Wimbledon App

You will need the Wimbledon App in order to display your ticket, but make sure you check out the interactive map and other guest information to make the most of your day.

DOWNLOAD THE WIMBLEDON APP ON IOS



DOWNLOAD THE WIMBLEDON APP ON ANDROID



## Daily content during The Championships

A range of live and on-demand video content will be available to enjoy on **wimbledon.com**, the Wimbledon App and Wimbledon's social channels, covering the breadth of the Wimbledon experience.

The Wimbledon Radio Channel will return, offering coverage of The Championships from morning to close of play, and is accessible via **wimbledon.com** or 87.7FM.

## Social media



WE LOOK FORWARD TO WELCOMING YOU TO THE CHAMPIONSHIPS