



IN PURSUIT *of* GREATNESS

TICKET HOLDERS' GUIDE

THE CHAMPIONSHIPS, WIMBLEDON
1 JULY - 14 JULY 2019





Thank you for purchasing a ticket to The Championships.

Whether you're a regular visitor or are coming for the first time, this Ticket Holders' Guide will provide you with all the information you need to plan your day, and we hope you find it useful. Please pay special attention to the information on page 20 that explains what you can and cannot bring with you, as well as our security page and Conditions of Entry.

You can also find extensive information on The Championships and our Grounds on **wimbledon.com**, where you can also register with myWimbledon to personalise your experience ahead of your visit.

Finally, we wanted to let you know that with your support, we are committed to using the heritage and resources of Wimbledon to help make a difference at a local, national and international level through the work of the Wimbledon Foundation and in our support of the LTA. You can find out more at **wimbledon.com/foundation**



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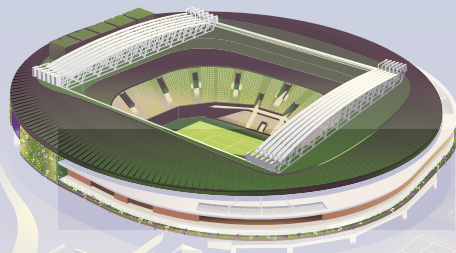
CONTENTS

What's on in 2019.....	2
Sustainability.....	3
Your Tickets.....	4
How to get to The Championships	6
Quick tips for your day	8
The Wimbledon Shop.....	11
Central Wimbledon map.....	12
Map of the Grounds	14
Championships information.....	16
Security (prohibited items).....	20
Food and Drink.....	21
Following Wimbledon	26
Conditions of Entry.....	28

CONTACTING THE AELTC

General (non-ticket) Enquiries.....	020 8944 1066
Ticket Office (not sales).....	020 8971 2473
Museum Enquiries.....	020 8946 6131
The Wimbledon Shop.....	020 8879 5250
Website.....	wimbledon.com
Social Media.....	@wimbledon

WHAT'S ON IN 2019



THIS IS A VERY EXCITING YEAR FOR No.1 COURT

Not only will we be unveiling our new roof, equipped with the very latest in LED sports lighting, but we've also replaced all the court seating with 12,345 wider, cushioned seats. There are also new hospitality spaces surrounding the court and, to the west, the public Walled Garden Food Market provides shaded outside seating. Keep an eye out too for our living wall – you can find it next to the large screen at the foot of Aorangi Terrace.

If you want to know more, the Wimbledon Museum has a special exhibition mapping the No.1 Court reconstruction and the court's history. There's much more to see there too, so we recommend taking the time to visit while you're here. You can find it via the Museum Shop at Gate 4.

Another new area to explore this year is the Southern Village, to the south of No.2 Court. This new space features the Wimbledon Tennis Shop, the AMEX Tennis Fan Experience, a variety of food and drink options, and the Sustainability at Wimbledon area, which highlights the work the AELTC and its official partners are doing in this important area.

While you're at the southern end of the Grounds, if you're an American Express cardholder you might also like to visit their cardmembers' lounge adjacent to Gate 12 (pre-book an appointment via American Express), or maybe head to Court 12,

which this year has a new stand with an extra 680 seats.

And we haven't forgotten the players. They will be preparing for their matches in newly renovated Championships' Dressing Rooms, and will also benefit from the extension of electronic line calling to Courts 14, 15, 16 and 17.

On court, our wheelchair competition expands this year to include Quad Singles and Doubles. If you're here at the end of the second week make sure you take time to watch the wheelchair athletes in action.

Finally, don't forget that we've brought forward the start of play on outside courts to 11am.

We hope you enjoy our new facilities and would love to know what you think, so do contact us via wimbledon.com with your comments.

SUSTAINABILITY

Sustainability is a key focus for Wimbledon and we're committed to taking a sustainable approach whenever possible in the running of The Championships, the Club and the Foundation. Last year we launched our sustainability mission, alongside a range of initiatives focused on the four key themes of **energy, transport, food & drink, and waste**.

We operate a streamed waste bin system at The Championships to separate the recyclable materials from general waste, which undergoes an energy recovery process to produce electricity for the National Grid. In 2018, all of our Championships waste was diverted from landfill and our ambition in 2019 is to increase the proportion of Championships waste entering our recycling bins.

You can play your part in helping us by following these simple steps:

- Check that your waste is recyclable
- Check that your waste isn't contaminated with food - especially fruit in glasses

- Check that you're placing it into the correct bin – the signage information on the bins should help you make the right choice
- If in any doubt, please ask any of our members of staff

This guidance applies to our plastic bottles too. As part of evian's commitment to circularity, we are proud to be working together to debut **the first 75cl bottles made from 100% recycled plastic** for this year's Championships. These bottles can then be recycled, ensuring the plastic is kept within the circular recycling process.

There are also **more than 100 free water refill points and fountains** around the Grounds for you to use and the Wimbledon App will provide you with information on your closest refill point. Visit the **Sustainability at Wimbledon area in the Southern Village** to find out more about the important work that Wimbledon and our Official Suppliers are undertaking or visit wimbledon.com/sustainability to read more.



DID YOU KNOW?

In 2018, 100% of Championships waste was diverted from landfill.

YOUR TICKETS

Your tickets guarantee you entry to the Grounds on the date shown, so please make sure to bring them with you. In addition to the court that you have tickets for, you will also be able to view tennis on the non-ticketed Show Courts and all other outside courts. Please note your tickets do not guarantee that you will be able to watch any particular match, round of matches or individual players. We publish the provisional Order of Play the evening before each day, but matches may also move from one court to another at the discretion of the AELTC.

Please ensure you read and note the following important information:

TICKET CONDITIONS

Tickets are issued subject to the AELTC's Conditions of Sale. Full details are available on wimbledon.com

TICKET WARNING

Do not buy tickets from touts or other unauthorised agents; they will not gain you entry to the Grounds.

Tickets with the word 'Debenture' printed on them in place of the price may be legally transferred or sold on; however, we advise you to check that any tickets



All other tickets are strictly non-transferable and must neither be sold nor advertised or offered for sale whether on the internet, in newspapers or elsewhere. Any such tickets that are transferred, advertised or offered for sale will be void.

offered by unofficial websites are indeed Debenture tickets.

The AELTC takes active steps to monitor advertisements and sales, including those made via shops and internet sites. Sellers of non-Debenture tickets will be contacted and may be prohibited from receiving tickets.

SOCIAL MEDIA

Please do not share or post pictures of your ticket offer or tickets on any social media or websites. People may use the details and offer them for sale elsewhere to defraud/attempt to defraud third parties or other individuals into buying them. This may result in ticket holders encountering difficulties when visiting Wimbledon.

REFUND/NON-TRANSFER POLICY

If you're unable to use your tickets, please do not give them to your family or friends – **tickets are strictly non-transferable**. The AELTC offers a flexible return/refund policy, provided that the tickets are returned prior to the day of play. Please ensure you contact the Ticket Office - **020 8971 2473**.

CANCELLATION OF PLAY DUE TO RAIN

We have a Raincheck Policy outlining refunds offered if play is cancelled due to rain. The amount refunded will depend on the Referee's record of how much play takes place on your ticketed court. Full details are available at wimbledon.com – search Raincheck Policy.

ACCESSIBILITY

We pride ourselves on our policy of equality, inclusion and accessibility and we are constantly working to improve all aspects of The Championships for our guests, in partnership with Level Playing Field. If you have any accessibility queries, please call the Ticket Office on **020 8971 2473**.

Please see Championships Information (page 18) for details of wheelchair seating on courts. Accessibility information for each area of the Grounds and all courts are also available on accessable.co.uk

CHILDREN

A day at The Championships is an exciting and memorable experience. However, the Grounds are large and crowded and so we don't recommend bringing babies in arms or pushchairs.

A ticket is not required for those under five, although babies in arms and children under five are not allowed into the Show Courts (Centre, No.1, No.2, and No.3 Courts and Courts 12 and 18).

Children over five and under 12 are welcome into all courts, provided they are accompanied by an adult at all times and have their own seat. **We request that all children under the age of 16 attend The Championships with an adult and are supervised appropriately.**



HOW TO GET TO THE CHAMPIONSHIPS

Please plan your journey in advance and give yourself plenty of time to reach our Grounds. Bear in mind that both public transport and roads around The Championships will be heavily congested.

PUBLIC TRANSPORT

Journey Planner – see the Transport for London website to plan your journey by train, tube, tram and bus at tfl.gov.uk

Southfields – on London Underground's District Line. Southfields is a 15-minute walk to the Grounds, or a five-minute walk to the Queue. An accessibility shuttle is available for those who might experience difficulty in walking to the Grounds. Check the map on pages 12 & 13 for drop-off and pick-up locations.

Wimbledon – serviced by South Western Trains from Waterloo and the London Underground's District Line. The station is a 25-minute walk to the Grounds. Alternatively, there is a shared taxi service or dedicated Championships buses running frequently from the station forecourt. Tramlinks from Croydon and the suburbs also run to Wimbledon.

CENTRAL LONDON BUS SERVICES

There are also direct bus services from Central London via St Pancras, Euston, Baker Street, Marble Arch and Victoria. See goaheadlondon.com/wimbledon for more information.

TAXIS/RIDE-SHARING APPS

London Taxi services operate from the taxi ranks at Southfields and Wimbledon Stations, and from Church Road (Gate 4) and Somerset Road (Gate 13).

Taxi sharing is encouraged during peak times.

If you choose to use a ride sharing app, such as Uber, please note that there are designated drop off and pick up areas in order to minimise congestion around the Grounds (see map on pages 12 & 13).

PARKING

Pre-paid Parking – guarantee your parking space in one of our adjacent car parks by pre-booking via theaa.com/wimbledon or call **01256 492110**. Prices start from **£25**.

Unreserved Parking – on-day parking is available, subject to space, in Car Parks 6 (access via Home Park Road) and 10 (enter via Wimbledon Park Road) priced from **£30** per car (see map on pages 12 & 13). Please note Car Park 10 is managed by London Borough of Merton.

Disability Parking – if you require Blue Badge parking we recommend booking in advance via theaa.com/wimbledon. On-day parking cannot be guaranteed.

Park & Ride – a Park & Ride service is available at Morden Park (located on A24 at postcode SM4 5QU) charged at **£15** per car and **£20** for minibuses. This is open from 6.30am until 11pm, with the last bus leaving the AELTC at 10pm, or at 10.40pm if there is late play on Centre or No.1 Courts.

Cycling – bikes can be parked free of charge in Car Park 8 on Church Road. Please do not lock your bike to any railings as it will be removed.

Motorcycles – parking is available in Car Park 4 for **£10**.

Please use postcode **SW19 5AG** to reach us via sat nav or other mapping services.



WHY NOT WALK TO THE GROUNDS?

Most people who arrive at local stations continue to the Grounds on foot.

QUICK TIPS FOR YOUR DAY

We want everyone who comes to visit The Championships to have a memorable experience. Here are some hints and tips for making the most of your day:

BEFORE YOU LEAVE HOME

- Check your travel options. Transport routes and roads around the Grounds will be very busy.
- Come prepared for all weather conditions.
- Wear comfortable footwear, our grounds are large and hilly.
- Think about what you are going to bring with you. Bag sizes are restricted and some items are prohibited (check page 20).
- If you face challenges/ difficulties with distances or hilly ground, it may be easier for you to bring a wheelchair (please note that neither the AELTC nor St John Ambulance provides these for visitors).
- Consider the food options available via **wimbledon.com**. We have a selection of vegan, vegetarian and gluten-free options available across the Grounds; however, visitors with special dietary requirements should bring with them what they need to eat and drink throughout the day.
- Download the Wimbledon App, this will give you the very latest information in advance and while you're here.



AROUND THE GROUNDS

- The Grounds can be crowded and you may have to queue to get into your court so allow plenty of time to move around.
- There are no supporting rails in tiered sections of the stands, be careful in these areas.
- Please don't leave anything unattended, even next to your seat.
- Always keep your ticket with you.
- Smoking (including vaping) is not allowed on courts, in buildings, in a queue and on Aorangi Terrace. When smoking please be considerate to other visitors.
- Use our interactive map in the Wimbledon App for navigation instructions and directions to food & drink offerings, courts, water fountains, shops and much more.

AROUND THE COURTS

- Remember to switch your phone or tablet to silent when around the courts, and please ensure your flash is disabled if you choose to take photos.
- You may only enter or leave a court at the change of ends or between matches, never during a tie-break.
- Please don't make any noise during a rally.

- Players love applause, but we ask you not to clap a net cord or double fault.
- Only plastic or cardboard cups and uncorked bottles are permitted on the courts.
- Centre Court, No.1 and No.2 Courts have wheelchair user seating reserved for ticket holders. No.3 Court has limited unreserved spaces for wheelchair users on the west side via Gangway 10, and unreserved spaces for wheelchair users are available on all outside courts.

GOING HOME

- Please hand in or offer your Show Court tickets for scanning as you leave the Grounds – these will be resold for charity via the Wimbledon Foundation.
- **If travelling by public transport:**
 - For **Wimbledon and the south**, please exit via Gates 13 or 12 for taxis, bus shuttle to Wimbledon Station, Park & Ride, and the Central London bus service.
 - For **Southfields and the north**, please leave via Gates 4 or 5 for taxis, or Gate 1 for a 15-minute walk to Southfields Station.



THE WIMBLEDON SHOP

Remember your day at Wimbledon by taking a piece of The Championships home with you from one of the official Wimbledon Shops. With something for everyone, the flagship stores are located in the south west corners of Centre Court and No.1 Court, the Museum Shop is between the turnstiles and Gate 4, and the new Tennis Shop, including our personalisation service, is located in the Southern Village (see the map on pages 14 & 15).

We have a large selection of new products available from 2019, including the new Wimbledon Apparel Collection for men, women and children, the iconic 2019 Championships towel, the official 2019 tennis ball, our new performance clothing range, official equipment from Babolat, our delightful range of souvenirs, or something for your home.

Led by our core values of heritage and excellence, we place our emphasis on the highest quality materials, latest trends, fits and colour palettes that echo the unmatched standards found across all aspects of The Championships.

Our products are sourced within the UK and Europe wherever possible, with development taking place year-round ensuring new ranges are available in time for The Championships.

If you miss the chance to visit one of our shops, you can also buy a selection of official merchandise online at wimbledon.com/shop

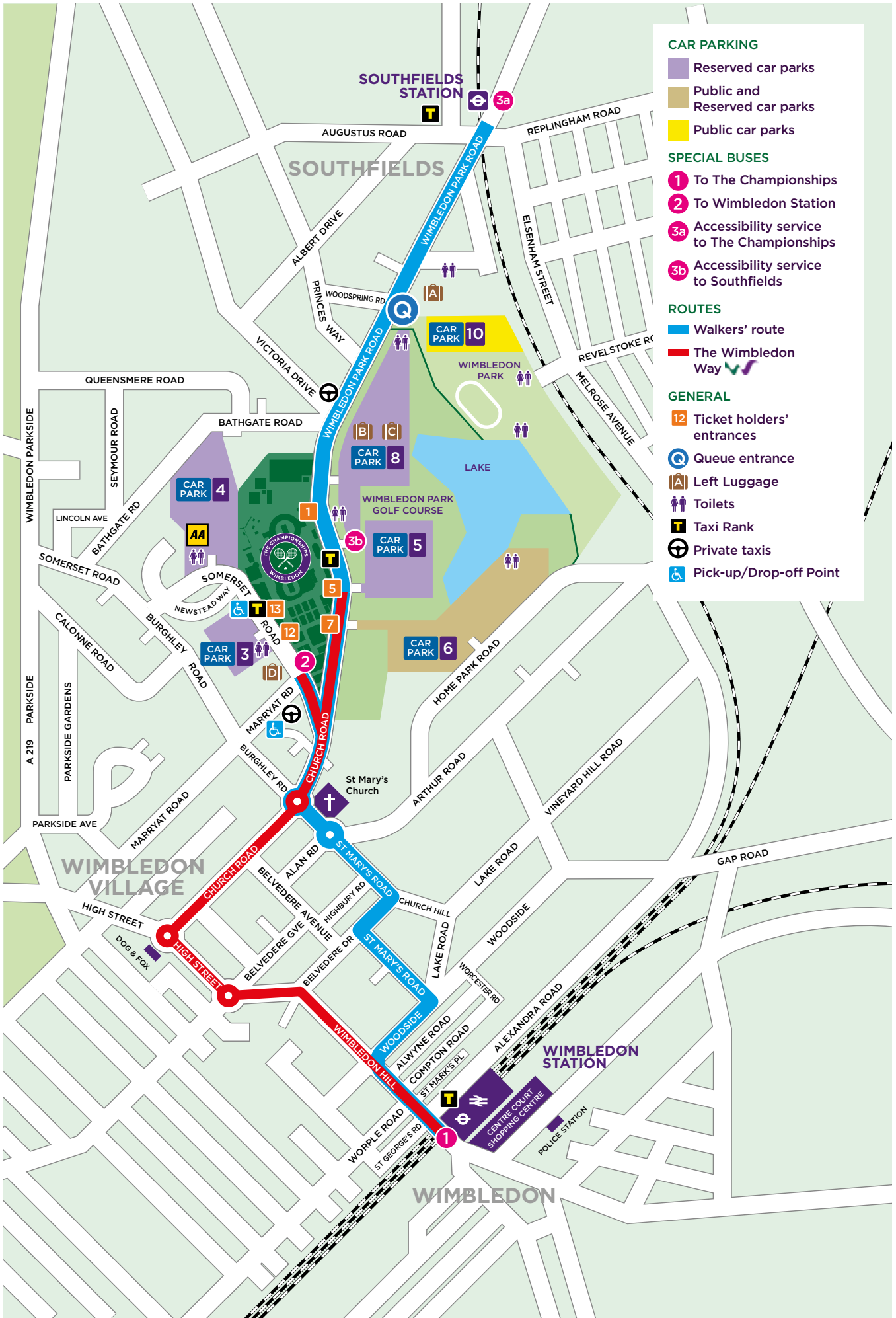
We hope you enjoy your Wimbledon shopping experience.



DID YOU KNOW?

Did you know that one Championships towel is made up of 10,500 metres of yarn? That's enough to wrap around Centre Court 150 times!

CENTRAL WIMBLEDON MAP



MAP OF THE GROUNDS



CHAMPIONSHIPS INFORMATION



GROUND'S OPENING & MATCHES

The Grounds are open from 10.30am daily.

Play starts on outside courts at 11am, and on Centre and No.1 at 1pm, apart from finals weekend when play starts on Centre Court at 2pm.

The Order of Play for the following day is available each evening after 8pm at **wimbledon.com**, and daily in the Official Programme.

The Referee may change the Order of Play during the day depending on the progress of matches on each court, and the weather. Keep up to date with the latest schedule on **wimbledon.com**

Remember that tickets are for the court specified on the date shown and entitle the ticket holder to

entrance to that court and not to viewing a particular match or round of matches.

AUTOGRAPHS

Attend interviews and signing sessions with players at the Fan Zone near the Aorangi Pavilion.

INFORMATION DESKS

Our information team will be happy to answer any of your questions about the Grounds and The Championships. You can find them at one of our six Information Desks (see map on pages 14 & 15).

You can also use our messaging assistant, Fred, available within the Wimbledon App, for any questions you might have.

LEFT LUGGAGE

There are no left luggage facilities inside the Grounds, but facilities are provided at a number of locations outside the Grounds (see map on pages 12 & 13). Camping equipment, tents, chairs, oversized bags, picnic hampers, opaque liquid bottles and other prohibited items must be left in one of these facilities.

Please note that bags deposited in left luggage should be no bigger than 60cm x 45cm x 25cm/24" x 18" x 10" (aircraft cabin size). A **£5 charge** will be made for the deposit of overnight

equipment, with other items charged at £1; proceeds are donated towards improving facilities in Wimbledon Park.

All bags will be searched before acceptance into the left luggage facilities.

LOST PERSONS & CHILDREN

Lost persons/children should be taken to the nearest Championships Information Desk (see map on pages 14 & 15 for locations) or after 7pm to Gate 5 on Church Road.

If you are making queries regarding lost persons or children please ask a steward and/or the nearest Championships Information Desk.

LOST PROPERTY

Situated under No.3 Court, near Gate 13. Call **020 8971 2251** or search 'lost property' on **wimbledon.com** for details.

MAP

See the Map of the Grounds on pages 14 & 15 for the locations of:

- ATM/Cashpoints
- Toilets
- Food & Drink
- First Aid posts
- Large screen
- Pharmacy
- Public telephones
- Water/Bottle refill points

You can also search for all and navigate to each of these using the new interactive map in the Wimbledon App.



EMERGENCY

In the event of any emergency, please:

- Contact a member of staff or steward/guard immediately, or;
- Call using a **red emergency telephone** or dial **020 8971 2666** from an external line
- Give your **name**, the **nature of the incident** and the **location**.

EVACUATION

If you are asked to evacuate a court or the Grounds, please leave by the nearest suitable exit or as directed by uniformed stewarding staff, taking all your personal belongings with you.

MOBILITY IMPAIRED VISITORS

For those who need accessibility information, an Easy Access Guide is available either from the Ticket Office or for download from wimbledon.com. You can also get a copy from your entry gate when you arrive at the Grounds. Detailed accessibility information is also available on accessible.co.uk

Please note that neither the AELTC nor St John Ambulance provides wheelchairs for visitors.



Court seating for wheelchair users:

- **Centre Court, No.1 and No.2 Courts** - wheelchair user seating is reserved for ticket holders.
- **No.3 Court** - limited unreserved spaces for wheelchair users on No.3 Court on the west side via Gangway 10. We ask that for safety reasons, no other seating on these courts is occupied by wheelchair users.
- **Outside Courts** - there are unreserved spaces for wheelchair users on all outside courts. The location of these spaces is marked on the Map of the Grounds within the 'Easy Access Guide'.

MUSEUM

Located at Gate 4, the Wimbledon Lawn Tennis Museum is open during The Championships, for ticket holders only, from 9.30am-8pm, and daily throughout the year (10am-5pm, 5.30pm in summer).

The Museum will be open to the public on the middle Sunday if no play is scheduled. Admission prices during The Championships are as follows:

MUSEUM	INDIVIDUAL
Adult	£10.00
Concession	£8.00
Child under 16	£5.00

The Museum includes this year's special exhibition on No.1 Court, as well as the trophies, and outfits from famous players past and present.

PASS-OUTS

Wristbands for pass-out and re-entry to the Grounds are available at Gates 5 and 13 only.

PROGRAMMES

Save yourself the need to carry around the official programme by buying your copy in advance. We will email you a digital version to download on your mobile or tablet, while your physical souvenir copy is sent to your home address. Search for 'programmes' on wimbledon.com for more.

TENNIS FAN EXPERIENCE

While you're at The Championships, take time to visit the new AMEX Tennis Fan Experience by located south of No.2 Court in the Southern Village.

TICKETS

Ticket Resale - Subject to availability, you can purchase returned Show Court tickets, not before 3pm, for a nominal charge in aid of the Wimbledon Foundation, from the Ticket Resale kiosk north of Court 18 near the top of St Mary's Walk.

Visitors who are unable to visit the Ticket Resale kiosk due to its location should speak to any Honorary Steward.

Public Ballot for

The Championships 2020 -

The Championships 2020 will take place from 29 June - 12 July.

Join myWimbledon to receive the latest information about the Public Ballot, or check wimbledon.com from 1 August 2019.



WI-FI

We have free public Wi-Fi available in the Queue, on Aorangi Terrace and at Ticket Resale, and along the east side of the Grounds including the No.1 Court Food Village, the Tea Lawn, Cafe Pergola, Baseline Grill & Cafe, the Southern Village and near Gates 1, 3, 4 and 5.

WIMBLEDON FOUNDATION

The Wimbledon Foundation is the charity of the All England Lawn Tennis Club and The Championships, and aims to help change people's lives using the resources and heritage of Wimbledon. The entire proceeds from Ticket Resale are donated via the Wimbledon Foundation to charities and community organisations.

Come and meet the team at the No.1 Court South West Hall and take part in our Explore Wimbledon activity map.

SECURITY (PROHIBITED ITEMS)

As you would expect, we work closely with the Metropolitan Police to ensure the safety of everyone in our Grounds, both year-round and during The Championships. In order to achieve this, security measures are in place at all times, which means that at your point of entry we will search both you and your bags.

Bag sizes are restricted to 40cm x 30cm x 30cm (16" x 12" x 12"). Please bear in mind that it takes longer to search multi-pocketed

bags/backpacks therefore your choice of bag will affect your speed of entry.

Restrictions are in place on what you can bring into the Grounds – see prohibited items below. Any prohibited items inadvertently brought to The Championships can be deposited at left luggage facilities outside the Grounds (see map on pages 12 & 13).

Any items discovered after entry through the gates will be confiscated and cannot be collected on exit.

PROHIBITED ITEMS

The following items are prohibited from the Grounds:



We value your help in helping to ensure the safety and security of all our visitors. If you see anything suspicious during your visit, please don't hesitate to alert a member of staff or a police officer.

FOOD AND DRINK

Food and drink are an important part of enjoying The Championships, be it a quick bite between matches, a more formal lunch, a quintessential British afternoon tea or a sundowner when the day's play has concluded.

We're proud to showcase the rich seasonal harvest and the very best from British growers and producers. Quality British ingredients are at the heart of our food and drink ethos and feature in the broad selection of dishes and menus available across the Grounds.

NEW FOR 2019

We're delighted to offer a new area for The Championships 2019 – the Southern Village, which hosts a Bar and Larder – offering food to go such as sandwiches, salads, confectionery, hot light bites and hot and cold drinks.

STRAWBERRIES AND CREAM

The strawberry has been an intrinsic part of The Championships since 1877, when spectators at the original grounds in Worple Road enjoyed the juicy sweet fruit while watching matches.

In 2018, The Championships served over 38.2 tonnes of strawberries, all of which were grown by Marion Regan at her family farm in Kent. To ensure the utmost freshness, LEAF-certified Grade 1 strawberries are picked from 5am and delivered by 9am to be eaten the same day.

For a quick guide to what's available this year, please see page 24 & 25, refer to the map on pages 14 & 15, visit the Wimbledon App, or check wimbledon.com/foodanddrink



RESTAURANTS

The Wingfield (Centre Court)

Located in Centre Court, The Wingfield is the only pre-bookable restaurant at The Championships, offering a three-course fixed lunch menu, and afternoon tea showcasing British ingredients. Booking is essential for lunch, however reservations are not required for afternoon tea, which is served from 3.30pm. Book online at wimbledon.com/foodanddrink

Conservatory Kitchen (No.1 Court)

Choose from hot and cold lunches such as Lancashire beef lasagne, British landed sustainable herb crusted haddock or a choice of delicious sandwiches and salads from the Deli. Classic Wimbledon strawberries and cream are available for dessert, or indulge in an irresistible treat from our cake table.

Cafe Pergola (Southern Grounds)

Assisted-service lunch in our refreshed Cafe Pergola offering our celebrated 'Best of British' Blythburgh free-range pork from Suffolk as well as afternoon tea, light refreshments and a bar.

Baseline Grill (Southern Grounds)

Full table service in a lively modern environment, with juicy burgers, grilled Norfolk chicken and salads.

Alternatively, try our sustainably-sourced lobster and crayfish roll followed by delicious Kent strawberries.

Baseline Cafe Bar (Southern Grounds)

'Best of British' showcases some of the finest produce in this assisted-service restaurant. Delicious Sutton Hoo



chicken, reared in Norfolk especially for The Championships, is accompanied by salt roasted potatoes and freshly picked salad leaves, which can be served either as a salad or in a flatbread to go.

FOOD MARKETS

Look out for our three food markets located in key areas within the Grounds offering a variety of world foods alongside British favourites, as well as quick serve drinks and snacks.

The Food Village is located to the east of No.1 Court, you can find the Walled Garden Food Market along with a large outdoor seating area to the west of No.1 Court near Court 14, while the Tea Lawn is nestled under the east side of Centre Court. Each space has its own distinct character where you can eat and drink while soaking in that special Championships atmosphere at your own pace.

If you fancy something a bit sweeter, we offer plenty of ice cream or confectionery at our handy kiosks throughout the Grounds - don't miss the ice cream parlour next to the Food Village.

AFTERNOON TEA

Using the freshest British ingredients, our classic sandwiches, scones with clotted cream and strawberry jam, selection of tea pastries, along with the Wimbledon favourite of strawberries and cream are perfect for that late afternoon treat; all served with a pot of English Breakfast tea or your favourite infusion.

You can enjoy table service Afternoon Tea or Champagne Afternoon Tea in The Wingfield (from 3.30pm) or, if you prefer, you can personalise your own at our self-service Conservatory Kitchen or Cafe Pergola restaurants from 3pm. No reservations are needed for any of these restaurants for afternoon tea.

PICNIC HAMPERS

If you are keen not to miss a moment of the tennis action why not enjoy one of our very special picnic hampers for two? Available by pre-order only, you can choose either our premium three-course lunch or our delicious afternoon tea, all wrapped up in an exclusive Wimbledon rucksack or cool bag, which can be collected on the day of your visit from the picnic pick-up point to the north of Court 18 (see map on pages 14 & 15). For more information and to pre-order visit wimbledon.com/foodanddrink



QUICK GUIDE

CENTRE COURT

RESTAURANT

The Wingfield – table service lunch and afternoon tea. For lunch, booking is essential via wimbledon.com/foodanddrink

ON THE GO

Long Bar – quick serve beverages.

Lawn Buffet – sandwiches, salads, light refreshments and bar.

Champagne Bar – table service champagne, seafood, sandwiches and sushi with live music.

Tea Lawn – strawberries & cream, pizzas, the sausage grill and fast service drinks

Level 5 Refreshments – sandwiches and light refreshments.



No.1 COURT

RESTAURANT

Conservatory Kitchen – assisted-service hot and cold lunches, deli sandwiches, afternoon tea, light refreshments and bar.

ON THE GO

Walled Garden Food Market – Grill, British and World food concepts serving hot options, light refreshments and cold drinks alongside a Larder and Bar

Larder – sandwiches, salads, pastries, hot and cold beverages and coffee.

Aorangi Terrace – Pimm's and ice cream

Court 18 Picnic Pick-up Point – collect your pre-booked lunch or afternoon tea picnic hamper for two.

Food Village – hot food take-away including hot wok stir-fry, fish and chips, Mexican and grill serving burgers; The Pantry serving sandwiches, salads, pastries, cookies, muffins, hot and cold beverages, and Bar.

Canyon Ice Cream – light refreshments, ice cream, hot and cold beverages.



SOUTHERN GROUNDS

RESTAURANTS

Baseline Grill – serving a delicious hot and cold menu including burgers, lobster roll, salads and drinks.

Cafe Pergola – assisted-service lunch and afternoon tea, carvery, light refreshments and bar.

We recognise alternative dietary choices and are committed to offering multiple vegetarian, vegan and gluten-free choices across the Grounds with one option in every sit-down restaurant and more within the Tea Lawn, Food Village, Southern Village and Walled Garden. In addition, vegan-friendly cream is available with our famous strawberries in all locations. Please ask our team for any assistance.

ON THE GO

Baseline Cafe Bar – Best of British salad and wraps, speciality coffees, teas and bar drinks.

Larder – sandwiches, light refreshments, hot and cold drinks, bar and coffee bar.

FOLLOWING WIMBLEDON

**WIMBLEDON.COM**

wimbledon.com is available on mobile, desktop and tablet, and features all the information you need to plan your day.

We recommend you register with myWimbledon too, our personalised digital service enables you to subscribe to your favourite players, and tell us what really matters to you.

Don't forget that **wimbledon.com** also has in-depth scores, draws, statistics and player profiles, and you can browse and watch video content, from short clips to highlights, interviews and features, as well as beautiful photographs from every match, court and vantage point.

THE WIMBLEDON APPS

Download the Wimbledon App, available on mobile and tablet for iOS and Android. Redesigned for 2019, the Plan Your Visit feature allows you to get ready for your day and keep on top of the action while you're here with personalised player alerts and live scores. Find your way around the site with our enhanced map, complete with navigation and instructions from Fred, our visitor chatbot.

In the Queue or on the Grounds, look out for the Wi-Fi symbol to connect to our free public Wi-Fi, giving you access to additional interactive features within the app, including live streams.

If you're at home, we've also got an app for Apple TV, featuring all our live video content, highlights, radio, and scores, all on your very own big screen.

SOCIAL MEDIA

Whatever your platform of choice, we'll bring that something extra to your day – both on the Grounds and off.

Wimbledon on Facebook (**facebook.com/wimbledon**) brings you all the best video as it happens, Q&As with players, beautiful pictures and fascinating graphics.



Instagram (**Instagram.com/wimbledon**) takes those beautiful pictures and makes them breathtaking, while our Instagram stories show off a lighter side.

Search for Wimbledon on Snapchat for exclusive behind-the-scenes insights into our daily stories, in the real and raw way that only Snapchat can deliver.

On Twitter, **@wimbledon** will keep you up to date with all the action around the Grounds, plus give you that extra insight, not to mention live video, brought to Twitter through Periscope.

There's also YouTube (**youtube.com/Wimbledon**), the ultimate source of Wimbledon video content, easy to search and overflowing with highlights, interviews, features and more.

Finally, if you prefer your Wimbledon content in Chinese – we're on Weibo and Wechat. And for Japanese speakers, we're on Line too.

LIVE VIDEO & RADIO

Available on **wimbledon.com**, the apps, and our social media channels and live from 9am to the close of play, the Wimbledon Radio Channel, the Wimbledon Centre Court Channel, and the Wimbledon No.1 Court Channel are available worldwide. The main channel features presentation, commentary and updates, and the two court channels offer dedicated ball-by-ball commentary.

Live throughout the grass court season and daily during The Championships from 11am to close of play, the Wimbledon Channel is our live digital video presentation, bringing you the best bits of Wimbledon as they happen. New this year, look out for our daily preview show, the perfect bite-size breakfast companion.

Any queries, anecdotes, insight or feedback? Get in touch – **socialmedia@aeltc.com**



CONDITIONS OF ENTRY

CONDITIONS OF ENTRY TO THE GROUNDS OF THE CHAMPIONSHIPS, WIMBLEDON 2019

Entry to the grounds of the All England Lawn Tennis Club ("Grounds") requires a valid ticket, authorised voucher, pass or accreditation issued by or on behalf of The All England Lawn Tennis Club (Championships) Limited ("AELTC"), which must be retained at all times and be available for inspection by authorised staff at any time. Entry implies acceptance of the following conditions which have been established for the safety and enjoyment of all our visitors and may be amended from time to time:

SAFETY AND SECURITY

1. Entry to the Grounds will only be authorised upon presentation of a valid ticket, authorised voucher, pass or accreditation issued by or on behalf of the AELTC and, if required by the AELTC, photographic proof of identity.
2. The AELTC reserves the right to limit items which may be brought into the Grounds and to search bags, vehicles and persons before granting entry to the Grounds and subsequently, if required. Persons entering the Grounds agree to such searches and the AELTC reserves the right to refuse entry to, or to remove from the Grounds, anyone refusing to submit to such a search.
3. Entry to the Grounds will not be permitted for anyone who has been banned or ejected from the Grounds by the AELTC or from any tennis tournament sanctioned by the ATP, WTA or ITF. Persons entering the Grounds warrant that they are not subject to any such ban.
4. Parents and guardians assume responsibility at all times for minors in the Grounds who are attending with them.

BABIES AND CHILDREN

5. Babies in arms and children under 5 years of age will not be allowed into Centre Court or No.1, No.2, No.3 Courts or Courts 12 and 18 (the Show Courts).
6. Children over 5 years of age are required to have their own ticket, which will be charged at the full price. A ticket is not required for those under 5.
7. All children under the age of 16 must attend The Championships with an adult and be supervised appropriately.
8. Children over 5 and under 12 are allowed into all courts provided they are accompanied by an adult at all times.

PROHIBITED ITEMS

9. The following items are prohibited from the Grounds ("Prohibited Items"):
 - Any bag exceeding 40cm x 30cm x 30cm (16" x 12" x 12");
 - Hard-sided containers/bags – such as picnic hampers/cool boxes and opaque liquid bottles;
 - Vacuum flasks, travel mugs, camping chairs or other items of dual skin or tubular construction;
 - Any item which may be interpreted as a potential weapon and/or compromise public safety, including sharp or pointed objects (e.g. knives, large corkscrews), 'personal protection' sprays and fireworks/flares;

- Excessive electronic devices and accessories;
- Large flags (over 60cm x 60cm (2' x 2')), banners, rattles, klaxons or oversized hats;
- Any objects or clothing bearing political statements or commercial identification intended for 'ambush marketing' (as shall be determined at the AELTC's reasonable discretion), including items or objects given away as part of a promotional or marketing campaign by the third parties near to the Grounds;
- Spray paints or other items which could in the opinion of the AELTC be used to sabotage or damage property;
- 'Selfie sticks' or equivalents.

10. Visitors in possession of Prohibited Items may be refused entry or ejected from the Grounds.

11. Any Prohibited Items which are surrendered as a condition of entry to the Grounds shall be deemed to be surrendered irrevocably and voluntarily. Any such items will be unable to be reclaimed and shall be disposed of by the AELTC without any liability.

ALCOHOL AND REFRESHMENTS

12. Alcohol may be brought into the Grounds but is limited to the equivalent of one bottle of wine or Champagne (750ml) or two cans of beer (500ml) or two cans of premixed aperitifs per person. Bottles of spirits or fortified wines will not be allowed into the Grounds.
13. The consumption of alcohol is permitted only in public bars and other authorised areas. Glass drinking vessels may not be used on the Show Courts; all drinks taken onto the Show Courts must be covered to avoid spillage. All corked bottles, including bottles of champagne and sparkling wine, must be opened prior to being taken into the stands of any court. Hot and/or strong smelling food may not be taken onto the Show Courts. The AELTC reserves the right to refuse entry to the stands of any court to anyone carrying alcohol and to ask anyone drinking alcohol in the stands to leave.

BEHAVIOUR

14. The use of any annoying or dangerous behaviour, foul, abusive or racist language or obscene gestures, the removal of shirts or any clothing likely to cause offence and the climbing onto any building, wall or other structure/equipment and the use of wheeled footwear is forbidden and may result in ejection from the Grounds.
15. Attendees must comply with the instructions of the AELTC or its authorised agents (including stewards and security staff) and/or any police officer. Any failure to comply with such instructions may lead to ejection from, or refusal of entry to, the Grounds.
16. No goods or services (including literature and printed material) may be offered or distributed (whether for payment or not) inside the Grounds.
17. Any person who is reasonably suspected by the AELTC and its authorised agents of having committed, or being likely to commit, a criminal offence within the Grounds may be removed from the Grounds at any time.

COURTS AND RESTRICTED AREAS

18. Unauthorised persons are not permitted on the courts or in restricted areas (including changing rooms or any officials' or players' areas) at ANY time.

PHOTOGRAPHY, FILMING, MOBILE TELEPHONES, TABLETS, COMMUNICATIONS DEVICES AND RADIOS

19. The use of photographic equipment, mobile telephones, computers, tablets or other electronic devices, communication devices, audio-visual equipment or radios must not inconvenience any other person in the Grounds or be used to capture, supply or transmit data for the purposes of betting or gambling (or assisting for these purposes). In particular, computers, tablets or other electronic devices, communication devices, audio-visual equipment or radios must be SWITCHED OFF in and around the courts in play. Personal headphones must be used when listening to radios inside the Grounds.
20. Subject to condition 21 (for which the AELTC grants the attendee a licence to use in accordance with the provisions of that condition), attendees in the Grounds acknowledge and agree that the AELTC is the sole legal and beneficial owner of any intellectual property rights (including copyright) in any images, footage or material taken or recorded in the Grounds (including by the attendee) and attendees hereby assign any rights they may have in respect of such material to the AELTC and waive all moral rights in the same.
21. The AELTC grants attendees a licence to use photographs or images taken by that attendee at The Championships for non-commercial use. Save for such permitted use, any persons attending The Championships shall not record, use or transmit over the internet, radio, television or any other current or future media, any sound, image, recording or description of The Championships, the Grounds or any match (including any results, statistics, information or other data in respect of the match, whether in whole or in part) or assist any other person(s) conducting such activities. For the avoidance of doubt, still photographs, film, videotape or other audio-visual material recorded within the Grounds may not be sold, used or published commercially in any way whatsoever unless authorised by the AELTC and may be confiscated by the AELTC if such usage is suspected.
22. Recording or transmission in any form of moving images of any part of play at The Championships for any purposes is prohibited.
23. Flashlight photography is forbidden.
24. Betting is prohibited in the Grounds at all times.

TICKETS

25. Tickets to The Championships may not be bought, sold or distributed without lawful authority and in accordance with the Ticket terms and conditions available on the AELTC's website at www.wimbledon.com

FILMING AND BROADCASTING AT THE CHAMPIONSHIPS

26. During The Championships, various filming, photography and broadcasting takes place in the Grounds. By attending The Championships, you consent

to photographs, filming and sound recording of yourself as a spectator and member of the crowd and grant your permission, free of charge, to the AELTC, its licensees and those authorised by it, to use such photographs, films and recordings (including any copies) and for your image, likeness and voice to be included in pictures and/or on film and/or audio broadcasts or transmissions and their exploitation and advertising without compensation or credit. Attendees acknowledge that any such use under this condition, and their agreement to such use, shall last in perpetuity.

GENERAL

27. The AELTC reserves the right to change the programme without notice where it is reasonably necessary to do so. Ticket holders have no entitlement to view any particular match or round of matches or any particular player. Matches may be moved from one court to another at the sole discretion of the AELTC.
28. Persons entering the Grounds are not guaranteed an uninterrupted view of any match or game and the AELTC gives no warranty as to the quality or duration of any match or game.
29. The AELTC excludes to the maximum extent permitted by law any liability for loss, injury or damage to persons and/or property in or around the Grounds.
30. Other than as stated in condition 31 below, the AELTC shall not be liable for any refund, loss (including indirect or consequential loss), damage or expense caused by cancellation, curtailment or change of schedule of The Championships because of government action, strike, civil commotion, national disaster or other force majeure or cause beyond the reasonable control of the AELTC.
31. In the event of any curtailment or cancellation of play due to rain, the AELTC shall operate any refund or reimbursement which may be due to ticket holders in accordance with its 'Raincheck Policy', the full details of which are available on AELTC's website at www.wimbledon.com
32. CCTV cameras are in use around the Grounds and the AELTC may use or pass to the police or other relevant authority any recordings for use in legal proceedings or any potential legal proceedings.
33. All authorised employees, agents, contractors and police officers will hold formal AELTC identity passes. If you are in any doubt as to whether an individual is an authorised person, please request sight of their identity pass.
34. The AELTC reserves the right for its authorised employees, agents, contractors and police officers acting reasonably to remove from the Grounds (without refund or compensation) any person who contravenes the above 'Conditions of Entry' and any person whose presence and/or behaviour in the Grounds could reasonably be construed as dangerous, a nuisance or annoyance to any other person in the Grounds. Any such removal may result in further action including, but not limited to, the AELTC issuing such persons with a ban prohibiting future attendance at the Grounds and/or legal proceedings being taken.

FOLLOW WIMBLEDON



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(Championships) Limited ("AELTC")